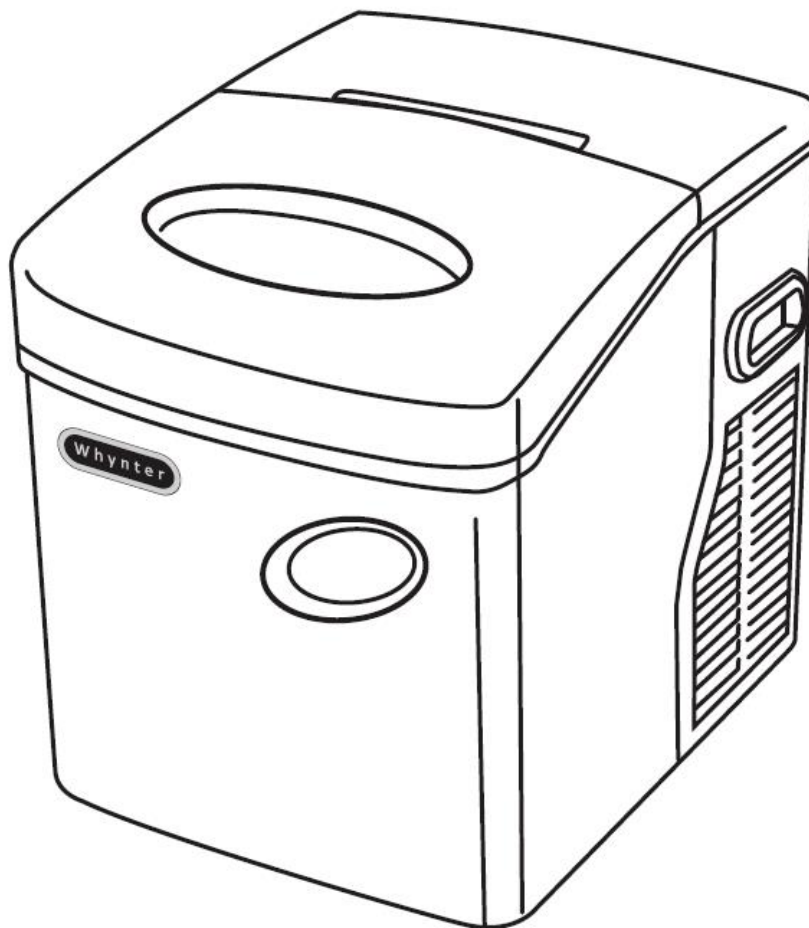




## WHYNTER PORTABLE ICE MAKER 49 LB CAPACITY - STAINLESS STEEL

Model # : IMC-490SS

### INSTRUCTION MANUAL

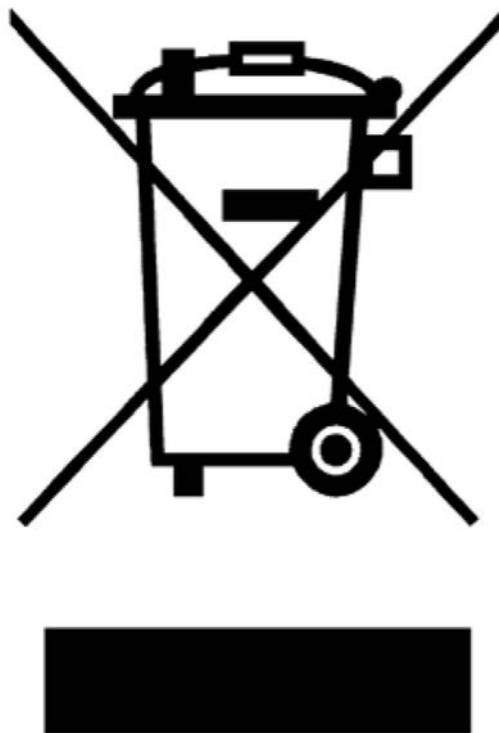


Congratulations on your new Whynter product. To ensure proper operation, please read this Instruction Manual carefully before using this product. Keep this manual in a safe place for future reference.

## DISPOSAL INFORMATION

Thank you for choosing the Whynter Portable Ice Maker. Please follow the instructions provided in this user guide to obtain the very best performance from your Ice Maker. We trust that your Whynter Portable Ice Maker will provide the performance and reliability that we stand for.

