

HOW TO SET UP YOUR INSURANCE

HOW DOES IT WORK?

1. **Order Placement:** When you place an order for a mobility scooter on our website, you can be assured that you will automatically be enrolled in our insurance policy.
2. **Insurance Provider FISH:** Once your order is confirmed, we will securely forward your details to our trusted insurance provider, FISH. They specialise in mobility scooter insurance and will handle the policy setup process.
3. **Contact from FISH:** Soon after your order is placed, FISH will reach out to you directly using the contact information you provided during the purchase. This contact will typically occur within a few days after your order confirmation.
4. **Policy Setup:** FISH will guide you through the simple process of setting up your insurance policy. They will retrieve the necessary information from you to ensure your mobility scooter is properly covered.
5. **Coverage Activation:** Once you've completed the required steps with FISH, your insurance coverage will be activated. You are now protected while using your Betty & Bertie mobility scooter.

INFORMATION YOU WILL NEED:

- **Reference Code:** 4059
- **Manufacturer:** Betty and Bertie
- **Manufacture Date:** Date **you** purchased the mobility scooter
- **Estimated Value:** The price **you** paid (excluding shipping costs)