



Return Policy

BARK AND STEEL



At Bark and Steel, we have carefully curated a unique collection of products manufactured 100% by us in our factory in Pretoria.

We genuinely hope that you will appreciate our products as much as we do. However, if for any reason you are not completely satisfied with your purchase, we understand. Please take a moment to review the following information.

Our furniture is designed to adapt seamlessly to its surrounding conditions, although there may be some naturally occurring cracking or movement. This is a normal response to the furniture's environment.

Please keep in mind that due to the nature of custom making each order, we do not accept returns. If there are concerns about the product we will work tirelessly until you are completely satisfied.

To ensure a smooth shopping experience, we encourage you to carefully read our product descriptions, take accurate measurements of your space, and reach out to us at info@barkandsteel.co.za if you have any questions before making a purchase. We are here to provide you with all the necessary information to make an informed decision.

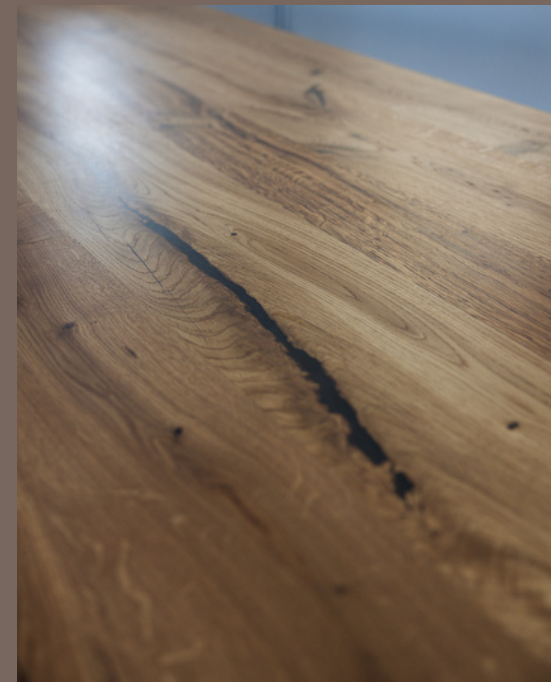




"Timeless Tales of Solid Wood: Every item, an irreplaceable storyteller. Each solid wood piece holds within its fibers an astonishing narrative, crafted by nature itself. The intricate patterns and marks etched across its surface are the tangible echoes of its journey, whispering of the tree it once belonged to. Every unique grain unravels a tale of strength, resilience, and growth – a testament to the majesty of the natural world. As we gather around these cherished artifacts, we become witnesses to their rich history, inviting us to embrace the beauty of imperfections and celebrate the remarkable individuality that resides within each and every table. Let us revel in the nostalgia of these timeless pieces, as they continue to narrate stories that intertwine with our own, creating an enduring bond between past and present."

The allure of natural materials can be attributed to their individual qualities and flaws. The peculiarities of solid wood such as wood grain, colour variations, knots, medullary rays, and other inherent features contribute significantly to their character. Rather than perceiving them as flaws, we celebrate these imperfections as they enhance the charm of the products we so lovingly manufacture for our clients.

Please see examples of the natural characteristics you could expect. We have no control over colour differentiation or characteristics from plank to plank as most of this shows only after the stain has been applied.



Contact Us

For any further queries please do not hesitate to contact us via email, info@barkandsteel.co.za

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