Please keep this user manual in a safe place for future reference.



This symbol on the product or its packaging indicates that the appliance cannot be treated as normal domestic trash, but must be handed in at a collection point for recycling electric and electronic appliances. Your contribution to the correct disposal of this product protects the environment.

Further information about the recycling of this product can be obtained from your local municipal authority.

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## TECHNICAL SPECIFICATIONS

MODEL :	ICM-490SS
Protection Type:	I
Climate Type:	SN/N/ST
Power Consumption:	180W
Power Supply:	115V/ 60Hz
Water Reservoir Capacity:	5.0L
Ice Making Current:	2.1A
Ice Making Harvest:	3.2A
Max Storage Capacity:	2.7 lbs
Ice Making Capability:	50 lbs/day
Refrigerant:	R-134a / 95g
Unit Dimensions:	14" L x 17.5" D x 16.5" H (27.5" H when ice maker cover is opened)
Net Weight:	38 lbs

## SAFETY PRECAUTIONS

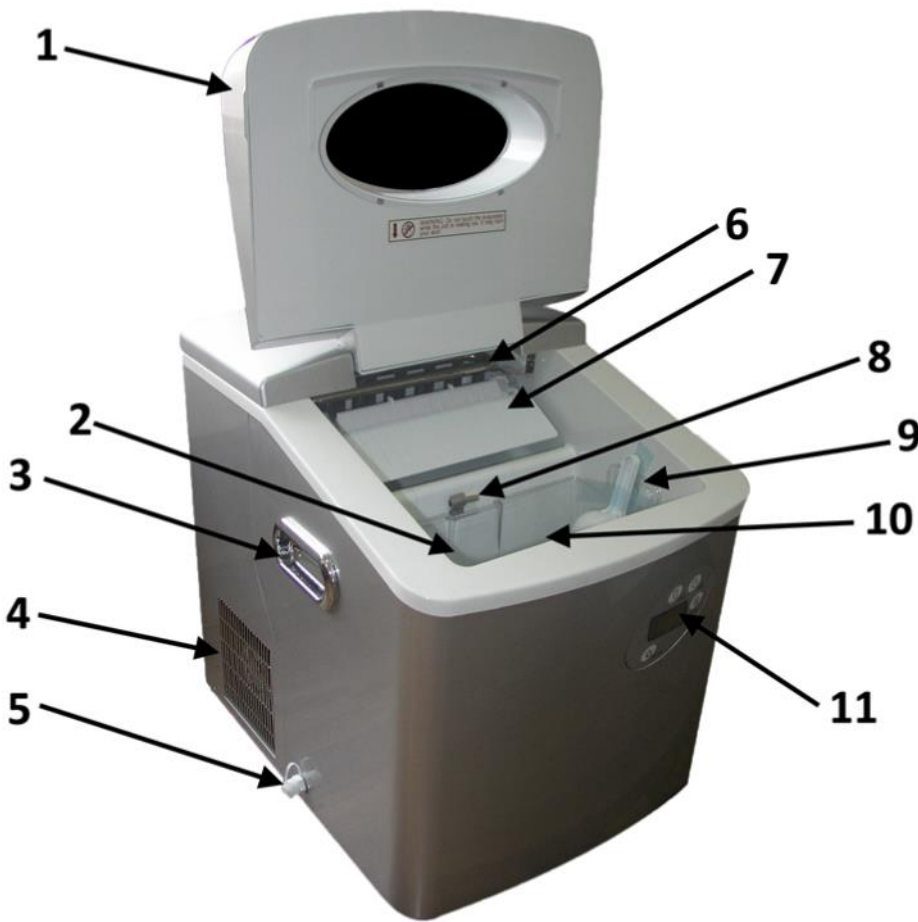
### WARNING

TO REDUCE THE RISK OF FIRE, ELECTRICAL SHOCK, OR INJURY WHEN USING YOUR PORTABLE ICE MAKER, FOLLOW THESE BASIC PRECAUTIONS:

