

Goldair™ PLATINUM



Operating Instructions

Hot & Cold Portable Air Conditioner With Wifi



Model: GCPAC350W

Wifi – Downloading and Setting up APP

This APP is supported only on 2.4GHz Wifi channels.

The Goldair app and device pairing process require your 2.4ghz connection to be separated from your 5ghz connection. For instructions on how to do this please contact your internet provider.



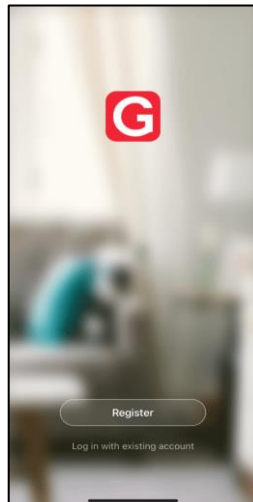
Please note, we endeavour to keep our app up to date as devices and software continue to adapt and evolve. However, with ever changing technology and software we cannot guarantee as models age that their Wifi operation will continue to be supported. If you feel like the day-to-day functionality of your app is impacted, please contact our customer services team.

Download Goldair mobile APP

- Open the APP Store or Google Play on your mobile phone.
- Open 'Search' and enter 'Goldair'
- Click 'GET' and begin to download and install.

Once downloaded to your phone open the APP

- Tap REGISTER near the bottom of the screen.
- Read and agree to the Privacy Policy.
- Add your email address.
- Tap 'Obtain verification code'

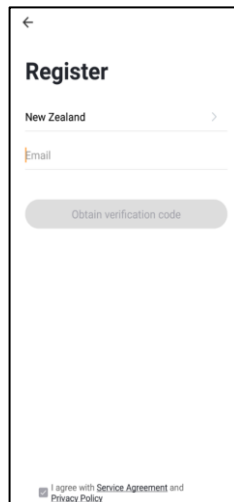
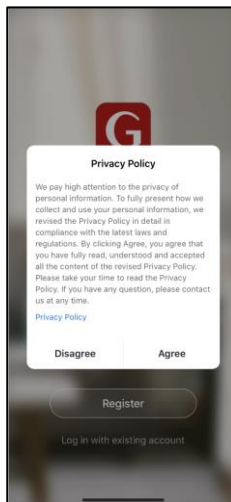


You will then receive an email with a verification code.

- Enter the verification code from your email.
- Create a password.
- Then tap confirm.

If you haven't received a verification code via email, tap the resend button and when the verification code is received follow above steps.

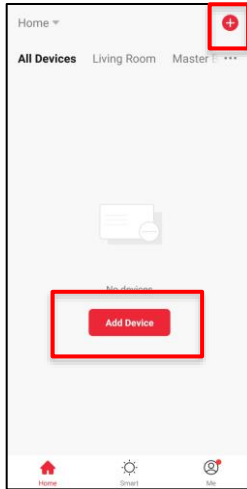
Your APP is now registered and ready for pairing to your device.



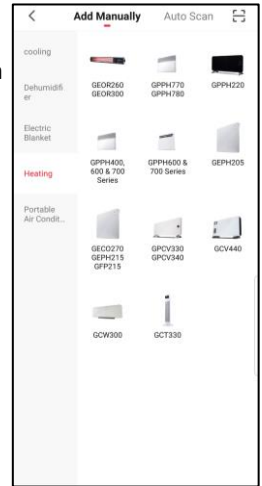
Pairing APP to Device

Connect with 2.4ghz Wifi Network

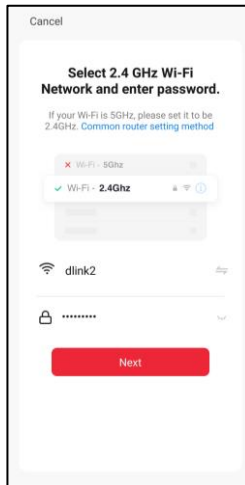
On the Home screen, tap 'Add Device' or the '+' icon.



Using the categories on the left, navigate to your device and tap on the image.



