





Wholesale Cleaning Services 2023 Shipping Customer Price Book

Service You Can Count On

For 75 years Sunshine Cleaners, and the Schwegmann family have strived to provide customers with the highest quality specialty cleaning service. It is our goal; to be your partner in providing top of the line services to your customers. We appreciate your business and look forward to working with you.

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Use your phone's camera to send a text message to US Leather Cleaning.



Quickly get pricing questions answered through text.

Services offered:

Leather Cleaning • Fur Cleaning • Wedding Gown Cleaning & Preservation • Area Rugs • Footwear Handbags • Home Goods • Repairs • Alterations • Beaded and Leather Trimmed Items

Down-filled jackets • Pillows • Comforters and more

Leather Cleaning	Wholesale Price	Suggested Retail		
Jackets, Pants/Slacks, Shirts/Blouses, Chaps				
Leather or Suede	\$42.00	\$63.00		
Combination cloth with leather/suede trim	\$29.00	\$44.00		
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$44.00		
Coats (37" and longer), Dresses, Coveralls				
Leather or Suede	\$46.00	\$69.00		
Combination cloth with leather/suede trim	\$29.00	\$44.00		
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$44.00		
Sweaters, Vests, Sleeveless Blouses, Halters				
Combination cloth with leather/suede trim	\$22.00	\$33.00		
Skirts, Shorts, Vests, Sleeveless Blouses, Halters				
Leather or Suede (all leather)	\$30.00	\$45.00		
Genuine Shearling				
Jacket	\$54.00	\$81.00		
Coat (over 37")	\$60.00	\$90.00		
Varsity Jackets, Corporate Logo Jackets, Hero Jackets, School Jacket	ts, Team Jac	kets		
Leather/Suede/Vinyl Sleeves	\$42.00	\$63.00		
Cloth with leather trimmed pockets, shoulders, etc	\$29.00	\$44.00		
Accessories - Purses, Handbags, Wallets, Gloves, etc. *(please see d	isclaimer; p	age 20)*		
Full Leather Purses/Handbags (customer risk only)	\$48.00	\$72.00		
Full Suede Purses/Handbags (customer risk only)	\$41.00	\$62.00		
Combination cloth with leather/suede trim (customer risk only)	\$36.00	\$54.00		
Gloves, Caps, Hats, Ties, Ear Muffs	\$22.00	\$33.00		
Wallets, Clutches, Wristlets, Coin bag, etc. (customer risk only)	\$22.00	\$33.00		
Larger Bags, Overnights, Duffle bags, Unique (customer risk only)	\$65 & up	1.5 x price		
Custom Color Refinishing of Bags	\$60/hour	\$70/hour		
Footwear (Uggs, shoes, heels, etc.) *(please see disclaimer; page 20)*				
Boots (UGG and other brands) (customer risk only)	\$27.00	\$40.00		
Shoes (any footwear) (customer risk only)	\$27.00	\$40.00		
Fur-trimmed Cloth Garment	\$29.00	\$44.00		
Couture/Designer/High Fashion (subject to upcharge, please see page 12)	Add \$30	Add \$35.00		
Multiple Color refinishing	\$60/hour	\$75/hr		
Press Only for Suede and Leather Garment	\$20.00	\$30.00		
Zip in Lining or Button in Lining(removable)	\$4.00	\$6.00		
Belts, Collars, Hoods (sent separate from a garment)	\$14.00	\$21.00		
Belts, Collars, Hoods, etc., with the garment	\$0.00	\$0.00		
Ozone deodorized	\$15.00	\$22.50		
Water Repel (cloth or leather piece)	\$15.00	\$22.50		

All leather goods that Sunshine processes are cleaned, refinished(color restoration), and pressed as part of the cleaning service. Release required for bags and shoes.