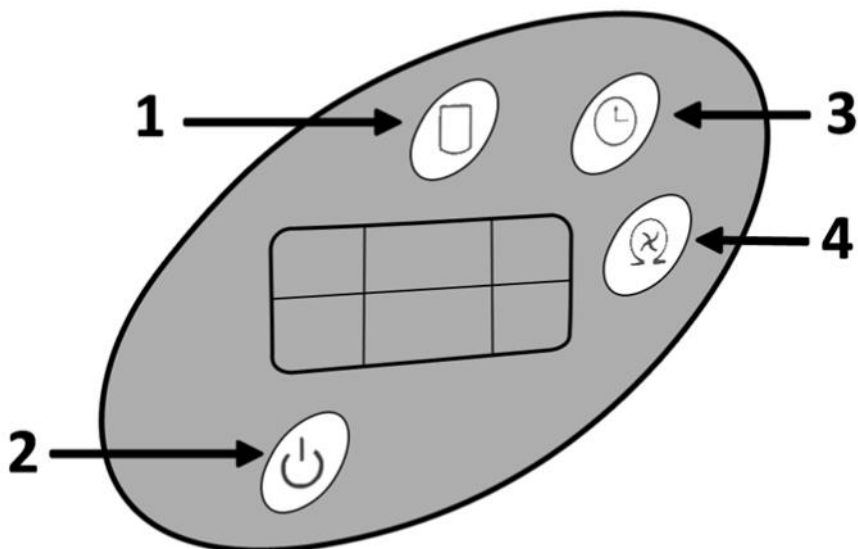
- Read all instructions before using the appliance
- Never clean appliance parts with flammable fluids. The fumes can create a fire hazard. Do not use an excessively wet cloth, industrial solvents, and oil-based products to clean this appliance
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard
- Do not abuse, sit on, or stand on the appliance
- This appliance is not intended for use by persons (including children with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Children should be supervised to ensure that they do not play with the appliance
- If the power cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard
- Use the portable ice maker only for its intended function. This appliance is designed for household, non-commercial use only. Any other use will void the warranty
- To avoid the risk of shock, the product should never be used in bathrooms, shower rooms, or in any other steamy or wet areas
- During installation, the power supply must not be excessively or dangerously bent or flattened
- Do not tamper with controls
- Make sure the power plug is placed fully and firm into the wall socket. If the wall receptacle you intend to use is not adequately grounded or protected by a time delay fuse or circuit breaker, have a qualified electrician install an outlet that is appropriate to local electrical codes and requirements
- Do not use multiple socket or of an extension cord as it may overheat and become a risk of fire
- Make sure the power plug is clean before usage
- Do not turn this appliance on and off by plugging and unplugging. Always use the ON/OFF switch
- After turning the appliance off, please take the power plug out of the socket
- Make sure hands are dry when connecting the power plug. The appliance is equipped with a three-prong grounded power plug on the power cord for your protection. Never modify, remove or attempt to repair the power plug yourself
- Do not repair, disassemble and/or modify the appliance by yourself
- Transport the appliance in an upright position only, or leave it in an upright position for at least 4 hours before first use
- When positioning or moving the appliance ensure that it is not turned upside down or greater than 45° or more off level.
- This appliance must be installed in an area protected from the element, such as wind, rain, water spray or drips
- When using this appliance in confined spaces, such as closets, be sure to allow proper ventilation to prevent overheating and fire. Allow at least 5" of air space on all sides of the appliance for good air
- Always place the appliance on even and hard and level surface that can support the unit when it is full
- Ensure objects are not obstructing the air vent
- Never insert your fingers or other objects into the air outlets
- This appliance must be earthed
- The wires in this mains lead are colored in accordance with the following code:
  - Green or Green with a strip yellow: Grounding
  - White: Neutral
  - Black: Live

