



## RETURNS FORM

We hope you will be as delighted with your item as we were to receive your order. However, sometimes things go wrong and if, within 30 days of receipt you change your mind, we will be happy to provide you with a refund.

If you wish to return your item, we ask that it is returned unworn and in its original packaging. We are unable to accept returns of personalised items, dog collars or pierced earrings unless they are faulty.

**Please complete this form and return it with your item**, we will then process your refund as soon as possible after we receive it and, in any event, within no later than 3 working days. Please be aware that refunds may take longer to show on your account.

Name		Email		
Address		Telephone Number		
		Order Number		
Item Returned (1)		Reason for Return	Too big	Too small
			Faulty	Poor Quality
			Not as expected	Other
Item Returned (2)		Reason for Return	Too big	Too small
			Faulty	Poor Quality
			Not as expected	Other
Can you give us more details about why you're returning your items(s) – it helps our quality control.				
Please tick if you would prefer a replacement rather than a refund.				

Please package your item carefully, enclose the returns form and post it via tracked post to:

*Little Lockets London 321 Kingston Road, Ashford TW15 3SJ*

Remember to keep your proof of postage.

If you're returning Internationally, please remember to write "RETURN" on the customs label.

**Contact us: [hello@littlelocketsweddings.com](mailto:hello@littlelocketsweddings.com)**