

# KETTLER

## PALMA Sofa w/ Cushions

103332-2100\*\*



**IMPORTANT**

PLEASE KEEP THIS BOOKLET FOR FUTURE REFERENCE.  
THIS IS IMPORTANT INFORMATION REGARDING THE USE AND  
CARE OF YOUR GARDEN FURNITURE.

# Parts Request Form

KETTLER International, Inc.  
Parts & Service Dept.  
1355 London Bridge Rd.  
Virginia Beach, VA 23453

Phone - 866.804.0440  
Fax - 757.427.0183  
Email - parts@kettlerusa.com  
Web Site - www.kettlerusa.com

Model # \_\_\_\_\_ Unit that parts are being requested for:  
(Required)\* Model Name \_\_\_\_\_  
\*Serien Nr. or Baujahr \_\_\_\_\_

Qty	Parts Description	Item # (Optional)
_____	_____	_____
_____	_____	_____
_____	_____	_____

Spare parts do not include mounting hardware. Please specify "with hardware" if needed.

Is this a warranty parts order?

Yes \_\_\_\_\_ Date of purchase: \_\_\_\_\_ Place of Purchase: \_\_\_\_\_

(Proof of purchase may be required)

Reason for order:

No \_\_\_\_\_ Method of payment: \_\_\_\_\_ Check: \_\_\_\_\_ CC: \_\_\_\_\_

We accept **Visa, MC,** and/or **prepaid check/money order only.** Part orders are subject to a S&H fee.

Card type: \_\_\_\_\_ Card No.: \_\_\_\_\_ Exp: \_\_\_\_\_  
Last 3 digits from security code on back of CC: \_\_\_\_\_ (Required)

**Ship to:** Name: \_\_\_\_\_

Attn: \_\_\_\_\_ P.O./Reference #: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State/Prov: \_\_\_\_\_

Zip/Postal Code: \_\_\_\_\_ Country: \_\_\_\_\_

Home Phone Number: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Billing Address for CC: (If different from above address)

Address: \_\_\_\_\_

Zip/Postal Code: \_\_\_\_\_

\*Model numbers for toys and tennis table products can usually be found on a white sticker about 1 inch in diameter located on the underside of the unit; it will be the 08xxx-xxx or 07xxx-xxx #. Model number for fitness products can be found on the silver label located on the frame of the unit listed as a TYP # or ART. NR. Note: If a computer is being ordered for any Ergometer the BAUJAHR or the SERIEN NR. off of the unit MUST be included in the description; this can also be found on the silver label. If you cannot provide the model # a picture is required for product identification.

Any order placed without the model # supplied will be non - refundable.

# Maintenance and Care Instructions

- The table top conforms to the UK BS standard.  
We recommend that you follow these simple tips and instructions to ensure it retains its good looks.
- This product may only be used for its intended purpose for residential premises.
- Kettler furniture is designed to be left outdoors all year round (excluding cushions).
- We recommend you clean your Kettler furniture at the beginning and end of the season.
- To clean your Kettler furniture, wash only with warm water and mild detergent. Do not use abrasive cleaners. Spray cleaners can and will cause the table to dis-colour.
- Remove food and drink residue, tree sap and bird droppings as soon as possible to avoid staining. Marks should be removed using neat mild detergent with a soft cloth and washed off with water.
- Do not leave hot items directly on the table. Coasters will protect your table from heat and water rings.
- Do not drop anything sharp or heavy onto the table.
- Take care when placing items onto the table to avoid scratches.
- Moving parts such as locking mechanisms, catches and joints need to be lubricated where necessary.
- Kettler furniture can be covered – we recommend that you only use Kettler tailored covers (where available).
- This product is 100% recyclable. At the end of the products life, please dispose of responsibly.
- We recommend flipping cushion seats and backs to ensure even wear for added longevity.
- Some styles of wine glasses and other glass objects can act as a prism in strong sunlight. Take care to avoid contact of these items directly with the table surface.
- Colours may vary slightly.



## Attention

Please be aware that painted/varnished surfaces can be damaged by sunscreens and oil based products. If the surface of your Kettler leisure furniture comes into contact with sunscreens, the surface is to be cleaned without delay as described above. Only in this way can lasting discolouration of the surface by the ingredients of the sunscreen be prevented.

# For Your Safety

- This product may only be used for its intended purpose as furniture for residential properties.
- Check all components regularly for correct function, damage and loose connections especially at the start of the season and at 1-2 month intervals dependent on use.
- Damaged components may endanger your safety or shorten the life of the product. Replace all damaged parts immediately. Use only spare parts manufactured by Kettler. Should you wish to purchase spare parts, they can be ordered directly from: **www.kettlerusa.com**
- Kettler will not be responsible for damaged caused by improper use.



## Attention

- Whilst assembling this product keep out of the reach of children. (Choking hazard – contains small parts)
- Ensure that your working area is free of possible sources of danger, for example don't leave any tools lying around.
- Always dispose of packaging material in such a way that it may not cause any danger. There is always a risk of suffocation if children play with plastic bags!
- We reserve the right to make changes for technical reasons.

# KETTLER

KETTLER USA

1355 London Bridge Road

Virginia Beach, VA

23453



**www.kettlerusa.com**

**KETTLER**

3yr Frame/

1yr Cushion

Warranty

## Warranty For Home Use

This product is covered by a 3 & 1 year warranty against manufacturing faults. This warranty applies to domestic use only. It does not cover commercial use, mis-use or accidental damage.

To validate your warranty, register at **www.kettlerusa.com** and quote the product code from the front of this booklet.

Made in China