**THE MANUFACTURER DISCLAIMS ANY RESPONSIBILITY IF THE ABOVE INSTRUCTIONS ARE NOT FOLLOWED**

## PARTS AND CONTROL PANEL

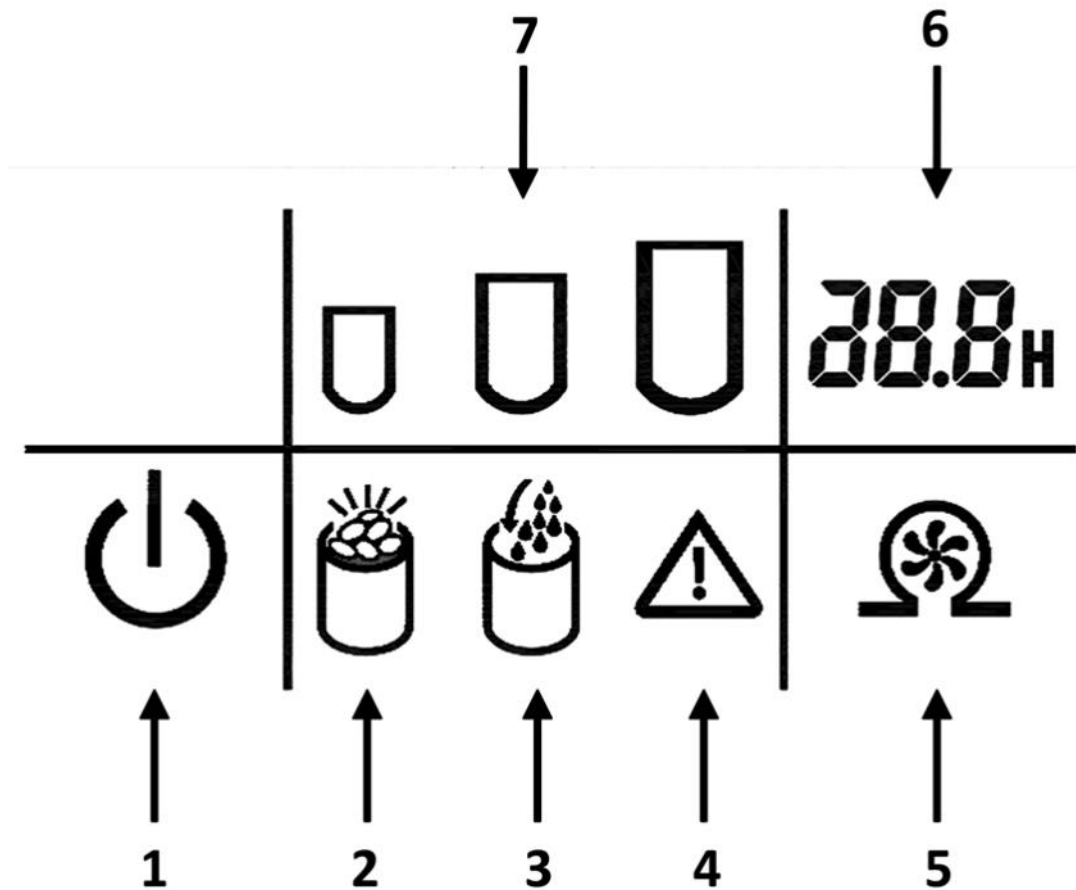


1	Ice Maker Cover
2	Ice Basket (Removable)
3	Handle
4	Air Vent
5	Drain Plug
6	Freezing Bars
7	Ice Shovel
8	Ice Full Sensor
9	Ice Scoop
10	Water Reservoir
11	Control Panel



1	Size Selector
2	ON/OFF Button
3	Timer Button
4	Clean Button

## LCD DISPLAY OVERVIEW



### 1. ON/OFF INDICATOR

This indicator is displayed all the time to show that the unit is plugged in and receiving power. The unit is operation when the ICE SIZE INDICATOR (7.) is on.

### 2. ICE FULL INDICATOR

When the ice basket is full, this indicator will be displayed. The indicator will remain until the ice in the basket either melts away slowly or has been removed. The unit will stay in a “Standby” mode until the ice has been removed / melted at which time the unit will automatically start operation as normal.

### 3. WATER INDICATOR

When the water indicator is solid, the unit is pumping water to make ice. If the water level is too low, the indicator will flash and the ice maker will stop working automatically. Once you add water to the unit, the indicator will turn off and the ice maker will resume normal operation.

### 4. WARNING INDICATOR

This indicates that there is an error with the unit. Please check Troubleshooting page.

### 5. SELF-CLEANING INDICATOR

Indicates unit has entered self-cleaning program. (see Cleaning your Ice Maker on page 9)

### 6. TIMER INDICATOR

Displays remaining time when unit to turn ON or OFF. (see Timer Setting Instructions on page 8)

### 7. ICE SIZE INDICATOR

This ice maker produces bullet-shaped ice. Each time you press this button the cube size selection will change between Small, Medium, and Large. The chosen mode shall stay as selected unless changed or there is a power failure. For the most efficient operation when ambient temperature is below 59°F, use the small cube size setting.

