

Wholesale Cleaning Services 2024 Price Book

Services offered:

Leather Cleaning • Suede Cleaning • Fur Cleaning • Wedding Gown Cleaning & Preservation • Footwear
• Handbags • Repairs • Alterations • Zippers • Beaded and Leather Trimmed Items

Down-filled jackets • Feather Pillows and more

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Use your phone's camera to send a text message to US Leather Cleaning.



859.762.6331

Quickly get your questions answered via text message.

Service You Can Count On

For over 75 years Sunshine Cleaners, and the Schwegmann family have strived to provide customers with the highest quality specialty cleaning service. It is our goal to be your partner, providing premium services to your customers. We appreciate your business and look forward to working with you.

Leather Cleaning	Wholesale Price	Suggested Retail
Jackets, Pants/Slacks, Shirts/Blouses, Chaps		
Leather or Suede	\$47.00	\$70.50
Combination cloth with leather/suede trim	\$29.00	\$43.50
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$43.50
Coats (37" and longer), Dresses, Coveralls		
Leather or Suede	\$51.00	\$76.50
Combination cloth with leather/suede trim	\$29.00	\$43.50
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$43.50
Sweaters, Vests, Sleeveless Blouses, Halters		
Combination cloth with leather/suede trim	\$25.00	\$37.50
Skirts, Shorts, Vests, Sleeveless Blouses, Halters		
Leather or Suede (all leather)	\$33.00	\$49.50
Genuine Shearling		
Jacket	\$60.00	\$90.00
Coat (over 37")	\$66.00	\$99.00
Varsity Jackets, Corporate Logo Jackets, Hero Jackets, School Jackets, 7	Геат Jacket	s
Leather/Suede/Vinyl Sleeves	\$47.00	\$70.50
Cloth with leather trimmed pockets, shoulders, etc	\$29.00	\$43.50
Accessories - Purses, Handbags, Wallets, Gloves, etc. *(please see discla	imer; page	20)*
Full Leather Purses/Handbags (customer risk only)	\$48.00	\$72.00
Full Suede Purses/Handbags (customer risk only)	\$41.00	\$61.50
Combination cloth with leather/suede trim (customer risk only)	\$36.00	\$44.00
Gloves, Caps, Hats, Ties, Ear Muffs	\$22.00	\$33.00
Wallets, Clutches, Wristlets, Coin bag, etc. (customer risk only)	\$25.00	\$37.50
Larger Bags, Overnights, Duffle bags, Unique (customer risk only)	\$65 & up	1.5 x price
Custom Color Refinishing of Bags	\$60/hour	\$75/hour
Footwear (Uggs, shoes, heels, etc.) *(please see disclaimer; page 20)*		
Boots (UGG and other brands) (customer risk only)	\$28.00	\$42.00
Shoes (any footwear) (customer risk only)	\$28.00	\$42.00
Fur-trimmed Cloth Garment	\$29.00	\$43.50
Couture/Designer/High Fashion (subject to upcharge, please see page 12)	Add \$30	Add \$35.00
Multiple Color refinishing	\$60/hour	\$75/hr
Press Only for Suede and Leather Garment	\$20.00	\$30.00
Zip in Lining or Button in Lining(removable)	\$4.00	\$6.00
Belts, Collars, Hoods (sent separate from a garment)	\$15.40	\$23.00
Belts, Collars, Hoods, etc., with the garment	\$0.00	\$0.00
Ozone deodorized	\$16.50	\$25.00
Water Repel (cloth or leather piece)	\$16.50	\$25.00

All leather goods that Sunshine processes are cleaned, refinished(color restoration), and pressed as part of the cleaning service. Release required for bags and shoes.

ALLOW 1-2 Weeks for Service

info@usleathercleaning.com

TEXT 859.762.6331 toll free 800.232.0792

Specialty Cleaning	Wholesale Price	Suggested Retail
Prestige Preservation Program		
Wedding Gowns		
Clean and Preserve		
Standard Box & Oversize Box	\$162.00	\$299.00
Clean Only	\$106.00	\$196.00
Clean and Press	\$146.00	\$270.00
Press Only	\$88.00	\$162.00
Restoration (any piece 15 years or older)	Estimate	1.5x price
Preserve Only in WG gown box (no warranty)	\$101.00	\$186.00
Clean, Return for Inspection, Preserve	\$205.00	\$379.00
Reseal/Rebox Gown (reusing materials)	\$25.00	\$46.00
Additional Box with Cleaning for accessories	\$54.00	\$99.00
Shipping WG (\$1000 insurance)	\$39.00	\$72.00
Memory Box Preservation (smaller keepsake		
box)		
Clean and Preserve	\$106.00	\$196.00
First Communion, Christening Gowns, Military Uniforms, Baby Items, Flower-girl dresses, Graduation Gowns, etc		
Clean and Preserve Varsity Jackets	\$152.00	\$281.00
Memory Box, Preserve Only	\$80.00	\$148.00
Specialty Cleaning Garments	φου.σο	ψ110.00
Formals, Evening Gowns, Prom Dresses, Mother of Bride, etc. (silk and/or beaded).	\$41.00	\$75.00
First Communion, Christening Gowns, Flower Girl dresses clean only service	\$41.00	\$75.00
Designer, High Fashion Garments, Vintage (Fabric pieces)		
Men's or Women's Two-piece suit(non leather)	\$29.00	\$53.00
Sweaters, blouses, etc. with beads, sequins, etc.	\$20.00	\$37.00
Silk Garments (per piece)	\$20.00	\$37.00
Couture, Designer, High Fashion (see pg 13)	Estimate	1.5 x price
Repair Work		
Charged in 15-minute increments (\$15.00/15 mins)	\$75/hour	\$85/hour