Confirm you are connected to a 2.4ghz network. If your 2.4ghz and 5ghz networks are dual banded, click 'Common router setting method' on how to split, or contact your internet provider.



Pairing APP to Device

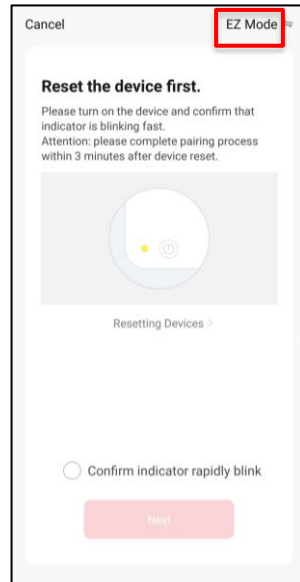
Connect with 2.4ghz Wifi Network: EZ Mode

See instructions below to finalise your device pairing via EZ mode.

The app will default to EZ Mode in the right hand corner.


Ensure your device's Wifi LED is flashing rapidly. If it is not, hold down the 'FAN SPEED' button for 5 seconds or until the LED flashes.

Click 'Confirm indicator rapidly blink' and 'Next'

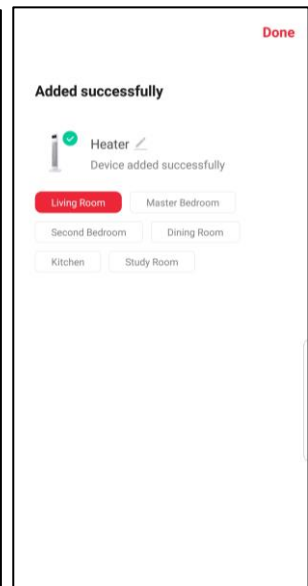
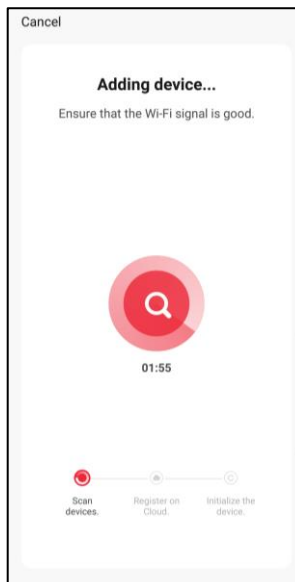


Your device will now pair with the app.

Please ensure your device, modem and phone are as close together as possible and that your 2.4ghz Wifi signal is strong.

Once the device has paired, choose  to rename it by tapping the Pen icon

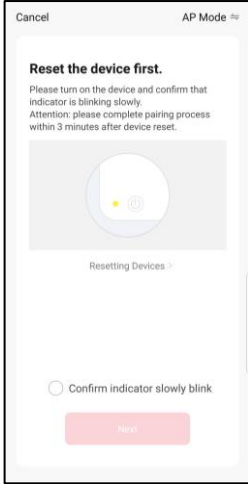
Choose the most suitable room type and click 'Done' in the top right hand corner.



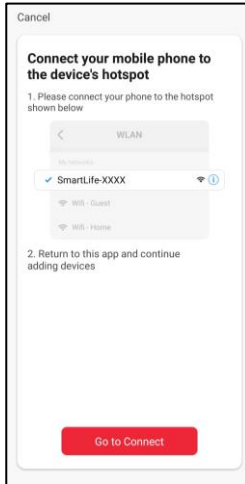
Pairing APP to Device

Connect with 2.4ghz Wifi Network: AP Mode

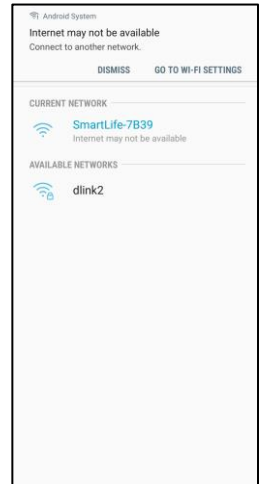
See instructions below to finalise your device pairing via AP Mode.