# INSTALLATION AND OPERATING INSTRUCTIONS




## INSTALLATION OF YOUR ICE MAKER

- Locate the ice maker away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the ice maker not to perform properly.
- Plug the ice maker into an exclusive properly installed-grounded wall outlet. Do not under any circumstances cut or remove the third (ground) prong from the power cord.
- **IMPORTANT:** Do not install the Ice maker near an oven, radiator, or other heat source.

## SPACE REQUIREMENTS

- During transportation, the incline angle of the cabinet should not be over 45°
- Do not turn the Ice Maker upside down. Problems could occur in the compressor and sealed system.
- The Ice maker should be placed horizontally on a properly leveled surface.
- To ensure proper ventilation for your Ice maker allow 6" of space at the back and on each side.
- Before using the Ice maker for the first time, please wait 4 hours after positioning it.
- Clean the ice shovel, ice basket, water reservoir, and ice scoop frequently.

## OPERATING INSTRUCTIONS


1. Open the top cover and remove the ice basket.
2. Remove any dust or objects that may be in the water tank.
3. Fill the water tank up to the line marked "  ". Fill with potable or drinking water only.
4. Select desired ice cube size by pressing the Size Selector (Small, Medium, or Large)
5. Water will be pumped from the water reservoir to the water tray under the freezing bars. The freezing bars will start freezing. Once the freezing process is completed, the freezing bars will heat up to drop the ice cubes. Then the ice shovel will push the ice cubes down to the ice basket."
6. When the unit is used for the first time, discard the first couple batches of ice.
7. The ice maker will automatically check the water level in the reservoir periodically; it will detect any shortage of water and will stop the ice-making cycle. The water indicator  will then start flashing. Press the ON/OFF button to turn off the unit and fill the reservoir with water. Press the ON/OFF button again to restart the ice-making cycle or wait 3 minutes after the water indicator stops flashing as the ice maker will begin its normal operation cycle automatically.
8. When the ice cubes reach the ice full sensor, the ice maker will stop operating and the ICE FULL indicator  will be displayed.
9. Change water in the water reservoir every 24 hours to ensure a reasonable hygiene level. If unit is not in use, drain all water left in the tank.

## INSTALLATION AND OPERATING INSTRUCTIONS


- **NOTE:** This ice maker produces 12 ice cubes every cycle of 10 to 15 minutes approximately depending on the size of cube is selected. When the ambient temperature is lower than 59°F, the small ice cube size is recommended to avoid ice cubes clumping together. For best performance, water temperature should be between 55°F and 85°F and ambient temperature between 65°F and 77°F.
- **NOTE:** The ice basket does not keep the ice cubes frozen. The ice in the basket will slowly melt and the water will drip to the water reservoir and reused.

### TIMER SETTING INSTRUCTIONS

#### **TIMER DELAY SWITCH ON**

When the ice maker is OFF, press the Timer button on the control panel and “” will flash in the Timer Set display window. Set the desired time delay ON hours by pressing the SIZE SELECTOR button. The time increments are 0.5 hour up to 18 hours. The time displayed will change invariably and will decrease by 0.1 Hr. When the delay time set has elapsed, the ice maker will turn on. To cancel the delayed switch on function, press the Timer button and icon will disappear confirming the function has been cancelled.

#### **TIMER DELAY SWITCH OFF**

When the ice maker is ON, press the Timer button on the control panel and “” will flash in the Timer Set display window. Set the desired time delay OFF hours by pressing the SIZE SELECTOR button. The time increments are 0.5 hour up to 18 hours. The time displayed will change invariably and will decrease by 0.1 Hr. When the delay time set has elapsed, the ice maker will turn off. To cancel the delayed switch off function, press the Timer button and icon will disappear confirming the function has been cancelled.

### NORMAL SOUNDS

Your new ice maker may make sounds that are not familiar to you. Hard surfaces like the floor, walls can make the sounds seem louder than they actually are. The following describes the kinds of sounds that might be new to you and what may be making them.

- Rattling noises may come from the flow of the refrigerant or the water line, items stored on top of the ice maker can also make noises.
- The high efficiency compressor may make a pulsating or high-pitched sound.
- Water running from the evaporator to the water reservoir may make a splashing sound.
- As each cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your ice maker.
- You may hear air being forced over the condenser by the condenser fan.
- During the harvest cycle, you may hear the sound of ice cubes falling into the ice basket

### POWER FAILURE

Most power failures are corrected within a few hours and should not affect the temperature of your ice maker if you minimize the number of times the ice maker cover is opened. If the power is going to be OFF for a longer period of time, you need to take the proper steps to disconnect your appliance. Failure to unplug the ice maker could result in electrical shock or personal injury.