We will remove belts, brooches, flowers and other ornamentation from wedding gowns whenever possible. We will replace them after completing the cleaning process. We will not call prior to proceeding, unless requested on our invoice to do so. We will not jeopardize the safe cleaning of a piece. Please inspect the gown with your customer and inform them of the possible removal and replacement. Please discuss with your sales person or give us a call at the shop if assistance is needed.

PLEASE ALLOW 2-3 WEEKS FOR PRESERVATION SERVICES.

Home Goods	Wholesale Pricing	Suggested Retail
Textile Cleaning		
Down Comforter	\$36.00	\$59.00
Featherbed	\$54.00	\$90.00
Featherbed with cover	\$65.00	\$108.00
Poly-fiberfill Bed	\$55.00	\$91.00
Bedspreads/Comforters/Duvets (all sizes)	\$36.00	\$61.00
Pillow Shams (each)	\$8.00	\$15.00
Bed Skirt/Dust Ruffle	\$25.00	\$43.00
Faux Fur Blanket or Faux Fur Duvet	\$55.00	\$91.00
Couch or Chair Cover	\$55.00	\$91.00
Pillows (feather, down or fiber filled)		
Standard Size (19x26)	\$20.00	\$33.00
Queen Size (19x30)	\$21.00	\$35.00
King Size (19x36)	\$22.00	\$37.00
Custom or Odd Size	\$39.00	\$66.00
Add crushed duck feathers (per 1/4 pounds)	\$7.00	\$9.00
See pillow bulletin on page 13		

Fur Cleaning and Glazing	Wholesale Pricing	Suggested Retail
Natural Furs		
Jacket	\$51.00	\$77.00
Stole, Vest, Cape	\$44.00	\$66.00
Coat (over 36")	\$58.00	\$87.00
Collars, Cuffs, Scarves, Boas, Hoods, Child's Jacket	\$22.00	\$33.00
Hats	\$24.00	\$36.00
Genuine Shearling		
Jacket	\$60.00	\$90.00
Coat	\$66.00	\$99.00
Man-made, Synthetic, Faux-Furs		
Jacket	\$39.00	\$59.00
Stole, Vest, Cape	\$35.00	\$53.00
Coat	\$44.00	\$66.00
Child's Jacket	\$22.00	\$33.00
Collars, Cuffs, Scarves, Boas	\$22.00	\$33.00
Hats, Child's Jackets	\$22.00	\$33.00
Cloth Garments		
Fur Trimmed Cloth Garment	\$29.00	\$44.00
2pc Outfit with Fur Trim	\$34.00	\$51.00
Fur Trimmed Hood	\$18.00	\$27.00
Fur Lined Garments/Reversible		
Reversible/lined natural fur to cloth jacket	\$52.00	\$78.00
Reversible/lined natural fur to cloth coat	\$52.00	\$78.00
Suede/Leather Jacket/Coat with natural fur lining	\$59.00	\$89.00
Natural fur lined vest (includes reversible)	\$40.00	\$60.00
Natural Fur Removable Lining	\$28.00	\$42.00
Fur Rugs		
Sheepskin Rug (per panel/hide)	\$26.00	\$39.00
Llama piece rugs with design, Alpaca Rugs	\$125.00	\$188.00
Full Animal Hide Rugs (cow, deer, elk, etc.)	\$125.00	\$188.00
Fur Storage		
Discontinued		
Down-filled Garments (with or without Fur trim)		
Down Jacket, Coat, Snow pants	\$28.00	\$42.00

Couture/Designer/High Fashion or One of Kind (subject to upcharge)

Due to the use of unique materials, construction and ornamentation/hardware, pieces may be subject to an additional charge for handling, risk, and the extra time and attention required to care for these garments. (Made in the USA, Italy, France, Spain for example) Charges at our discretion, we will call.

We clean many more items not listed here.
Please call or text with questions.
Allow more time for repairs and alterations.

