

# Customer Supplied Garment Waiver

At Minnesota Custom-Made Apparel & Accessories, LLC we prefer to work on garments and items we obtain from our suppliers. We use clothing and items in our embroidery that have been tested and proven to provide quality embroidery. Embroidery machines can be fickle and sometimes eat garments. Occasionally during the embroidery process, a garment or item will be damaged. Sometimes we may experience unexpected results sewing on untested material. We may have a misunderstanding about color or placement of the design.

If we have supplied the garment or item, we have calculated a margin of error in the cost and will replace it. We cannot replace garments or items we have not sold or provided. If you supply the garment or item and there is a problem, we do not replace your item. Your damaged piece will be returned to you as is. Problems do not arise often, but the customer must be aware and agree to the possibility.

By signing this waiver, the customer releases Minnesota Custom-Made Apparel & Accessories, LLC of all responsibility in the instance of damaged or unexpected results to the customer's supplied garment or item to be embroidered.

I understand and accept the terms of this agreement.

Company/Organization: \_\_\_\_\_

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_