

Quick Reference Price Listings	Wholesale Price	Suggested Retail
Leather/Fur		
Leather or Suede Jacket	\$47.00	\$70.50
Leather or Suede Coat (over 37")	\$51.00	\$76.50
Combination style cloth with leather/suede trim	\$29.00	\$43.50
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$43.50
Varsity Style Jacket Leather/Suede/Vinyl Sleeves	\$47.00	\$70.50
Full Leather Purses/Handbags (customer risk only)	\$48.00	\$60.00
Combination Style Purse - cloth with leather/suede trim (customer risk only)	\$36.00	\$44.00
Boots (UGG and other brands)	\$28.00	\$42.00
Shearling Coat	\$66.00	\$99.00
Natural Fur Jacket	\$51.00	\$77.00
Natural Fur Coat	\$58.00	\$87.00
Fake Fur Coat	\$44.00	\$66.00
Wedding Gowns		
Clean and Preserve	\$162.00	\$299.00
Clean Only (no pressing)	\$106.00	\$196.00
Clean and Press	\$146.00	\$270.00
Textiles		
All comforters (including down)	\$36.00	\$61.00
Featherbeds	\$54.00	\$90.00
Area Rugs	\$2.50sq/ft	\$3.50 sq/ft
Zippers (est \$35-53)		
#5 One-way (Most Common)	\$52.00	\$65.00
#7 One-way	\$58.00	\$73.00
#10 One-way (heavy duty)	\$70.00	\$88.00
Alterations (est \$48 an hour)		
Plain Sleeve Shorten	\$55.00	\$69.00
Shorten Sleeves with Details (zippers, buttons, etc)	\$60 and up	\$75 and up
Reline Leather Garment (est \$132-160)	\$160.00	\$150.00
Repair Only Minimum Charge	\$20.00	\$26.00

# Communicating with US Leather Cleaning

### **Customer Service**

We understand the demands that your customers put on your customer service staff. The staff at US Leather Cleaning is here to answer questions. There are multiple places to get information that is already prepared. This price book, the FAQ section on our website about leather cleaning, as well as information regarding gown services can be found on our website. You can call, text or email. All these materials are available to aid in training your staff.

When contacting us, *please have your invoice control number available* so we can look up your order. This number can be found on the receipts at your store from our invoice.

#### TEXT -> 859.762.6331

Whenever possible, please use our texting service. We can answer almost all questions via text. Pictures of leather jackets, wedding dresses, repairs, etc., can be sent to us for estimates or to answer other questions. Please reference your ticket number or what store you are texting from. Multiple staff at US Leather Cleaning are monitoring our texting service to provide quick answers.

## Email info@usleathercleaning.com

Questions or other inquiries can be made to info@usleathercleaning.com. Multiple staff at US Leather Cleaning are receiving emails to this account. This allows for more timely responses.

#### Call 859.781.4777

You can select your sales person from the auto-greeting menu when you call or when you hear the greeting press 1 for our customer service team.