Repairs · Suede, Leather and Fur	Wholesale Pricing	Suggested Retail
Zippers * Snap removal and replacement are extra *		
#5 one-way zipper (MOST COMMON)	\$52.00	\$65.00
#5 Reversible Zipper	\$53.00	\$67.00
#5 Two-Way Zipper (two pulls)	\$58.00	\$73.00
#5 Angled Zipper (Motorcycle style jackets)	\$64.00	\$80.00
#7 Zipper (Light Medium Duty)	\$58.00	\$73.00
#8 Zipper (Medium Duty)	\$64.00	\$80.00
#10 Zipper (Heavy Duty)	\$70.00	\$88.00
#10 Two-Way Zipper	\$71.00	\$89.00
#10 Angled Zipper (Motorcycle style jackets)	\$87.00	\$109.00
Pants, Skirts, Pockets, Sleeves	\$49.00	\$62.00
Zip in Lining	\$88.00	\$110.00
Purses Zippers (if possible)	\$52 and up	\$65 and up
Zipper in Cloth Garment (if possible)	\$68.20	\$86.00
Flap covered zipper, Leather backed zipper	Add \$9.00	Add \$11.00
NEW Zipper Pulley/Slider	\$9.00	\$11.00

[•] We will always try to match zippers as close as possible. In cases when exact replacements are not available, we will select a zipper that is as close as possible. Some zippers are difficult to replace and we will make every attempt to replace zippers at the listed price. Difficult or unique zippers will require an extra charge. We will call with estimates in most cases.

Suede and Leather Repairs

Tighten Buttons (each)	\$3.00	\$4.00		
Seams (19 plus .50 per total inches measured)	\$19 & up	\$24 plus .75/in		
Tears (19 plus .50 per total inches measured)	\$19 & up	\$24 plus .75/in		
Combination Tears and Seams use tear pricing	\$19 & up	\$24 plus .75/in		
Large Tears (over 12 inches of tears)	\$39 & up	1.25 x price		
Knit Cuffs (pair), Knit Collar Replacement	\$49.00	\$62.00		
Knit Waistband Replacement	\$64.00	\$80.00		
New Buttons (each) or New Snaps (each)	\$5.00	\$7.00		
Add Snaps where none before (each snap added)	\$7.00	\$9.00		
New Pocket Lining (each)	\$25.00	\$32.00		
Repair Scuffs (as possible)	\$21.00	\$27.00		
Patches (please give detailed instructions on placement)				
Bars, Chevrons, smaller patches	\$17.00	\$19.00		
Varsity letter	\$21.00	\$24.00		
Large patch	\$27.00	\$30.00		
Four or more patches done by time rate.	\$75/hr	\$85/hr		
REPAIR ONLY MINIMUM CHARGE	\$20.00	\$26.00		
Timed Repairs priced in 15 minute increments	\$75/hr	\$85/hr		
Fur Repairs				
Repair Tears (40.00 plus \$5 per inch after 4in)	\$40 and Up	1.5 x price		
New Hook or Eye (individual)	\$11.00	\$13.00		
New Latch and Catch\Euro Clasp (individual)	\$16.00	\$19.00		
Tighten Hooks\Eyes or Latch\Catch (each)	\$5.00	\$7.00		
Resew Fur Trim	\$25 and up	\$35 and up		
Repair Lining as possible	\$25 and up	\$35 and up		
Allow for 2-3 weeks for repairs and alteration	Allow for 2-3 weeks for repairs and alterations.			

info@usleathercleaning.com

TEXT 859.762.6331 toll free 800.232.0792

Alterations · Suede, Leather and Fur	Wholesale Pricing	Suggested Retail
Shorten for Suede and Leather Garments		
Sleeves Plain (no vents, cuffs, zippers, buttons, designs or trim)	\$55.00	\$69.00
Sleeves with cuff	\$73.00	\$91.00
Sleeves with snaps or buttons	\$73.00	\$91.00
Shorten sleeve with zipper or vent, (don't move up, just cut and resew hem)	\$73.00	\$91.00
Sleeves with zipper or vent to move up	\$92 and up	\$114 & up
Regular coat (no vent, no kick pleat)	\$73.00	\$91.00
Regular coat with split bottom, vent, sweep	\$104.00	\$130.00
Shorten Pants, Shorts, Skirts (no vents,etc.)	\$55.00	\$69.00
Lengthen (if possible)		
Sleeves add material	\$96.00	\$120.00
Reline Leather Garments		
Price includes labor and materials. Pockets are extra. Ask		
Jacket	\$160.00	\$200.00
Vest, Pants, Skirts, handbags	\$136.00	\$170.00
Coat (37" and longer)	\$192.00	\$240.00
No lining pattern, or unusable pattern	add \$30	add \$40
Quilted Lining	add \$40	add \$50
Sleeve reline only (each)	\$52.00	\$65.00
Pocket relines (each)	\$25.00	\$31.00
Cloth Garment Reline	Estimate	Estimate
Black or brown lining materials are in stock, requested or cu	ustomer materials	s are extra.
Tailoring for Suede and Leather Garments		
Take In Waist	\$75 & up	\$94 & up
Take in Sides of Jacket	\$75 & up	\$94 & up
Take in and taper	\$75 & up	\$94 & up
Custom Tailoring (by time, 15-minute increments)	\$75/hour	\$94/hour
Make new collar	\$75 & up	\$94 & up
Turn collar (if possible)	\$75 & up	\$94 & up
Fur Alterations and Appraisals	·	·
We provide all types of fur alterations, including relining.		
Measurements are required, all work done with estimates		
only. (These prices are estimates. Each fur needs to be	Estimate	1.5 x price
evaluated for the type of materials that are required or		
requested to perform the service.)		
Fur Jacket Zipper	\$125.00	\$250.00
Reline Jacket (Estimate)	\$250-300	\$375-450
Reline Coat (Estimate)	\$300-400	\$450-600
Reline Coat with French hem (Estimate)	\$350-470	\$475-705
Appraisals	\$48.00	\$45.00
Monogramming (names or initials)	\$60 and Up	1.5 x price
PLEASE ALL ON A AMERICA FOR REPAIR (ALTER	4704 050 #050	x piloo

