



## **WE ARE IN THE PROCESS OF SWITCHING TO “SQUARE” AS OUR NEW POINT OF SALE PROVIDER.**

This change comes with many exciting features that will make your experience quick and easy, like:

- Mobile Pay
  - No need to carry a physical gift card to earn points
  - Earning free drinks & merchandise is easier than ever.
- (\*ask barista for details)*

## **DON'T LOSE YOUR POINTS; LINK YOUR PHONE NUMBER BY APRIL 15.**

If you currently have a Woods Card with a points balance, be sure to link your **phone number** to your current account by **April 15, 2024** so your points will seamlessly transfer to our new system (a barista can complete this for you at any Woods Coffee location). Once complete, you will be ready to keep earning points like normal (*12 pts = Free Drink*).

## **TEMPORARY LOYALTY PAUSE**

It will take our team about a week to switch all locations over to our new platform, so in the meantime, some locations will NOT have the ability to earn or redeem points until all locations are switched to Square. Our goal is to have all locations switched by April 18th. Once all locations are switched to Square, loyalty points can be earned and redeemed as normal.

## **LOADED FUNDS ON WOODS CARDS**

All funds remaining on current Woods Cards will automatically be transferred to our new platform and able to be redeemed as normal after April 18th.

## **THANK YOU FOR YOUR PATIENCE!**

We are so thankful for your patience as we work through this process. We know that once this transition is complete you will love the perks of the new system.

If you have any questions, please don't hesitate to reach out to us: Call our offices at **(360) 933-1855** or email **info@woodscoffee.com**. We're ready to help!