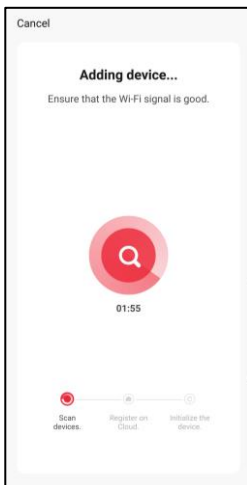
Change 'EZ Mode' to 'AP Mode' by clicking in the top right hand corner
Ensure your device's Wifi LED is flashing slowly.
If it is not, hold down the 'FAN SPEED' button for 5 seconds or until the LED flashes.
Click 'Confirm indicator slowly blink' and 'Next'



Click 'Go Connect' to connect to the device's Hotspot by selecting the network highlighted on the screen in your app, e.g. 'SmartLife- XXXX'



Select the device's Hotspot network and you will be returned to the app. If not, navigate back to the Goldair app.
Note- if you get a notification saying 'Internet may not be available' press Dismiss.

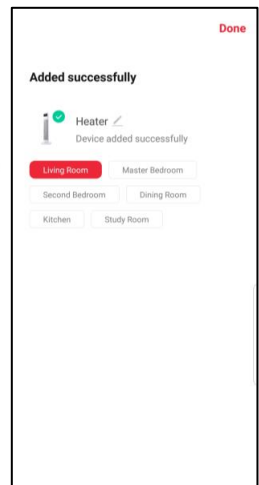


Your device will now pair with the app.

Please ensure your device, modem and phone are as close together as possible.

Once the device has paired, choose to rename it by tapping the Pen icon

Choose the most suitable room type and click 'Done' in the top right hand corner.



Operating your Device from the APP

POWER

Open the 'GOLDAIR' APP to select the appliance (when using one mobile phone to control multiple appliances, you need to select the appliance to be operated).

- Select the appliance to be operated and enter the operation interface.
- Tap the Power/Switch icon down at the bottom left and the appliance will turn on.
- You can now control the appliance.
- To turn the appliance off again tap the Power/Switch icon.



Power Off



Power On

TEMPERATURE SETTING

To set the desired temperature, press + or - buttons. The range is 16-31°C.

This function is not available in fan or dehumidification mode.

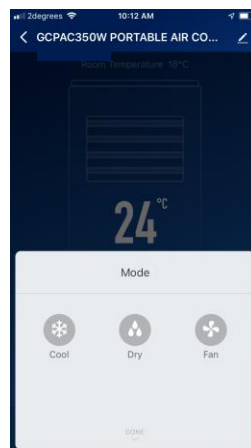


MODE

Press the MODE icon on the main page to take you into the MODE selection page.

There are 4 modes the appliance can operate into. To select the mode you want, press the corresponding icon.

COOL, DRY, FAN or HEAT



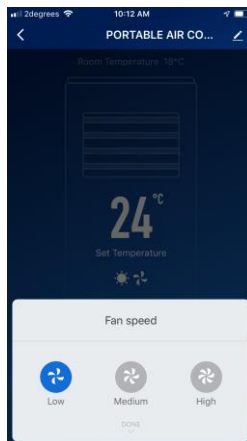
Operating your Device from the APP

SPEED

Press the FAN SPEED icon on the main page to take you into the FAN SPEED selection page.

To select the three different speed settings, Press the corresponding icon.

LOW, MEDIUM or HIGH



FUNCTION

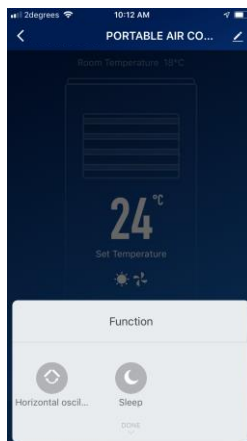
Horizontal Oscillation

Press to activate the swinging louvre.

Sleep

In the Cooling Mode, Press the SLEEP button to turn on the sleep mode. The unit will work in Energy-Saving and quiet mode.

