

KNIFE SHARPENING SHIPPING INFORMATION

Our knife sharpening service is complimentary for WÜSTHOF knives and scissors for purchases made in Australia by Australian Retailers.

To take advantage of the sharpening service, your WÜSTHOF knives must be delivered via post to the following address.

Fackelmann Housewares (WÜSTHOF Australia)

Attn: Knife Sharpening Service 90B Euston Road Alexandria, NSW 2015

We ask that you kindly adhere to the following shipping instructions to limit any damage, ensure the safety of the package handlers and to expedite the sharpening process.

- 1. All knives must be clean before you send them;
- Label each knife with a sticker on the handle with your full name:
- 3. Download and print this completed form and send it along with your knives/scissors to be sharpened;
- 4. Encase the blades or any other sharp edged/pointed component in a closed fitting/ protective covering, such as cardboard or a very thick wad of tightly rolled newspaper, strong enough to ensure the contents do not pierce the outer packaging;
- 5. Ensure that there is plenty of extra padding around the knife tip and secure with heavy duty packaging tape;
- 6. Wrap the knife bundle in extra cushioning like bubble wrap for extra protection and to limit movement inside the suitable container:
- 7. Secure the package carefully taping all the edges and seams;
- Enclose correct payment details, so we are able to return your knives promptly.

PLEASE NOTE:

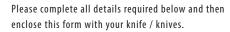
Fackelmann Housewares are not responsible for any loss or damage in the transit process to our facility. We recommend that you insure your product. However, this is at your discretion and cost. The approximate turn around for items outside of the Sydney metro area is 2 weeks.

TERMS AND CONDITIONS FOR KNIFE SHARPENING SERVICE:

Postage fees to and from Fackelmann Housewares will be at your expense for all options.

*Refer to WÜSTHOF's privacy policy www.wusthof.com.au/pages/privacy-policy. ^Fees are subject to change without notice.







Date Returned:							
Name:							
Address:							
	Suburb:		State		Post Code:		
Phone number:				·			
Email:							
	Would you like to be added to our WÜSTHOF email database?* ☐ Yes ☐ No						
Special Delivery Instructions:							



ENSURE EACH KNIFE HANDLE IS LABELLED WITH YOUR FIRST AND LAST NAME.

Code on Knife (Found on the knife blade)	Product Type	Comments/Type of Sharpening (Major/Minor/Chips)						
Total Number of Knives:								
Total Number of Scissors:								

PAYMENT DETAILS

Card Name:														
Card Type:	☐ MasterCard ☐ Visa			(Amex and Diners Club are no						cepted	l)			
Debit/Credit Card Number:														
Expiry Date:			/		CCV	' :		·						
Debit Authority Signature:														