JACK LONDON

Order #	Full Name	Email	Mobile

Jack London is happy for you to return your item(s). Simply fill out this form and send it back to us with the item(s) in their original condition, including tags, within 14 days of receiving your product. For the most up to date Returns & Exchanges policy, please read on our website https://jacklondon.com.au/pages/delivery-returns.

If you have experienced any issues with your order, please contact our Customer Service team before returning your item(s) so we may assist you. Our customer service contact details can be found on our website.

To return yours item(s) please create a postage label here: https://returns.auspost.com.au/jack-london-returns enter your order number in the 'Return authorisation number' field and/or pop your items in a new or original post bag addressed to:

> Jack London Online Returns 19-
> 25 Marine Parade
> Abbotsford, Vic, 3067 Australia

This form must be completed in full if you want your return correctly processed. No other attachments are required.

Returned Item(s)

Qty	Product Name	Colour	Size	Reason Code

Reason Codes

1. Does not fit properly	3. Faulty	5. Incorrect item
2. Does not suit me	4. Arrived too late	6. Other _____

I would like a ☐ Refund *   ☐ Exchange **   ☐ Online Credit

Exchange Request

Qty	Product Name	Colour	Size

☐ I authorise Jack London to charge my credit card for extra shipping and/or balanced owed from this exchange.

* We only refund full priced items. Sale & items purchased on promotion are non-refundable
** Exchanges are:
- NOT available for orders paid using Afterpay, Zip Pay, WeChat and Alipay.
- The value of the new item is determined by the online price at the time your exchange is processed.
- Subject to availability online.
- Paypal orders are sent a money request for extra shipping and/or balanced owed (cancelled after 3 days).