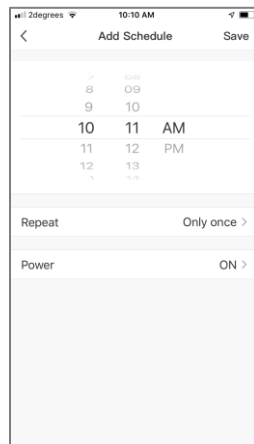
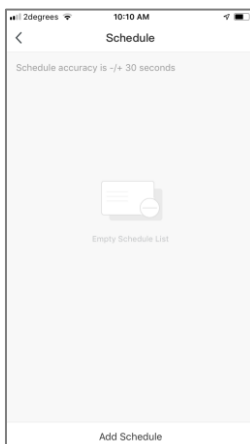
Note: You cannot not use sleep mode in the Dehumidifying or Fan modes.



TIMER

You can set up a schedule timer so that the appliance can turn on and off as you want it to.

This timer can be set whether the appliance is On or Off on the APP.

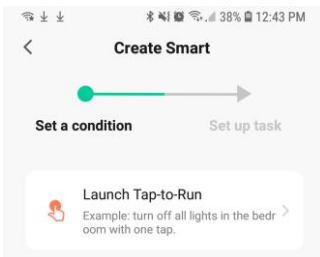
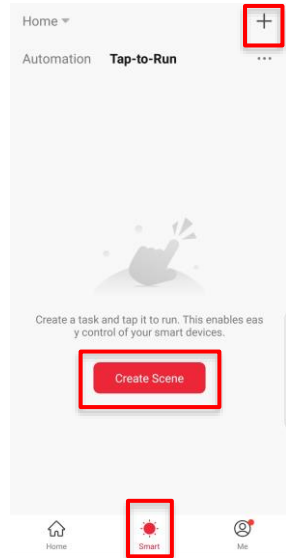


Set up Tap-To-Run & Create Smart Scenes

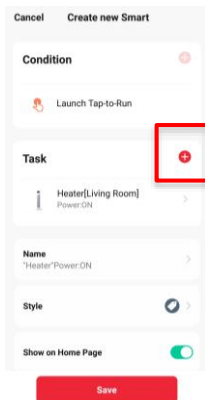
Store your favourite settings or set up automated functions based on conditions in the 'Smart' part of your Goldair app.

Warning- you must remember to turn off any Smart functions prior to leaving the house or going away. We recommend you only operate your Goldair devices when someone is on the premises.

- Tap 'Smart' on the bottom of your mobile phone.
- Tap 'Create Scene' or the '+' icon on the top right.

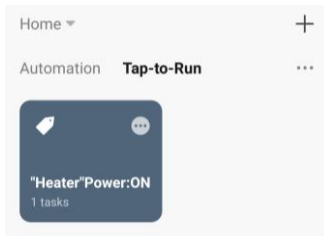


Click 'Launch Tap-to-Run' to save your preferred settings on your devices to launch at the click of a button. Click 'Run the device' and choose a device. Preset your desired functions such as Power ON/OFF, temperature, mode and timer as per on the device's functions. Click 'Next'

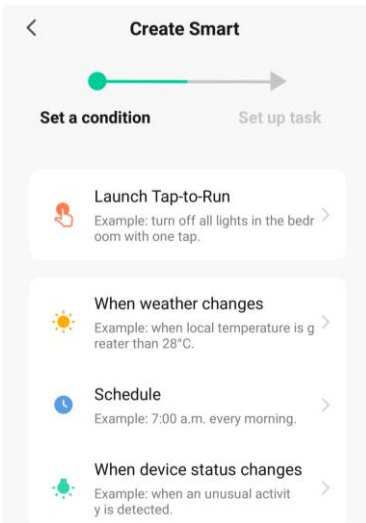


Review your conditions and tasks on this screen, or choose to add another device or task by clicking the '+' icon.

Click Save to store your settings and your new task will appear on the Smart homepage. Click it to operate your desired task.



Set up Tap-To-Run & Create Smart Scenes



As well as setting up automated Tap-to-Run tasks, you can set conditions to operate your devices.