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PLEASE ALLOW 2-3 WEEKS FOR REPAIR/ALTERATION SERVICES.

What is professional leather cleaning?

Professional leather cleaning is a specialized process tailored to safeguard the texture and appearance of leather and suede garments. Leather possesses unique characteristics, including its ability to breathe and the presence of distinctive features such as vein patterns, tic marks, and beauty scars. These nuances demand a deep understanding and expertise to execute professional cleaning effectively. Leather garments and accessories employ various dyeing and pigmentation techniques to achieve diverse looks and effects. Professionals in this field must comprehend color variations, dye types, pigmentation processes, garment construction, and the inherent characteristics of different leather types. We take immense pride in our comprehensive knowledge of the craft.

At US Leather Cleaning, we consider professional leather cleaning to be more than just cleaning; it encompasses the crucial refinishing or recoloring of leather garments. This step is vital in ensuring the highest quality results. Without color restoration, true professional leather cleaning cannot be achieved. With decades of experience in color restoration, we custom-mix colors from scratch to perfectly match each garment. We apply top coats to replicate the original designer's intended look and feel. For suede items, we employ specialized oils for restoration and offer repellents to shield leather from wear and tear. Professional leather services also entail expertise in repair and alteration, as garment construction knowledge is essential. Our team of skilled seamstresses and tailors enhance the overall quality of our service. They enable us to provide a wide range of alterations and repairs, including hardware replacement, disassembly and reassembly for separate cleaning, and fulfilling customer-specific repair requests. We excel at replacing zippers and buttons, crafting new linings, shortening sleeves, and more, offering a comprehensive service lineup.

After a leather piece has undergone cleaning, refinishing, and repair or alteration, it moves to our pressing department. The final step in achieving a professionally cleaned leather garment is skillful pressing. We utilize tension equipment, utility presses, forms, brushes, buffers, and other specialized tools to give each piece its ultimate appearance, making sure it looks its very best.

Professional Care = Professional Results

Before and After images are available on our website. Images can be used for your marketing materials. Give us a call and we can provide the images.

Posters and other media are available.

Handbags, purses, wallets and totes

US Leather Cleaning offers a specialized service for the cleaning and refinishing of handbags, clutches, purses, and more. These items are unique and require special handling and processing to ensure their preservation. Please note that all handbags, etc., are cleaned at the customer's own risk. Due to the distinct construction of each handbag, utilizing various materials such as leather, fabrics, and trims, the cleaning process can vary for each piece. It's important to inform your customers about the challenges involved in cleaning these items so they can make informed decisions about their belongings. The results of restoration for these items are typically spectacular, and we welcome estimate requests and questions to assist you further.

UGG boots and footwear are another specialty at Sunshine, with over 14,000 pairs of suede boots and footwear expertly cleaned. This has become one of the most popular trends in leather apparel cleaning. Don't miss out on this opportunity. Customers frequently inquire about places to have their UGGs cleaned, and we're here to direct them to the nearest Sunshine wholesale customer. Similar to leather jacket cleaning, customers may have questions, and we're always ready to assist. Here's a guide for handling UGG, suede boots, and footwear:

- 1. UGG boots and footwear do not typically come with care labels, so all items without care labels are cleaned at the customer's risk.
- 2. Like leather and suede jackets, there may be a slight change in appearance after cleaning.
- 3. Dye migration from dark to light areas is possible, but Sunshine uses color control products to minimize this during the cleaning process.
- 4. While we haven't experienced shrinkage with UGG brand boots, they might feel slightly snug when worn after cleaning. However, the leather/suede will relax with wear.
- 5. We have the capability to restore color and texture to the boots, but please note that they cannot be dyed to a different color.
- 6. Jean dye stains are treated to the best of our ability, although we cannot guarantee complete removal.
- 7. Most salt stains and watermarks can be successfully removed during the cleaning process.
- 8. To ensure matching colors, both boots must always be cleaned simultaneously.
- 9. Water repellent treatment is included with every pair of boots for added protection.

