

KNIFE SHARPENING SHIPPING INFORMATION

Our knife sharpening service is complimentary for WÜSTHOF knives and scissors for purchases made in Australia by Australian Retailers.

To take advantage of the sharpening service, your WÜSTHOF knives must be delivered via post to the following address.

Fackelmann Housewares (WÜSTHOF Australia)

Attn: Knife Sharpening Service
90B Euston Road
Alexandria, NSW 2015

We ask that you kindly adhere to the following shipping instructions to limit any damage, ensure the safety of the package handlers and to expedite the sharpening process.

1. All **knives must be clean** before you send them;
2. **Label each knife** with a sticker on the handle with your **full name**;
3. Download and print this completed form and send it along with your knives/scissors to be sharpened;
4. Encase the blades or any other sharp edged/pointed component in a closed fitting/ protective covering, such as cardboard or a very thick wad of tightly rolled newspaper, strong enough to ensure the contents do not pierce the outer packaging;
5. Ensure that there is plenty of extra padding around the knife tip and secure with heavy duty packaging tape;
6. Wrap the knife bundle in extra cushioning like bubble wrap for extra protection and to limit movement inside the suitable container;
7. Secure the package carefully taping all the edges and seams;
8. Enclose correct payment details, so we are able to return your knives promptly.

PLEASE NOTE:

Fackelmann Housewares are not responsible for any loss or damage in the transit process to our facility. We recommend that you insure your product. However, this is at your discretion and cost. The approximate turn around for items outside of the Sydney metro area is 2 weeks.

TERMS AND CONDITIONS FOR KNIFE SHARPENING SERVICE:

Postage fees to and from Fackelmann Housewares will be at your expense for all options.

*Refer to WÜSTHOF's privacy policy www.wusthof.com.au/pages/privacy-policy. ^Fees are subject to change without notice.

Please complete all details required below and then enclose this form with your knife / knives.

Date Returned:					
Name:					
Address:					
	Suburb:		State		Post Code:
Phone number:					
Email:					
	Would you like to be added to our WÜSTHOF email database?* <input type="checkbox"/> Yes <input type="checkbox"/> No				
Special Delivery Instructions:					