Weather:

Click 'When weather changes' to create a task based on your local outside weather. Choose between temperature, humidity, weather type, sunset/sunrise or wind speed. Select your desired condition and click 'Next'. Click 'Run the device' and choose a device. Preset your desired functions such as Power ON/OFF, temperature, mode and timer as per on the device's functions. Click 'Next'. Review your conditions and click save. Your automation will appear on the main Smart homepage.

Schedule:

Click 'Schedule' to create a task for your device at selected times of the day. Click 'Repeat' to choose days of the week or leave as 'Once' to operate as a one off. Choose your desired time from the scroll bar and click 'Next'. Click 'Run the device' and choose a device. Preset your desired functions such as Power ON/OFF, temperature, mode and timer as per on the device's functions. Click 'Next'. Review your conditions and click save. Your automation will appear on the main Smart homepage.

Status Change

Click 'When device status changes' to create a condition based on any function on your device, for example turning the Power Off when any device function is changed (to act as a child lock)

Voice Control

Once your smart scenes are set up, you can use Amazon Alexa or Google Home Routines to operate the scenes via voice control. Refer to your Amazon or Google Home user guides for instructions on how to pair your routine to smart scenes.

Operating your Device from the APP

Device settings:

The screenshot shows the settings for a device named "Heater" located in the "Living Room". The settings are organized into several sections:

- Header:** "Heater" (Room: Living Room). An arrow points to the top right corner, indicating that the name, location, and image of the device can be changed.
- Device Information:** A menu item with a right-pointing chevron. An arrow points to it, indicating that users can view their device information.
- Tap-to-Run and Automation:** A menu item with a right-pointing chevron. An arrow points to it, indicating that users can view tap-to-run and smart scene automations.
- Third-party Control:** A section containing icons for "Alexa" and "Google Assistant". An arrow points to the Alexa icon, indicating that users can view compatible Voice Control devices and instructions on setting up.
- Device Offline Notification:** A section with a toggle switch for "Offline Notification". An arrow points to the toggle, indicating that users can turn on notifications for when the device goes Offline.
- Others:** A section containing several menu items:
 - "Share Device": An arrow points to it, indicating that users can share the device with family (see instructions on next page).
 - "Create Group": An arrow points to it, indicating that users can create a group of devices (see instructions on next page).
 - "FAQ & Feedback": An arrow points to it, indicating that users can read FAQs and submit feedback.
 - "Add to home screen": An arrow points to it, indicating that users can add a device shortcut to their home screen.
 - "Check Device Network": A menu item with a "Check Now" button and a right-pointing chevron. An arrow points to it, indicating that users can review the device network.
 - "Device Update": A menu item with "No updates available" and a right-pointing chevron. An arrow points to it, indicating that users can view device updates and turn on automatic updates.
 - "Remove Device": A red button at the bottom. An arrow points to it, indicating that users can remove the device from the app.

Operating your Device from the APP

Share device with family member:

- The person you add will need to have the Goldair APP installed on their phone.
- Enter your family member's details to share device operation with them.
- Tap 'Confirm' to complete the addition.

Remove family member from device:


- Tap 'Share Devices' to delete the number of the person you want to cancel. Tap 'Confirm' to confirm.

NOTE: There can only be one user operating the device at a time. The APP needs to be closed on all other devices to enable the sharing to work.

NOTE: If someone else sets up their phone on the same device without using the 'Device Sharing' the original phone will be disconnected and the device will disappear from the device list.

Add Member Completed

Name

Profile Photo 

Family members can control the device

Country/Region **New Zealand**

Account

Set as administrator

Once added, you can sign in to family with accounts registered with that phone number. The family administrator is granted all access, including removing the entire family. Regular members can only operate scenes and devices, they are not allowed to add and remove.

Group your devices:

Devices within the same group can be controlled simultaneously

- Under 'Create Group' setting, select all devices you wish to group together. Click 'Save'
- Enter a group name of choice. Click Save.

You can now operate all devices within this group simultaneously.

Select Device Save

Devices under same group can be controlled simultaneously

 **My Heater**
Home Master Bedroom

 **My Heater**
Home Living Room

Please enter the group name

Cancel Save

Ungroup your devices:

- Click on to pen icon within device group
- Select 'Dismiss Group'

You have now deleted your group.