We're dedicated to providing excellent service and addressing any concerns or questions you may have about cleaning your UGG boots and footwear.

Please refer to the back pages of the price book for customer consent forms.

Prestige Preservation Program

Sunshine Cleaners Company proudly holds the exclusive master license for the Prestige Preservation Program, a cutting-edge preservation process designed to safeguard garments from oxidation and discoloration. We back this guarantee with a warranty that extends for the lifetime of the garment. No other service provider can match this level of assurance. To assist in promoting this program, we offer literature and signage that you can prominently display in your store. By partnering with us, you can effortlessly boost your weekly profits without the need for additional labor, product costs, or headaches. With over six decades of experience in cleaning and servicing specialty items, we are your trusted choice.

Dedicated staff for your wedding gown service

The Schwegmann family understands the intricate demands of cleaning wedding gowns. Annually, we process more than 5000 gowns, demonstrating our expertise in cleaning, restoring, and repairing these cherished garments. Our team of skilled seamstresses and tailors is on hand to delicately handle ornamentation and decorations, ensuring a customized cleaning process for each gown. You can confidently accept wedding gowns and specialty items at your counter, knowing that Sunshine brings professionalism and exceptional service to meet your customers' unique needs.

Learn more about the Prestige Preservation Program at our website: www.prestigepreservation.com. Feel free to direct your customers to this site for comprehensive information, visuals, and warranty details.

Keepsake Items Preservation

Specializing in cleaning and preserving keepsake items, including military uniforms, sports uniforms, school jackets, christening/baptismal gowns, flower girl dresses, and more. Our dedicated preservation boxes, designed with a distinctive color scheme, resemble our wedding gown boxes and ensure the same preservation quality. For this service, we offer brochures and pricing guidelines to assist you.

Additionally, we provide gown and heirloom item restoration services, although this is offered on an estimate-only basis. Kindly inquire with your sales representative for more details about this aspect of our service.

Please allow 2-3 weeks for our meticulous cleaning and preservation services to be completed.

Fur Services | Weaving Services

Fur Cleaning Process

US Leather Cleaning can clean natural and synthetic furs using a non-immersion process referred to as the furrier method. Linings are hand cleaned to remove soil. Furs are gently tumbled in a specialized machine using a fur-clean and glaze solution. Linings are pressed and any requested repairs are performed. Great care is taken to produce a beautiful, luxurious fur garment for your customer. We offer pile method cleaning for items requesting this type of care.

Fur Storage

US Leather does not offer fur storage.

Fur Repairs and Alterations

We have a full service furrier on staff to perform repairs and alterations.. from tears and buttons to remodels and relines. Additional time is needed for fur repairs and alterations.

Couture/Designer/High Fashion or One of Kind

Due to the use of unique materials, construction and ornamentation/hardware, pieces may be subject to an additional charge for handling, risk, and the extra time and attention required to care for these garments. We will call in these cases.

Weaving, how much does it cost?

Because it is a meticulous hand-done technique, reweaving can be expensive. It is a good alternative, however, to discarding a favorite suit or sweater in the event of damage. We offer free estimates and descriptions of the work at your request.

How long does it take?

We use an outside company for this service and it can take up to 3-4 weeks.

It may take longer if we have to wait for the approval of an estimate. Sunshine will call your store with an estimate and descriptions of the weave work that can be performed for all pieces. All pieces must be approved before they will be processed. This applies to jobs with or without a request for an estimate. No exceptions. Please be diligent about returning phone calls with approval or disapproval of work. The weaver determines the type of weave possible. You can also work directly with the weaver: amazinggarmentrepair.com

Pillow Cleaning and Renovation

Feather and down cleaning process

Feather and down-filled pillows are renovated by the Pillow-Vac-System. Pillows are cleaned one at a time. The old ticking(case) is discarded and replaced with a new feather and down proof ticking. Feathers are removed from the ticking, sanitized, deodorized and the same feathers are encased in a new ticking. Many soiled pillows can contain up to a pound of dust and other foreign materials. After sanitizing, those foreign materials are removed. Feathers are agitated by rotating brushes, which fluff the feathers and allow the dirt and non-feather particles to settle to the bottom of the machine. Ozone lights deodorize the feathers as they are fluffed. About 3 pounds of good feathers make one standard size pillow.

- We use a non-gusseted industry size pillow ticking.
- We can make custom sized pillows to order.
- We can renovate custom sized pillows.
- We sell new pillows filled with feathers, down or poly-fiber clusters. Request the price list for this service.
- We can order higher thread count ticking.
- We can replace gusset pillows with new gusseted ticking, by request only.
- We can clean and recover pillows that are synthetic filled.

Pillow Sizes with New Ticking

Standard Size Pillow 19" x 26" Queen Size Pillow 19" x 30" King Size Pillow 19" x 36"

Renovated pillows will be matched to the closest size. Pillows outside of these measurements will be custom made. Please specify on the invoice the size, if a custom pillow is not required. All old ticking will be discarded unless a request to return the ticking is written on our invoice. DOWN FILL IS A CUSTOM BY ESTIMATE ONLY ORDER.

