



Sungrow Limited Warranty



Warranty Liabilities

Claim submission period is 10 years from the date of purchase.

Warranty does not apply to cases if:

1. Installation of the structure in violation of the requirements of the instructions.
2. Violation of the operating rules.
3. Misuse of the structure.
4. The presence of corrosion traces on the cutoffs of parts, because this does not affect the performance of the structure.
5. Greenhouse deformations due to excess snow load stated in the technical certificate of the greenhouse.
6. Greenhouse deformations due to soil movement.
7. Floods, hurricanes, and other natural disasters.

Operating Rules

- Before assembling please check to ensure all parts shown in the supply set have been received. When installing the greenhouse or using a third party, the buyer should check the assembly quality to ensure compliance with the assembly manual instructions.
- Install the greenhouse at least 2 metres (78.74 inches) from buildings and at least 2 metres (78.74 inches) from the canopy of trees.
- The greenhouse is designed to withstand the wind speed no more than 100 km/h (65 mph).
- In winter, coverage of the greenhouse should not be removed provided that snow load is limited. Should the greenhouse be unattended all winter period, buyers should either remove the coverage or estimate possible snow load. Ultimate load for the frame having complete box with installed drawbars and side braces appears under 360 kg snow cover per 1 m² (74 psf) of horizontal ground surface corresponding to 1.8 m (6 ft) fresh snow layer or 0.9 m (3 ft) packed snow layer.

Cleaning Polycarbonate Panels

1. Rinse the panel with warm water.
2. Wash the panel with a mild soap solution or household detergent and warm water, using a soft cloth or sponge to remove dirt.
3. Rinse with cold water and wipe with a soft cloth.

Do not use abrasives or highly alkaline cleaning agents to clean polycarbonate panels. Dry wiping of the surface will damage the protective layer of the glazing and shorten its effective life. Do not rub the surface of polycarbonate panels with brushes, metallic fabric or other abrasive materials. When disinfecting a greenhouse from pathogens of fungal and bacterial diseases, do not apply sulfur candles to avoid corrosion of the frame.