Group Details

Basic information of the group

Modify group name **My Heater Group**

Group position

Manage Group Devices

Sharing Group

Others

Feedback

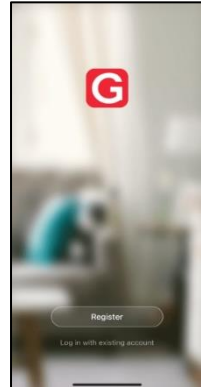
Dismiss group

How to connect to your Alexa devices

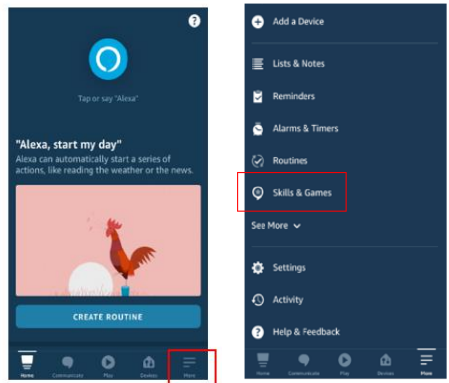
- Download the Goldair App and pair your device.

Note: change the name of the device to an easily identifiable name such as 'Bedroom Fan' or 'Living Room Heater'

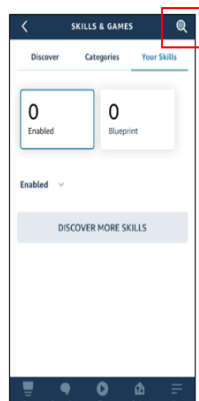
Note: Ensure you have downloaded and have configured the Amazon Alexa app. Please see your Alexa device's user manual for instructions.



- On the main page of the Alexa app, click the 'More' icon in the bottom right hand side of the page. Click on 'Skills and Games'
- Click on the search icon in the top right hand corner

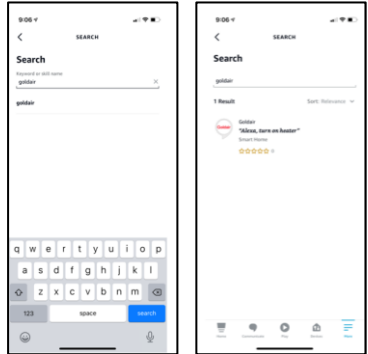


- Click on the search icon in the top right hand corner

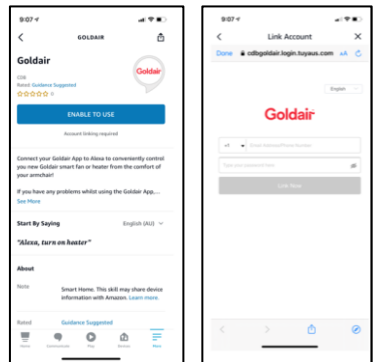


How to connect to your Alexa devices

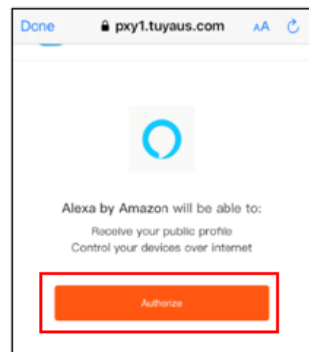
- Type 'Goldair' in the search bar and click to proceed.



- Click 'Enable to use' and type your phone number/ email address and password and click 'Link Now'



- Click 'Authorise' and go back to the Home screen. Your devices will now appear and you can operate using voice control.



How to connect to your Alexa devices

SUGGESTED VOICE COMMANDS

Note: Amazon and Google are in control of voice control functionality and terminology. Not all functions available via the controller or APP can be controlled via voice command.

