COCOCAM

INTELLIGENT INDOOR CAMERA

Operation Manual

Contents

Claim Your Lifetime Warranty

Thank you for choosing COCOCAM products.
We are committed to providing the best service to all our customer.
If anything has happened to your product, please contact us for a lifetime warranty.

 cococam   cococam

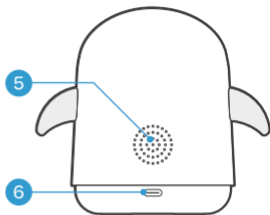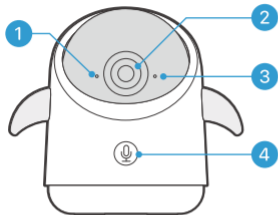E-mail： service@cococamtech.com
Service Hotline: +1 888 238 6566(US)
Working Hours: Mon-Fri 9am-12am,1pm-6pm(EST)
Kind reminder: Phone service only support **English**. For other languages,
service@cococamtech.com please send us email or chat to us online.

Contents

1. LED Indicators
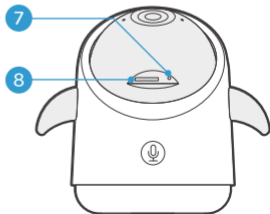2. Lens
3. Microphone
4. Call button
5. Loudspeaker
6. Type-c power interface
7. Reset hole
8. SD card slot

No.	LED indicators	Note
1	Slow flashing red	After power-on, slow flash of the red LED indicator means to wait for networking.
2	Red flash	Quick flash of the red LED indicator means that networking is being executed.
3	Blue light on	The always-on state of the blue LED indicator suggests successful networking.

| No.	Function	Note
1	Call function	If this button is pressed, the APP will receive a call notification.
2	Reset hole	If the reset pin is inserted into the reset hole and stay there for 5s, the product will make a "bugu" sound, suggesting successful reset.

2.Installation of product

The product can be installed horizontally or ceiling-mounted. Here we take ceiling installation as an example.

•Make sure the ceiling is firm enough to bear three times of weight of the product.
•Do not install the product under strong light.
•When installing the product on a cell wall or a tile wall, drill two holes in it through an electric drill and install the base with the matched expansion screws.
•Have the product hung onto the base upside down and rotate it clockwise.
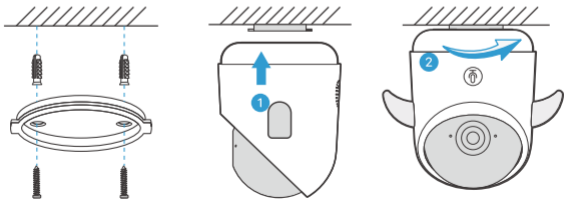
3.Installation of cococam APP

Search "cococam" in the Application Store or the Google Play Store or can the QR code to download and install the APP onto your mobile phone.
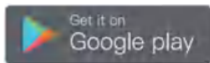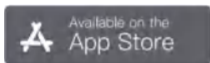
NOTE: Please enable the following two permissions in your first use of the APP.
1. Enable accession of the APP to the mobile cellular data and the WLAN. Otherwise, product adding will fail.
2. Enable push message receiving by the APP. Otherwise, your mobile phone will not receive push messages after any motion has been detected or an audio alarm has been triggered.
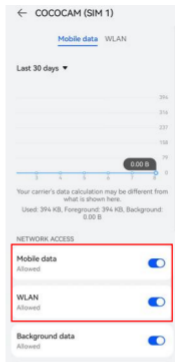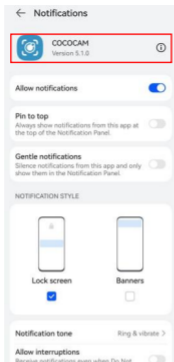
3. Account registration

If you are a new user, please choose your country, enter your e-mail address, click "Register" and register and log in as instructed.

4. Help and feedback：

For any problem or question, please send an e-mail to service@cococamtech.com and tell us the model of yourproduct.
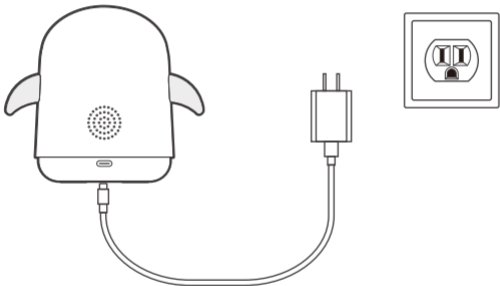
We will reply within 24 hours.

Help & Feedback

Insert the power cord into the product and then insert a 5V 1A/2A power adapter into the following power socket.

