# ΝΟΤΙΟΕ

## WINE CONNOISSEUR SOMMELIER SYSTEM MUST BE KEPT UPRIGHT AT ALL TIMES.

IF THE WINE CONNOISSEUR SOMMELIER SYSTEM IS **NOT USED FOR** 7 CONSECUTIVE **DAYS OR MORE**, THEN A CLEANING SOLUTION CYCLE <u>MUST</u> BE PERFORMED PRIOR TO USE. RUN CLEAN CYCLE WITH SOLUTION, FOLLOWED BY 2 ADDITIONAL CLEAN CYCLES WITH ONLY WATER.

IF NO CLEANING SOLUTION IS AVAILABLE RUN 3 CONSECUTIVE WATER CLEAN CYCLES.

FOR DETAILED CLEANING INSTRUCTIONS SCAN THE QR CODE. THE CLEANING SOLUTION AND ADDITIONAL WINE SACHETS CAN BE PURCHASED THROUGH THE WEBSITE. WWW.WCWINE.COM



SCAN ME

### TROUBLESHOOTING

#### LID WON'T OPEN/CLOSE

#### I BEEP/ORANGE BLINK

- 1. Please ensure that the path of the lid is free of any obstructions.
- 2. Restart system by holding the power button for 2 seconds until light turns off.
- Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 3. Call Support at 877-216-2250.

#### SACHET IS NOT BEING OPENED

#### 2 BEEPS/ORANGE BLINKS

- 1. Please ensure that sachet is not folded inside and is free of creases.
- Restart system by holding the power button for 2 seconds until light turns off. Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 3. Call Support at 877-216-2250.

#### 3 BEEPS/ORANGE BLINKS

- Restart system by holding the power button for 2 seconds until light turns off. Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 2. Call Support at 877-216-2250.

#### SYSTEM NOT PERFORMING

#### 4 BEEPS/ORANGE BLINKS

- 1. Please ensure that sachet is not folded inside and is free of creases.
- 2. Please ensure water tank filled.
- Restart system by holding the power button for 2 seconds until light turns off. Wait 5 seconds and then press the center button again for 2 seconds to turn system back on.
- 4. Call Support at 877-216-2250.

#### WATER RESERVOIR NEEDS TO BE FILLED

#### 2 BEEPS/BLUE BLINKS

1. Please fill water reservoir to MAX FILL Line.

#### WINE SACHET IN RINSE CYCLE

#### 4 BEEPS/RED BLINKS

- 1. Please pull out the sachet.
- To start the CLEAN cycle, hold the CLEAN button for 6 seconds and the center button will blink blue.

#### SYSTEM RESET

#### NOT PERFORMING DESIRED TASK

- 1. Please unplug the system from the outlet.
- 2. After a minute, plug system back.
- 3. Run clean cycle.

#### FOR ADDITIONAL ASSISTANCE, PLEASE CALL OUR SUPPORT TEAM AT 877-216-2250