Voice control on your device will allow you to turn ON and OFF and adjust the settings. Suggested voice commands to work with your Alexa device are:

Turning ON/OFF

Alexa, turn "Device Name" ON

Alexa, turn "Device Name" OFF

Adjust the settings

Alexa, turn "Device Name" to High (omit High with the desired setting or temperature)

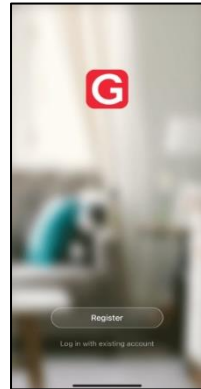
How to connect to your Google Home devices

Follow the below instructions to connect your device to Google Home.

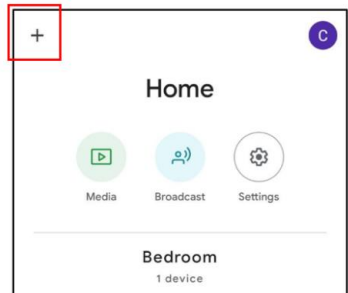
- Download the Goldair App and pair your device.

Note: change the name of the device to an easily identifiable name such as 'Bedroom Fan' or 'Living Room Heater'

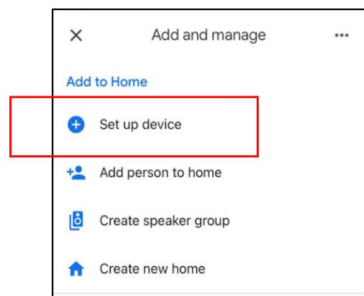
Note: Ensure you have downloaded and have configured the Google Home/Assistant apps. Please see your Google device's user manual for instructions.



- On the main page of the Google Home app, click the '+' icon in the top left hand side of the page.

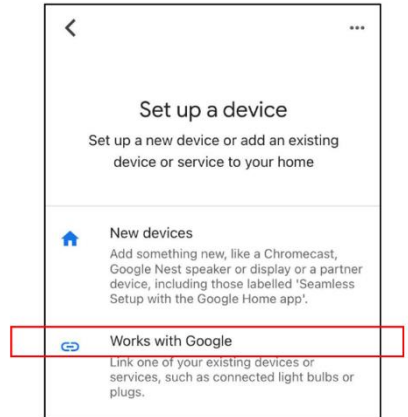


- Click 'Set up device'

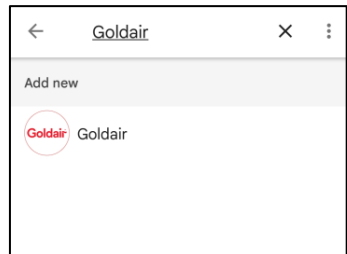


How to connect to your Google Home devices

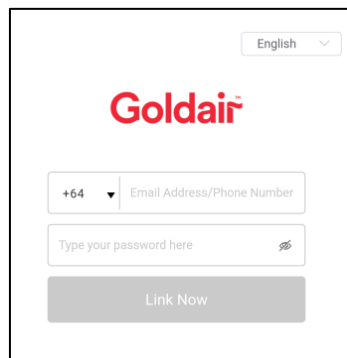
- Click 'Works with Google'



- Type 'Goldair' in the search bar and click to proceed.

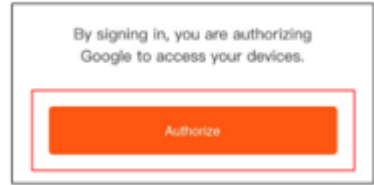


- Type your phone number/ email address and password and click 'Link Now'



How to connect to your Google Home devices

- Click Authorise and all devices from your Goldair App will appear on screen.



- You have the option to add these to a particular room in your home
- When you go back to the Home screen, your devices will now appear and you can operate using voice control.



SUGGESTED VOICE COMMANDS

Note: Amazon and Google are in control of voice control functionality and terminology. Not all functions available via the controller or APP can be controlled via voice command.

Voice control on your device will allow you to turn ON and OFF and adjust the settings. Suggested voice commands to work with your Google device are:

Turning ON/OFF

Ok Google, turn "Device Name" ON
Ok Google, turn "Device Name" OFF

Adjust the settings

Ok Google, turn "Device Name" to High (omit High with the desired setting or temperature)

Goldair™ PLATINUM



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