ℹ Slow flash of the red LED indicator suggests that the product has been powered on and that Wi-Fi configuration can be done.

5.Product adding

Before use:

1. Before power-on, please insert the Micro - SD card (2-128GB). If the Micro - SD card is inserted after power-on, detection may fail and the product will need to be powered on again.

2. In WiFi connection, make the product and your mobile phone 1ft to 3ft (30cm to 100cm) from the router.

3. Before product adding, enable the Bluetooth function on your mobile phone. The product supports networking through Bluetooth.

You can scan the QR code below or visit the link to watch the added video
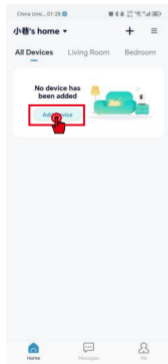
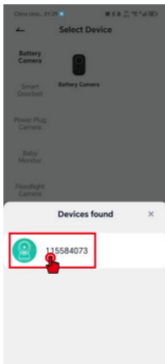1.Through Bluetooth

2.Through scan QR codes

https://youtu.be/QPsud9ni7qo

https://youtu.be/vvuNi-MhXlE

Product adding method 1: Through Bluetooth
① Connect the power supply and wait for flash of the red LED indicator.
② Click "+" at upper right of home page of the APP to add the product. On the product adding page, a list of the nearby cameras that can be connected through Bluetooth will appear automatically.
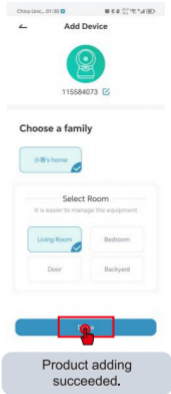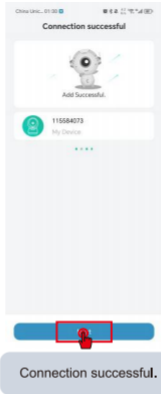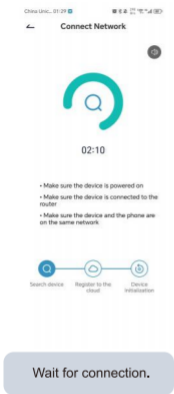③ Choose your camera, search the wanted nearby WiFi, enter the WiFi password and wait for product adding.
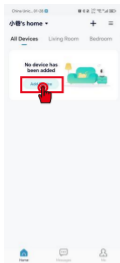

Click "Add Device"

Choose the Bluetooth device.

Choose the wanted nearby WiFi and enter the WiFi password.

Wait for connection.

Connection successful.
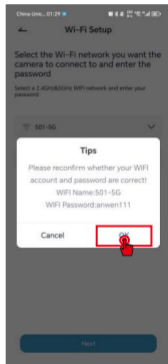
Product adding succeeded.

Product adding method 2: Through scan QR codes

①Click "+" at upper right of home page of the APP and choose Baby Camera (2.4&5GWi-Fi).
②Connect the power supply. When the red LED indicator is flashing, choose the wanted WiFi and generate a QR code (the product needs to be reset in its second adding rather than in its first adding).
③Use the lens to scan the QR code and wait for completion of product adding.

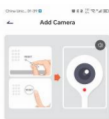Click "Add Device"

choose Baby Camera.
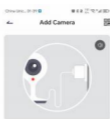
Connect the power supply.

Reset the product.

Choose the wanted nearby WiFi and enter the WiFi password.

Scan the QR code.

Wait for connection.
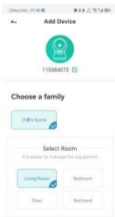
Product adding succeeded.
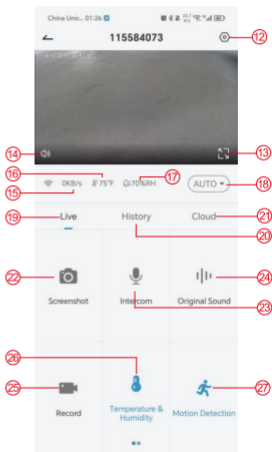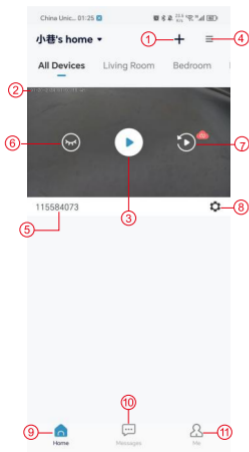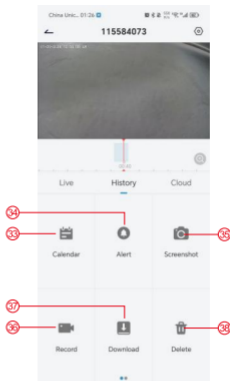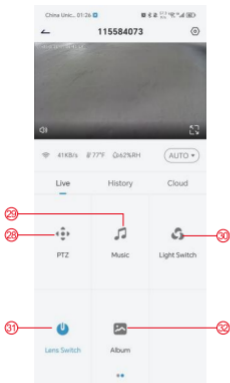
（**1**）**Real-time screen**