ALLOW 1-2 Weeks for Service

Specialty Cleaning	Wholesale Price	Suggested Retail
Prestige Preservation Program		
Wedding Gowns		
Clean and Preserve		
Standard Box & Oversize Box	\$147.00	\$285.00
Clean Only	\$96.00	\$144.00
Clean and Press	\$132.00	\$198.00
Press Only	\$80.00	\$120.00
Restoration (any piece 15 years or older)	Estimate	1.5 x price
Preserve Only in WG gown box (no warranty)	\$91.00	\$137.00
Clean, Return for Inspection, Preserve	\$186.00	\$295.00
Reseal/Rebox Gown (reusing materials)	\$22.00	\$33.00
Additional Box with Cleaning for accessories	\$49.00	\$74.00
Shipping WG (\$1000 insurance)	\$34.00	\$51.00
Memory Box Preservation (smaller keepsake box)		
Clean and Preserve	\$96.00	\$144.00
First Communion, Christening Gowns, Military Uniforms, Baby Items, Flower-girl dresses, Graduation Gowns, etc		
Clean and Preserve Varsity Jackets	\$138.00	\$207.00
Memory Box, Preserve Only	\$72.00	\$108.00
Specialty Cleaning Garments	\$72.00	\$100.00
Formals, Evening Gowns, Prom Dresses, Mother of Bride, etc. (silk and/or beaded).	\$37.00	\$56.00
First Communion, Christening Gowns, Flower Girl dresses clean only service	\$37.00	\$56.00
Designer, High Fashion Garments, Vintage (Fabric pieces)		
Men or Woman's Two-piece suit(non leather)	\$26.00	\$39.00
Sweaters, blouses, etc. with beads, sequins, etc.	\$18.00	\$27.00
Silk Garments (per piece)	\$18.00	\$27.00
Couture, Designer, High Fashion (see pg 13)	Estimate	1.5 x price
Repair Work		
Charged in 15-minute increments (\$15.00/15mins)	\$60/hour	\$70.00/hour

Sunshine will remove belts, brochettes, flowers and other ornamentation from wedding gowns whenever possible. We will replace them after completing the cleaning process. We will **not call** prior to proceeding, unless requested on our invoice to do so. We will not jeopardize the safe cleaning of a piece. Please inspect the gown with your customer and inform them of the possible removal and replacement. Please discuss with your sales person or give us a call at the shop if assistance is needed.

PLEASE ALLOW 2-3 WEEKS FOR PRESERVATION SERVICES.

Home Goods	Wholesale Pricing	Suggested Retail
Pillows (feather, down or fiber filled)		
Standard Size (19x26)	\$20.00	\$33.00
Queen Size (19x30)	\$21.00	\$35.00
King Size (19x36)	\$22.00	\$37.00
Custom or Odd Size	\$39.00	\$66.00
Add crushed duck feathers (per 1/4 pounds)	\$7.00	\$9.00
See pillow bulletin on page 13		
Fur Rugs		
Sheepskin Rug (per panel/hide)	\$26.00	\$44.00
Llama piece rugs with design, Alpaca Rugs	\$125.00	\$164.00
Full Animal Hide Rugs (cow, deer, elk, etc.)	\$125.00	\$164.00

