



HOW TO SET UP YOUR INSURANCE

HOW DOES IT WORK?

- 1. **Order Placement:** When you place an order for a mobility scooter on our website, you can be assured that you will automatically be enrolled in our insurance policy.
- 2. **Insurance Provider FISH:** Once your order is confirmed, we will securely forward your details to our trusted insurance provider, FISH. They specialise in mobility scooter insurance and will handle the policy setup process.
- 3. **Contact from FISH:** Soon after your order is placed, FISH will reach out to you directly using the contact information you provided during the purchase. This contact will typically occur within a few days after your order confirmation.
- 4. **Policy Setup:** FISH will guide you through the simple process of setting up your insurance policy. They will retrieve the necessary information from you to ensure your mobility scooter is properly covered.
- 5. **Coverage Activation:** Once you've completed the required steps with FISH, your insurance coverage will be activated. You are now protected while using your Betty & Bertie mobility scooter.

INFORMATION YOU WILL NEED:

- Reference Code: 4059
- Manufacturer: Betty and Bertie
- Manufacture Date: Date you purchased the mobility scooter
- Estimated Value: The price you paid (excluding shipping costs)