Pillows can be combined or split into different sizes. Please specify the size pillow you would like returned and the charge will be for that size pillow.

Decorator Pillows and other styles of pillows

We are able to upholster and clean the decorator and throw style pillows.

Service times are 1-week for a normal size pillow renovation and 2-weeks for custom size pillows and decorator style pillows. We also offer new pillows for sale. Please request this separate price book.

Communicating with US Leather Cleaning

Customer Service

We understand the demands that your customers put on your customer service staff. The staff at US Leather Cleaning is here to answer questions. There are multiple places to get information that is already prepared. This price book, the FAQ section on our website about leather cleaning, as well as information regarding gown services can be found on our website. You can call, text or email. All these materials are available to aid in training your staff.

When contacting us, *please have your invoice control number available* so we can look up your order. This number can be found on the receipts at your store from our invoice.

TEXT -> 859.762.6331

Whenever possible, please use our texting service. We can answer almost all questions via text. Pictures of leather jackets, wedding dresses, repairs, etc., can be sent to us for estimates or to answer other questions. Please reference your ticket number or what store you are texting from. Multiple staff at US Leather Cleaning are monitoring our texting service to provide quick answers.

Email info@usleathercleaning.com

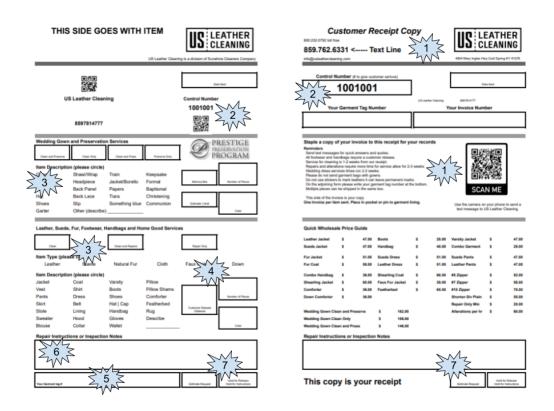
Questions or other inquiries can be made to info@usleathercleaning.com. Multiple staff at US Leather Cleaning are receiving emails to this account. This allows for more timely responses.

Call 859 781 4777

You can select your sales person from the auto-greeting menu when you call or when you hear the greeting press 1 for our customer service team.

US Leather Cleaning Invoices

Completing invoices for submitting your work to US Leather Cleaning is an essential step in ensuring our staff can efficiently provide the necessary services for your customers. To streamline the process, it's crucial that each and every item sent to US Leather is accompanied by a fully completed ticket, either attached to the item or placed in its pocket. This ensures clarity and accuracy in our service delivery.



Instructions

- 1. Invoices contain information to contact US Leather Cleaning by phone or preferably by text message.
 - We can answer any questions by text, especially when pictures are sent.
 - Scan the QR code with your phone's camera to send a text message or type in the number.
- 2. This is the control number, much like your pin tag or heat seal number.
 - Use this number when contacting us for information.
 - The control numbers are one time use in our system.
- 3. Checking these boxes indicates the work you are requesting to be completed.
- 4. This section indicates more information for the item that you are sending.
- 5. This section is your garment tag information and invoice information. We copy this into our system and it will be printed on the top of the invoice when we return the item.
- 6. This section is to write repair instructions or inspection notes.
- 7. Indicate here if there is an estimate needed for service. Remember you can text us prior to sending a piece for the estimate.

The left side of the invoice travels with the garment. The right side is your receipt.

Business Information

Sunshine Cleaners Company, LLC

d/b/a US Leather Cleaning, LeathercareUSA.com, Prestige Preservation Program, Happily Ever After Preservation, Sunshine Cleaners, SC Co

U.S. Postal Address: 4854 Mary Ingles Hwy Cold Spring, KY 41076-8690

Owned and Operated by:

Jeff Schwegmann II, President and General Manager jeff@sunshinecleaners.com

2023 Monthly House Charge Policy

Our Monthly House Charge Accounts are subject to approval and require a continuous commitment to the outlined terms. Statements are generated on the final day of each month and will be mailed on the first day of the following month. Payments in full must be remitted upon receipt of the statement. Delinquent accounts will incur an interest charge of 4% per month. Accounts that remain overdue by more than 30 days may result in a withholding of services. Furthermore, Monthly House Charge Accounts can be revoked at any time, and the account may be placed on Cash on Delivery (COD) status for non-compliance with the specified terms. We reserve the prerogative to withhold the delivery of goods for delinquent accounts or instances where payment is not made at the time of delivery. For accounts that frequently exhibit tardiness in payments, we may require a valid credit card to be kept on file for prompt settlement.

