



## **Sugarshack Sessions Experience Attendee Policy**

### **Notice of Filming**

Please be advised that Sugarshack Media is filming scenes and background materials in the area you are attending. By entering this area, you, on behalf of yourself and on behalf of any minor accompanying you, are consenting to have your/their voice, name, and/or likeness used in this or any other production, without compensation, in all media now known or later devised, worldwide, in perpetuity, including in advertising, marketing, and promotions, without limitation. By entering the Sugarshack area, you further agree to forever release Sugarshack Media, its partners, successors, assigns, licensees, designees, and representatives from any and all liabilities.

### **Cancellations, Refunds, and Exchanges**

All tickets for Sugarshack Session Experiences are final sale. There are no refunds or exchanges for tickets purchased unless the session is canceled due to severe inclement weather or scheduling conflicts initiated by performing artists or the production team.

In the event of a session cancellation, ticket holders will receive either a full refund or an opportunity to transfer their ticket(s) to another available session date.

### **Use of Recording Equipment and Posting to Social Media**

The use of any recording equipment, including video cameras, audio recording equipment, etc., are not permitted on premises unless previously approved by Sugarshack. The use of smartphones and posting to social media apps is permitted, with the exception of live streaming the event itself. We encourage all guests to post on social media and tag @sugarshacksessions in content posted.

### **Code of Conduct**

Sugarshack is more than just a music discovery platform, it is a community of friends and family. The Sugarshack is home to founder Eddie and his fiancée Lisa. We ask that while attending a Sugarshack Session, you are respectful to the home, property, and people that make what we do possible. We have zero tolerance for aggressive and inappropriate behavior. You will be asked to leave the premises if you are unable to conduct yourself in a respectful manner.

### **Safety**

The entire property is monitored by video surveillance for the safety of all attending guests and crew. The exterior event space is ADA compliant, however, a small set of stairs are at each entrance of the home.