## CARE AND MAINTENANCE

**CAUTION :** Failure to unplug the ice maker could result in electrical shock or personal injury

### DRAINING YOUR ICE MAKER

Follow the steps below to drain the unit.

1. Carefully move the unit towards a sink or other suitable location for draining
2. Remove the drain cap and rubber drain plug located at the left side of the ice maker to drain all the water.
3. Let the water drain from the drain plug.
4. Firmly install the rubber drain plug into the drain port.

**WARNING:** Do not tip the unit over while there is water in the reservoir.







### CLEANING YOUR ICE MAKER

#### **OUTSIDE**

The outside of the ice maker should be cleaned regularly with a mild detergent solution, warm water, and use the soft cloth to wipe. Do not use hard cloth to avoid scratching or damaging the surface of the unit.

#### **INTERIOR**

The Whynter IMC-490SS ice maker is equipped with a Self-Clean program that ensures your ice is clean and fresh by removing scales and impurities. This program works the same as the ice making process, only without the freezing.

1. Unplug the unit.
2. Remove the ice basket
3. Create a one part vinegar to 10 parts water solution and pour the solution into the water reservoir
4. Plug the unit, press and hold the CLEAN button  for 3 seconds. The unit will automatically enter the self-clean program which will take about 5-6 minutes. During this process, the icon  and  will be displayed in LCD window, and the fan blade in the  icon will always rotate. This process will rinse the inside parts for several times.
5. After self-clean program is completed, drain out the water by loosening the drain cap and unplugging the rubber drain plug on the side. Install the rubber drain plug once the water reservoir is empty.
6. Unplug the unit, add fresh water into water reservoir up to water level mark
7. Plug in the unit and initiate self-clean program again. Once the program completes, drain out the water.
8. Dry the interior and exterior with a soft and clean cloth.
9. Install the rubber drain plug and tighten the drain cap.

**NOTE:** When using the unit for the first time or have not used for a long time, we suggest the above program to be performed first.

## TROUBLESHOOTING

Problem	Possible Causes	Solutions
<ul style="list-style-type: none"> <li>The compressor works abnormally with a buzzing noise</li> </ul>	<ul style="list-style-type: none"> <li>The voltage is lower than recommended</li> </ul>	<ul style="list-style-type: none"> <li>Stop the ice maker and do not restart until the voltage is normal</li> </ul>
<ul style="list-style-type: none"> <li>Water indicator light is on</li> </ul>	<ul style="list-style-type: none"> <li>There is not enough water in the reservoir</li> </ul>	<ul style="list-style-type: none"> <li>Press the ON/OFF button to shut off, fill with water, wait for 3 minutes and press the ON/OFF button again to restart</li> </ul>
<ul style="list-style-type: none"> <li>Ice full indicator light is on</li> </ul>	<ul style="list-style-type: none"> <li>Ice basket is full to the top</li> </ul>	<ul style="list-style-type: none"> <li>Remove some of the ice</li> </ul>
<ul style="list-style-type: none"> <li>Window display or indicator lights are off</li> </ul>	<ul style="list-style-type: none"> <li>Blown fuse/ no power/blown breaker</li> </ul>	<ul style="list-style-type: none"> <li>Replace fuse / turn power on</li> </ul>
<ul style="list-style-type: none"> <li>Warning indicator is displayed</li> </ul>	<ul style="list-style-type: none"> <li>Ice Shovel cannot rotate</li> </ul>	<ul style="list-style-type: none"> <li>Check if ice cubes are blocking or obstructing the ice shovel.</li> </ul>
<ul style="list-style-type: none"> <li>Warning indicator flashes for 20 seconds</li> </ul>	<ul style="list-style-type: none"> <li>Ice Full sensor is faulty</li> </ul>	<ul style="list-style-type: none"> <li>Contact Whynter Service Department</li> </ul>
<ul style="list-style-type: none"> <li>The ice made is too large and with pieces sticking together</li> </ul>	<ul style="list-style-type: none"> <li>The water temperature in the storage tray or ambient is too low</li> </ul>	<ul style="list-style-type: none"> <li>Stop the machine and reset the ice making cycle</li> <li>Restart the machine after turning it off</li> </ul>
<ul style="list-style-type: none"> <li>Ice appears cloudy</li> </ul>	<ul style="list-style-type: none"> <li>Due to fast freezing, ice cubes may appear "cloudy", this is trapped air in the water and does not affect the taste or quality of the ice.</li> </ul>	<ul style="list-style-type: none"> <li>This is normal</li> </ul>
<ul style="list-style-type: none"> <li>Not all freezing bars makes ice</li> </ul>	<ul style="list-style-type: none"> <li>Amount of water in the reservoir is insufficient</li> <li>No water in the reservoir</li> <li>When the unit is first started, refrigerant may not be flowing to all freezing bars</li> </ul>	<ul style="list-style-type: none"> <li>Make sure that water is at MAX level before using the portable ice maker</li> <li>Run the unit for a couple more cycles and all bars should be frozen</li> </ul>
<ul style="list-style-type: none"> <li>Ice full indicator is on but ice is not full</li> </ul>	<ul style="list-style-type: none"> <li>Ice Full sensor is obstructed</li> <li>Build up form on the sensor</li> </ul>	<ul style="list-style-type: none"> <li>Make sure that there are no obstruction or objects aligned with the ice full sensor</li> <li>Remove the ice cubes from the ice basket and close the lid</li> <li>Use a mild vinegar solution to clean the sensor</li> </ul>
<ul style="list-style-type: none"> <li>Conditions for ice making cycle are right but no ice is made</li> </ul>	<ul style="list-style-type: none"> <li>Refrigerant leaks/ sealed system is blocked</li> </ul>	<ul style="list-style-type: none"> <li>Contact Whynter Service Department</li> </ul>