Sunshine offers several payment methods:

- 1. Payments can be made directly to your sales representative at the time of delivery.
- 2. Payments can be submitted by mailing a check, money order, or credit card number to our business office.
- 3. You may opt to set up an auto-payment using your credit card. Accounts with auto-payments will be charged on the last day of each month for the activity recorded on the account during that month. Additionally, credit card payments can be made upon delivery. Statements reflecting payments and activity will be mailed or emailed accordingly.
- 4. We accept major credit cards, including Visa, MasterCard, Discover, American Express, and Paypal.
- 5. For a one-time payment, you can contact our office with your credit card number.

Please ensure to return the statement coupon along with your payment or clearly indicate the account number on your check. Consider providing us with your email address for paperless statements for added convenience.

Shipping to US Leather Cleaning

FedEx Ground is US Leather Cleaning's primary parcel delivery service.

US Leather Cleaning uses FedEx to provide pick up and delivery service throughout the United States. This provides timely service 52-weeks a year. FedEx is available to any customer at any time. Additional charges may apply. Please see the chart below (pricing subject to change if FedEx changes our rates).

Special request shipping is \$18
Express, Next Day, etc., shipments are billed at cost
Wedding gown shipping directly to retail customer: \$35.00

Scheduling a pickup with FedEx

To schedule a pickup with FedEx you will need to call 1-800-463-3339, when prompted, say "Ground Return Pickup". Answer questions when prompted. You will need the shipping label information and the approximate weight of the package. FedEx will come to your business to pick up the package. Be sure the package is ready to go. This process works with the orange labels provided called PRP labels. You do not need a FedEx account to ship items to US Leather Cleaning. All shipments are completed on our FedEx account. This ensures continuity of insurance. We can email shipping labels for printing locally.

You can schedule a pick up online at FedEx.com by selecting Schedule a Pick Up. You will need to create an online profile at FedEx.com to do this. You can drop the package at any FedEx drop off location. You can find drop locations at FedEx.com.

Rush Service, Special pickups, and more

Arrangements for special pickups or making special deliveries may be possible when requested. Please contact customer service for help with this service. Charges may apply. We ship more than 6000 packages a year, we are very experienced with shipping goods and are ready to assist.

Glossary of Leather Terms

Leather: a material made from the skin of an animal by tanning or a similar process.

Suede: leather with the flesh side rubbed to make a velvety nap.

Shearling: generally, a sheep suede that has been tanned and the wool left on; suede on one side and clipped fur on the other.

Top Grain: Leather bearing the original grain surface as exposed by removal of the epidermis and with none of the surface removed by buffing, snuffing or splitting.

Nubuck: Cowhide leather that has been rubbed on the outer side of the hide to give it a feel like that of suede.

elusive: difficult to find, catch or achieve

Aniline Leather: a type of leather dyed exclusively with soluble dyes without covering the surface with a topcoat paint or insoluble pigments. The resulting product retains the hide's natural surface with the 'grain', i.e. visible pores, scars etc. of the complete original animal's skin structure. This type of leather can also be called full aniline leather or cuir sauvage, depending on the dye treatment variants.

Old fashion: A delicious beverage for many of our customers.

Semi-aniline leather: is produced through a very similar process to full-aniline, but has a thin protective top coat added to protect it from wear and staining. Pull-up aniline leather has additional oil or wax applied to the leather to give it a distressed look.

Hugger-mugger: confused, disorderly, secrecy

Antiqued Leather: Leather that is dyed with one color over another (usually darker over lighter) so as to create rich highlights and an artificial aged appearance. It is also called distressed leather.

Sus: giving the impression that something is questionable or dishonest; suspicious.

Fur: the short, fine, soft hair of certain animals.

Dry clean: clean (a garment) with an organic solvent, without using water.

Confusion: the state of being bewildered or unclear in one's mind about something

Subtly: in a clever and indirect way, in order to achieve something

Wet clean: is a method in garment cleaning, utilizing a gentle washing machine, biodegradable soaps and conditioners, and various types of pressing and re-shaping equipment that may be specialized for many different fabric and fiber types.

Faux: made in imitation; artificial, not genuine.

Refinish: apply a new finish to a surface or object.

An informed customer is a satisfied customer!

To assure satisfaction for your customer, discuss these points with your customer about suede and leather cleaning.

- 1. There will be a change in appearance.
- 2. In all suede and unfinished leather garments, although slight, there may be a change in textures and colors, due to the inherent nature of working with skins. Every effort is made to return the garment to its original like-new condition.
- 3. There is always relaxation in leather cleaning.
 - a. This varies from garment to garment and in most cases is not significant. Shrinkage occurs only from skins being overstretched during the tanning process. It is not possible for the cleaner to predict the amount of shrinkage. Every effort is made to return the garment to its original dimensions.

