

HOW TO ORDER

KI'IKAU PRINTERS

CUSTOM MERCHANDISE

1

Express your interest in our custom printing services by filling out the form on our website or reaching out via email: info@kiikauprinters.com

2

Shay will initially act as your Project Manager with our Print Manager to ensure that the initial exchange of information flows smoothly.

3

Once we have gathered all the necessary details for your job, our Print Manager will take over direct communication with you. They will address any questions or concerns you may have and ensure that all the requirements are clear.

4

Based on the information you provided and your specific order, our Print Manager will prepare an invoice or estimate. We will send the estimate to you for your approval.

5

Once you approve the estimate, we require a 50% deposit before proceeding with the work. Our Print Manager will handle the approval process and coordinate the payment details with you.

6

We will keep you informed about the progress of your job. Our Print Manager will provide updates, address any changes or modifications, and ensure that you are kept in the loop throughout the process.

7

Once your order is complete, our Print Manager will coordinate pickup arrangements with you.

8

After your job is completed, Shay will follow up with you to ensure your satisfaction. She is dedicated to addressing any feedback or concerns you may have!

9

We are committed to delivering the best possible service and welcome your feedback. We regularly evaluate our processes to enhance efficiency, reduce costs, and further improve customer satisfaction.



KI'IKAU
PRINTERS

Contact Us

If you have any questions or need further assistance at any point during the process, please don't hesitate to reach out to us. We're here to make your printing experience smooth and successful!

info@kiikauprinters.com