Fur Cleaning and Glazing	Wholesale Pricing	Suggested Retail
Natural Furs		
Jacket	\$46.00	\$69.00
Stole, Vest, Cape	\$40.00	\$60.00
Coat (over 36")	\$52.00	\$78.00
Collars, Cuffs, Scarves, Boas, Hoods, Child's Jacket	\$20.00	\$30.00
Hats	\$21.00	\$32.00
Genuine Shearling		
Jacket	\$54.00	\$81.00
Coat	\$60.00	\$90.00
Man-made, Synthetic, Faux-Furs		
Jacket	\$35.00	\$53.00
Stole, Vest, Cape	\$31.00	\$47.00
Coat	\$40.00	\$60.00
Child's Jacket	\$20.00	\$30.00
Collars, Cuffs, Scarves, Boas	\$20.00	\$30.00
Hats, Child's Jackets	\$20.00	\$30.00
Cloth Garments		
Fur Trimmed Cloth Garment	\$29.00	\$44.00
2pc Outfit with Fur Trim	\$34.00	\$51.00
Fur Trimmed Hood	\$18.00	\$27.00
Fur Lined Garments/Reversible		
Reversible/lined natural fur to cloth jacket	\$52.00	\$78.00
Reversible/lined natural fur to cloth coat	\$52.00	\$78.00
Suede/Leather Jacket/Coat with natural fur lining	\$59.00	\$89.00
Natural fur lined vest (includes reversible)	\$40.00	\$60.00
Natural Fur Removable Lining	\$28.00	\$42.00
Fur Rugs		
Sheepskin Rug (per panel/hide)	\$26.00	\$39.00
Llama piece rugs with design, Alpaca Rugs	\$125.00	\$188.00
Full Animal Hide Rugs (cow, deer, elk, etc.)	\$125.00	\$188.00
Fur Storage		
Discontinued		
Down-filled Garments (with or without Fur trim)		
Down Jacket, Coat, Snow pants	\$28.00	\$42.00

Couture/Designer/High Fashion or One of Kind (subject to upcharge)

Due to the use of unique materials, construction and ornamentation/hardware, pieces may subject to an additional charge for handling, risk, and the extra time and attention required to care for these garments. (Made in USA, Italy, France, Spain for example) Charges at our discretion, we will call.

We clean many more items not listed here.

Please call or text with questions.

Allow more time for repairs and alterations.

Repairs · Suede, Leather and Fur	Wholesale	Suggested Retail
	Pricing	Ketan
Zippers * Snap removal and replacement are extra *		
#5 one-way zipper (MOST COMMON)	\$47.00	\$59.00
#5 Reversible Zipper	\$48.00	\$60.00
#5 Two-Way Zipper (two pulls)	\$52.00	\$65.00
#5 Angled Zipper (Motorcycle style jackets)	\$58.00	\$73.00
#7 Zipper (Light Medium Duty)	\$52.00	\$65.00
#8 Zipper (Medium Duty)	\$58.00	\$73.00
#10 Zipper (Heavy Duty)	\$63.00	\$79.00
#10 Two-Way Zipper	\$64.00	\$80.00
#10 Angled Zipper (Motorcycle style jackets)	\$79.00	\$99.00
Pants, Skirts, Pockets, Sleeves	\$44.00	\$55.00
Zip in Lining	\$80.00	\$100.00
Purses Zippers (if possible)	\$47 and up	\$59 and up
Zipper in Cloth Garment (if possible)	\$62.00	\$78.00
Flap covered zipper, Leather backed zipper	Add \$7.00	Add \$9.00
NEW Zipper Pulley/Slider	\$9.00	\$11.00

[•] We will always try to match zippers as close as possible. In cases when exact replacements are not available, we will select a zipper that is as close as possible. Some zippers are difficult to replace and we will make every attempt to replace zippers at the listed price. Difficult or unique zippers will require an extra charge. We will call with estimates in most cases.

