

You can return any item to us providing you have adhered to our return policies. Please read the following carefully before returning the item(s) to us.

Send us an **email** to [info@roderer.info](mailto:info@roderer.info) to inform us of return **within seven (7) days** from the date you received your order.

Complete this form and enclose it with the item(s) you are sending back.

Include your Order Number: you can find it in your confirmation email or access your Roderer account and find it there.

**You have up to fifteen (15) days** from the date you received your order until the date it arrives with us, for your order to be valid for return.

Returns must be sent back in **perfect original sale condition and unworn**. Tags must not be broken or damaged. Items must be returned with their original packaging.

Please ensure you clearly state how you wish us to handle your return – whether that be a refund, a credit note or an exchange. Sales and personalized items cannot be returned.

We will send you an email to let you know when your return arrives and is being processed.

Refunds will be done through the Original Mode of Payment.

Shipping costs (including duties, taxes, customs fees levied by your country) are non-refundable.

<b>DATE</b>		<b>ORDER NO.</b>	
<b>FIRST NAME</b>		<b>LAST NAME</b>	
<b>EMAIL</b>		<b>PHONE</b>	

<b>ITEM</b>	<b>QUANTITY</b>	<b>REASON*</b>	<b>RETURN FOR**</b>

\*REASON CODES:

1 - DID NOT FIT / 2 - NOT AS EXPECTED / 3 - UNWANTED GIFT / 4 - DAMAGED

\*\*IF YOUR ITEM IS DAMAGED, PLEASE STATE THE FAULTS ABOVE.

<b>RETURN REQUEST</b>		
REFUND (full price item only) <input type="checkbox"/>	EXCHANGE <input type="checkbox"/>	CREDIT NOTE <input type="checkbox"/>
<b>ORIGINAL MODE OF PAYMENT</b>		
CREDIT CARD <input type="checkbox"/>	CREDIT NOTE <input type="checkbox"/>	PAYPAL <input type="checkbox"/>
PAYPAL EMAIL (if applicable)		

RETURN TO:

**MAJESTING / RODERER**

HDS BUSINESS CENTRE - OFFICE 2905

CLUSTER M - JUMEIRAH LAKES TOWERS

DUBAI

UNITED ARAB EMIRATES

T: +971 4 557 0299