1.Camera adding
2.Camera time
3.Real-time image
4.Multi-screen display
5.Camera name
6.Open and hide view
7.Video playback
8. Camera setting
9.Home page
10. Message
11.My information
12.Camera setting
13.Landscape switching

14. Camera sound
15. WiFi signal
16. Temperature detection
17.Humidity detection
18.Image quality switching
19. Preview
20. Local replay
21.Cloud playback
22. Manual capturing
23. Camera intercom
24. Intercom voice switching
25.Manual recording
26.Temperature/humidity alarm

27. Motion detection
28. Tripod head rotation
29. Music play
30.Bottom light control
31. Screen image switch
32. Photo album
33.Date selection
34. Alarm period
35.Manual capturing
36.Manual recording
37. Download video
38.Delete videos of the
current day

（2）**Background setting**

Settings

115584073
WIFI: 100% ①
Timezone:Asia/Shanghai

Receive Alert Notifications ②

Alarm Management ③

Image Settings ④

Device Share ⑤

Installation Guide ⑥

Location Management ⑦

Work Indicator ⑧

Temperature unit setting ⑨

Time Setting ⑩

Sound Settings ⑪

Video Encryption ⑫

Night Light Setting ⑬

Motion Tracking ⑭

PTZ Correction ⑮

Privacy Protection ⑯

AI intelligent analysis ⑰

Recording Management ⑱

Cloud Storage Service ⑲

① Device information: For modifying the product name, changing the WiFi and viewing basic information of the product and strength of the WiFi signal

② Alarm push: For enabling or disabling the product's function of alarm push notification
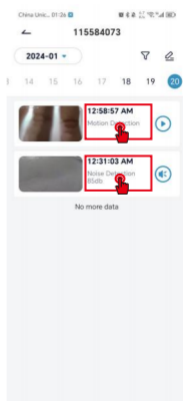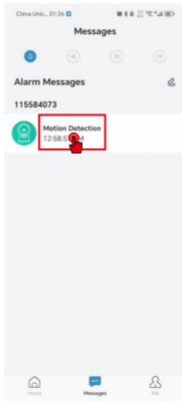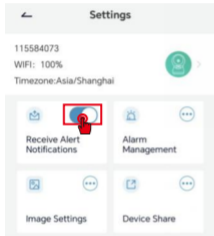
③ Alarm management: For motion detection alarm, noise detection alarm, cry detection alarm, and temperature and humidity detection alarm

If there are excessive alarm push messages, you can enable the wanted detection function(s) only or adjust the detection sensitivity, and the expected temperature range and humidity range.

Motion detection: If the camera detects too many motion detection alarms, the detection sensitivity can be reduced; in the custom mode, you can set the alarm to only detect people, and set the recording duration and alarm interval; you can also set the alarm area to detect specified screen alarms.
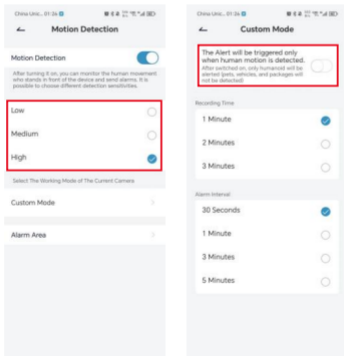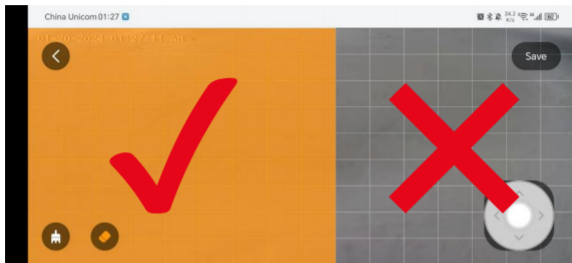
Noise detection: Detect noise around the camera to alarm, you can set "high, medium, low" sensitivity

Crying detection: detect baby crying and alarm

Temperature and humidity alarm: Set the temperature and humidity interval value. If the set interval value is exceeded, the camera will send an alarm message.