Suede and Leather Repairs

Tighten Buttons (each)	\$3.00	\$4.00
Seams (14 plus .50 per total inches measured)	\$16 & up	\$20 plus .75/in
Tears (16 plus .50 per total inches measured)	\$18 & up	\$23 plus .75/in
Combination Tears and Seams use tear pricing	\$18 & up	\$23 plus .75/in
Large Tears (over 12 inches of tears)	\$30 & up	1.5 x price
Knit Cuffs (pair), Knit Collar Replacement	\$44.00	\$55.00
Knit Waistband Replacement	\$58.00	\$73.00
New Buttons (each) or New Snaps (each)	\$4.00	\$5.00
Add Snaps where none before (each snap added)	\$6.00	\$8.00
New Pocket Lining (each)	\$22.00	\$28.00
Repair Scuffs (as possible)	\$19.00	\$24.00
Patches (please give detailed instructions on placement)		
Bars, Chevrons, smaller patches	\$15.00	\$19.00
Varsity letter	\$19.00	\$24.00
Large patch	\$24.00	\$30.00
Four or more patches done by time rate.	\$60/hr	\$70/hr
REPAIR ONLY MINIMUM CHARGE	\$19.00	\$24.00
Timed Repairs priced in 15 minute increments	\$60/hr	\$70/hr
Fur Repairs		
Repair Tears (36.00 plus 4.50 per inch after 4in)	\$36 and Up	1.5 x price
New Hook or Eye (individual)	\$9.50	\$13.00
New Latch and Catch\Euro Clasp (individual)	\$14.50	\$19.00
Tighten Hooks\Eyes or Latch\Catch (each)	\$4.50	\$6.75
Resew Fur Trim	\$19.50 and up	\$29.95
Repair Lining as possible	\$24 and up	\$29.25
Allow for 2.2 weeks for remains and alka		

Allow for 2-3 weeks for repairs and alterations.

Alterations · Suede, Leather and Fur	Wholesale Pricing	Suggested Retail		
Shorten for Suede and Leather Garments				
Sleeves Plain (no vents, cuffs, zippers, buttons, designs or trim)	\$50.00	\$63.00		
Sleeves with cuff Sleeves with snaps or buttons	\$66.00 \$66.00	\$83.00 \$83.00		
Shorten sleeve with zipper or vent, (don't move up, just cut and resew hem)	\$66.00	\$83.00		
Sleeves with zipper or vent to move up Regular coat (no vent, no kick pleat) Regular coat with split bottom, vent, sweep Shorten Pants, Shorts, Skirts (no vents, etc.)	\$83 and up \$66.00 \$94.00 \$50.00	\$104 & up \$83.00 \$118.00 \$63.00		
Lengthen (if possible) Sleeves add material Reline Leather Garments	\$87.00	\$109.00		
Price includes labor and materials. Pockets are extra.	Δsk for estimat	-es_		
Jacket Vest, Pants, Skirts, handbags	\$145.00 \$123.00	\$181.00 \$154.00		
Coat (37" and longer) No lining pattern, or unusable pattern	\$174.00 add \$30	\$218.00 add \$40		
Quilted Lining Sleeve reline only (each) Pocket relines (each)	add \$40 \$47.00 \$22.00	add \$50 \$59.00 \$28.00		
Cloth Garment Reline Black or brown lining materials are in stock, requested or cus	Estimate	Estimate		
Tailoring for Suede and Leather Garments	tomer materials	aie extia.		
Take In Waist	\$60 & up	\$67 & up		
Take in Sides of Jacket Take in and taper	\$60 & up \$60 & up	\$82 & up \$82 & up		
Custom Tailoring (by time, 15-minute increments) Make new collar	\$60/hour \$60 & up	\$70/hour \$78 & up		
Turn collar (if possible)	\$60 & up	\$60 & up		
Fur Alterations and Appraisals We provide all types of fur alterations, including relining. Measurements are required, all work done with estimates				
only. (These prices are estimates. Each fur needs to be evaluated for the type of materials that are required or requested to perform the service.)	Estimate	1.5 x price		
Reline Stole (Estimate) Reline Jacket (Estimate) Reline Coat (Estimate) Reline Coat with French hem (Estimate) Appraisals	\$200.00 \$250-300 \$300-400 \$350-470 \$48.00	\$300.00 \$375-450 \$450-600 \$475-705 \$45.00		
Monogramming (names or initials)	\$60 and Up	1.5 x price		
PLEASE ALLOW 2-3 WEEKS FOR REPAIR/ALTERATION SERVICES.				

What is professional leather cleaning?