## ONE YEAR LIMITED WARRANTY

This WHYNTER product is warranted to the original owner, purchased from an authorized Whynter dealer within the 48 U.S. continental states, for one year from the original purchase date against defects in material and workmanship under normal residential usage. Should your WHYNTER product prove defective within one year from the date of purchase, contact Whynter's Customer Support Team with the serial number and proof of purchase to make a warranty claim. A Return Authorization Number must be issued before returning any parts or products. Parts or products received without a Whynter issued Return Authorization Number will be refused. Under this warranty, Whynter will repair or replace any parts found defective with new or remanufactured parts or exchange the defective product with a new, refurbished, or remanufactured product at our discretion. All defective products and parts covered by this warranty will be repaired or replaced on a mail-in basis to Whynter's Service Center. This warranty is not transferable. After the expiration of the warranty, the cost of labor and parts will be the responsibility of the original owner.

Return freight is prepaid by Whynter within two months of purchase. After two months to one year, the customer will be responsible for the return freight cost to Whynter's Service Center. Please package the product carefully in its original packaging to avoid damage in transit. Whynter is not responsible for damage resulting from shipper mishandling or improper packaging. Please retain the original box and packaging materials.

### **THIS WARRANTY DOES NOT COVER:**

- Acts of God, such as fire, flood, hurricanes, earthquakes and tornadoes.
- Improper power supply such as power surge, low voltage, defective household wiring or inadequate fuses.
- Use in commercial or industrial applications.
- Damage, accidental or otherwise, to the product while in the possession of a consumer not caused by a defect in material or workmanship.
- Damage caused by consumer misuse, tampering, lack of maintenance or failure to follow the care and special handling provisions in the instructions.
- Damage to the finish of the case, or other appearance parts caused by wear.
- Damage caused by repairs or alterations to the product by anyone other than authorized by the manufacturer.
- Removal, Replacement Packaging, Freight and Insurance cost for the warranty service.
- Products sold AS IS or from an unauthorized reseller.
- Products that have had their serial numbers removed or defaced.

### **DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES**

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. WHYNTER SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

**The warranty, product contents and specifications are subject to change at any time without notice; please refer to [www.whynter.com](http://www.whynter.com) for the most current information.**

**To register your warranty, please visit [www.whynter.com](http://www.whynter.com) and fill out the online Warranty Registration form. Please be sure to include a copy of your purchase invoice.**

**To obtain service or information, contact Whynter LLC via email at [support@whynter.com](mailto:support@whynter.com) or call 866-WHYNTER (866-949-6837).**

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