Alarm Management

Motion Alarm

| Motion Detection | High > |

Sound Alarm

| Noise Detection | Low > |

| Crying Detection | ⬤ |

Temperature and humidity alarm

| Temperature and humidity alarm | > |

← Temperature and humidity alarm

| Temperature and humidity alarm | ⬤ |

After it is turned on, it will alarm when it exceeds the setting range

| Temperature Unit | ℃ > |

Temperature Range

| Lowest Temperature | 10℃ > |
| Maximum Temperature | 30℃ > |

Humidity Range

| Minimum Humidity | 40RH > |
| Maximum Humidity | 70RH > |

---

④Image setting: For setting the screen flip mode and the night vision mode so that the product can enable the infrared light mode automatically at night for black and white images

⑤Device sharing: You can scan the QR code or enter your account to share the device to others. (Note: Such sharing must be done between accounts registered in a single country.)
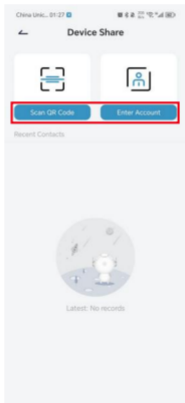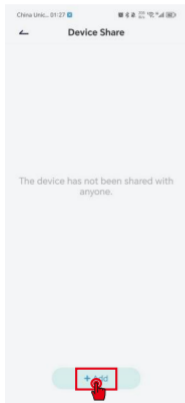
⑥ Installation guide: Suggestions for product installation

⑦ Location management: For modifying installation location of the product

⑧ Working indicator light: Turn on or off the working indicator light on the lens

⑨ Temperature unit setting: For switching between ℃ and ℉

⑩ Time setting: For switching the time format on the product

⑪ Sound setting: For enabling or disabling the microphone and the loudspeaker

⑫ Video encryption: For setting the encrypted password for the videos (It needs to be entered in re-login by your account during access to the videos.)

⑬ Night light setting: For setting the night light at the product bottom as an always-on night light, a marquee light or a breathing light (Color of the night light is user-defined.)

⑭ Motion tracking: For enabling or disabling motion tracking (If motion tracking is enabled, the tripod head will rotate with the moving objects.)

⑮ Tripod head calibration: For calibrating the tripod head when it is seized or is has unsmooth motion (The tripod head will reset automatically 30s after calibration.)

⑯ Privacy protection: For enabling or disabling the lens images (The lens images can be disabled at regular intervals for privacy protection.)

⑰ AI analysis: For enabling the intelligent device to make the moving object detection judgments more accurate

⑱ Recording management: For switching between round-the-clock recording and alarm event recording, viewing capacity of the SD card and formatting the SD card

⑲ Cloud storage service: For purchasing the cloud storage service and saving video recordings on the cloud (6s of video recording on cloud are always free.)

7.FAQs

1.How to reset the product?
① Find the hole by the SD card slot.
② Insert the matched reset pin into the hole and make it stay there for 5s.
③ A "bugu" sound by the product suggests successful reset.

2. There's a prompt reading "Connection failed" in product connection. How to solve it?
① Make sure the WiFi password is correct.
② Make sure the product is close to the router when being connected.
③ Reset the product and add it again as instructed.
④ Send an e-mail to our customer service department. We will contact you within 24 hours.

3.The SD card cannot be detected. How to solve the problem?
① Make sure the SD card has a capacity of 2GB to 128GB.
② It is suggested to have the SD card formatted on the APP in its first use.
③ If the SD card cannot be detected by the product, insert it into a computer. If it cannot be detected by the computer either, it means that it is damaged.

4.There's a prompt that the account does not exist when the product is being shared to a friend. Why?
Make sure the account of your friend and the account of your own are registered in a single country. For example, if your account is registered in US, the product will fail to be shared to a friend using an account registered in UK.

5.The lens indicator is not on after power supply connection. Why?
① Make sure that the power supply used is the matched one and that a 5V 1A/2A power adapter is used.
② If the matched power supply can power on your mobile phone normally but cannot power on the product or make the indicator on, it means that the product is probably damaged.

6.The mobile phone cannot receive a push message when there's an event. Why?
① Make sure the alarm message push function on the background setting page is enabled.
② Make sure the notification function of the APP is enabled.

7.The product is often offline or has a long image delay. Why?

Check whether the WiFi network is normal and whether the product is installed close to the router. It is suggested to install the product in a position less than 25m from the router and to make the WiFi signal value larger than 60%.

8.There are excessive alarm push messages. Why?

① The product has many event detection modes. It is suggested to enable the wanted detection modes only.

② Adjust the detection sensitivity. For example, choose the "Low" sensitivity for motion detection and set proper ranges for the temperature detection and the humidity detection.