Follow these guidelines when accepting suede and leathers:

1. Carefully inspect the suede/leather garment for:

Breaks	Discolorations	Skin damages	Food
Thin areas	Cuts or tears	Perspiration	Lining damage
Spots or stains	Mold/mildew	Ink	Damaged Ornaments
Paint	Protein stains	Salt Stains	Oxidation
Missing	Broken		Missing Snaps

a. Any scars, vein marks, belly wrinkles, tick marks, etc., originally masked by the leather tanner, may be more evident after cleaning. We refer to these as beauty marks; these marks make each garment unique in appearance and give leather and suede garments individual characteristics.

1. Check if the lining hangs below the garment

- a. If the lining extends from the sleeves or hem this may indicate shrinkage. Check the lining for open seams and stains.
- 2. Check if the garment is part of a suit or has multiple pieces.
 - a. All pieces must be processed at the same time to guarantee color match.
- 3. Look for fading or oxidation.
 - a. Check an unexposed area such as under the pocket flaps and collar. Oxidation and sun fade permanently damage the color, but we will attempt to restore the color as near the original shade as possible.
- 4. All leather cleaning services include refinishing as possible and pressing

NEVER PLACE ADHESIVE MATERIALS ON SUEDE OR LEATHER. THIS CAN CAUSE PERMANENT DAMAGE TO THE SKIN, LEAVING VISIBLE MARKS.

Leather and Suede Acceptance Form & Release of Liability

Leather and suede garments/accessories inherently carry certain risks due to their nature as products made from animal skins, which can undergo variations during tanning and manufacturing. Customers should be aware of the following potential issues when cleaning suede, leather, fur, and accessory items:

Loss or Change of Color: Some dyes may dissolve during the cleaning process, and while we strive to maintain the original color, it may not always be possible. Our service includes refinishing and coloring to restore the garment as closely as possible to the manufacturer's original intent.

Imperfections in Skins: Scars, tick marks, veins, wrinkles, and texture variances may become more visible after cleaning.

Shrinkage: Skins that were over-stretched during tanning may relax after cleaning, resulting in slight shrinkage. This is considered acceptable, and we press and block all pieces to attempt to regain the original dimensions.

Color Shading from Adhesives: Glues used during construction that are not solvent-resistant may seep through the leather, causing dark areas.

Multicolored Garments: Dyes may bleed onto adjacent leather, suede, or fabric. For two-piece outfits, we cannot guarantee color matching after cleaning, so it's advisable to clean both pieces together. Stains: Some stains may be impossible to remove without damaging the color, skins, or fabric. There is no guarantee of stain removal.

All Accessories: Most accessories lack a care label indicating a safe cleaning method. Cleaning accessories involves certain risks, including distortion or shape change, shrinkage, color transfer, leather softening, and stain or color restoration uncertainties. Cleaning these items is at the customer's own risk.

Release of Liability

I have carefully read and understand the above statements regarding the risks involved in cleaning my items. I acknowledge that this list is not exhaustive, and unforeseen issues may arise. I hereby release the dry cleaner and subcontractor from any and all liability associated with the processing of my items. I confirm that I have thoroughly reviewed this form, comprehend the risks involved, and agree to assume full responsibility. By signing below, I consent to bear all liability, understanding that in the event of any of the mentioned risks occurring, I am entitled to compensation solely for the cost of the cleaning service, and no further claims will be entertained.

Signature:	
Date:	Ticket #:



Quick Reference Price Listings	Wholesale Price	Suggested Retail
Leather/Fur		
Leather or Suede Jacket	\$47.00	\$70.50
Leather or Suede Coat (over 37")	\$51.00	\$76.50
Combination style cloth with leather/suede trim	\$29.00	\$43.50
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$43.50
Varsity Style Jacket Leather/Suede/Vinyl Sleeves	\$47.00	\$70.50
Full Leather Purses/Handbags (customer risk only)	\$48.00	\$60.00
Combination Style Purse - cloth with leather/suede trim (customer risk only)	\$36.00	\$44.00
Boots (UGG and other brands)	\$28.00	\$42.00
Shearling Coat	\$66.00	\$99.00
Natural Fur Jacket	\$51.00	\$77.00
Natural Fur Coat	\$58.00	\$87.00
Fake Fur Coat	\$44.00	\$66.00
Wedding Gowns		
Clean and Preserve	\$162.00	\$299.00
Clean Only (no pressing)	\$106.00	\$196.00
Clean and Press	\$146.00	\$270.00
Textiles		
All comforters (including down)	\$36.00	\$61.00
Featherbeds	\$54.00	\$90.00
Area Rugs	\$2.50sq/ft	\$3.50 sq/ft
Zippers (est \$35-53)		
#5 One-way (Most Common)	\$52.00	\$65.00
#7 One-way	\$58.00	\$73.00
#10 One-way (heavy duty)	\$70.00	\$88.00
Alterations (est \$48 an hour)		
Plain Sleeve Shorten	\$55.00	\$69.00
Shorten Sleeves with Details (zippers, buttons, etc)	\$60 and up	\$75 and up
Reline Leather Garment (est \$132-160)	\$160.00	\$150.00
Repair Only Minimum Charge	\$20.00	\$26.00