Leather cleaning is a specialized process designed to preserve the look and feel of leather or suede garments. Leather's unique characteristics, such as its ability to breathe and visible properties such as vein, tic, and scar marks (beauty marks) require special understanding and knowledge in order to professionally clean. Leather garments and accessories use various dyeing and pigment techniques in order to achieve different appearances and effects. Understanding colors, dyes, pigmentation, garment construction, and characteristics of different types of leather is what the professional offers. We take pride in understanding the work that we perform. All leather goods that Sunshine processes are cleaned, refinished(color restoration) and pressed as part of our cleaning service.

Providing a professional level leather cleaning service is not just about the cleaning. The refinishing or recoloring of a leather garment is the most vital part of producing a high quality piece. Without the color restoration process you are not providing professional leather cleaning. We have decades of experience in restoring colors. We mix colors from scratch to match each garment. We apply top coats to reproduce the look and feel that the designer of the garment intended. We use oils to restore suede and offer repellents to protect leather during wear.

Providing professional leather service also requires a repair and alteration staff that understands garment construction. Our crew of seamstresses and tailors are talented. They allow us to offer a wide variety of alterations and repairs. Their abilities strengthen the quality of our service. This allows us to remove and replace hardware, disassemble and reassemble pieces to clean parts separately, and fulfill customers' requested repairs. We replace zippers and buttons, make new linings, shortening sleeves and more. A full line of service is available.

Once a leather piece is cleaned, refinished and repaired/altered it moves to our pressing department. The final process of a professionally cleaned leather garment is the ability to press the garment and make it look its best. We use tension equipment, utility presses, forms, brushes, buffers and more to put the final look on a piece.

Professional Care = Professional Results

Before and After images are available on our website and can be used for your marketing materials. Give us a call and we can provide the images.

Handbags, purses, wallets and totes

Sunshine can clean and refinish handbags, clutches, purses and more. These items are unique and require special handling and processing. *All handbags etc. are cleaned at the customers risk only.* Due to the unique construction of handbags, uses of leather, fabrics, and trims, cleaning each piece is different. Inform your customer about the challenges of cleaning these items so they can make an informed decision about their goods. Restoration results of these items are usually spectacular. Estimate requests and questions are welcome.

UGG boots and footwear

Sunshine has cleaned over 10000 pairs of suede boots and footwear. This is the most popular growth in leather apparel cleaning that we have seen in some time. Don't miss out. Customers call everyday looking for places to have their UGG's cleaned. We direct them to the closest Sunshine wholesale customer. Like leather jacket cleaning, customers ask questions, and we are here to help. Here is a guide when accepting UGG, suede boots and footwear:

- UGG boots and footwear do not have care labels All items without care labels are cleaned at the **customer's risk only.**
- Like leather and suede jackets, there will be a slight change in appearance when cleaned.
- Dye migration from dark to light areas is possible. Sunshine uses color control products to help offset this in cleaning.
- We have <u>not</u> experienced any shrinkage when cleaning UGG brand boots.
 Sometimes they will feel snug when worn after cleaning but the leather/suede will relax with wear.
- We can restore color and feel to the boots.
- Boots *cannot* be dyed to a different color.
- Jean dye stains are treated as best as possible, but jean dye removal cannot be guaranteed.
- Most salt stains and watermarks can be removed in cleaning.
- Both boots must always be cleaned at the same time to guarantee matching colors.
- Water repellent is included with every pair of boots.

Please refer to the back pages of the price book for customer consent forms.

Prestige Preservation Program

Sunshine Cleaners Company is an exclusive licensee and owner of Prestige Preservation Program. We offer an exclusive preservation process that is guaranteed to prevent oxidation and discoloration of garments we clean and preserve. This guarantee is backed by a warranty for the life of the garment. No one else can provide you with this type of service guarantee. We offer literature and signage that you can use in your store to help promote this program. Let Sunshine deliver profits to your counter each week with this service. No labor, no product costs, no headaches. Sunshine has been cleaning and servicing specialty items for over 60 years.

Let Sunshine be your wedding gown specialist

The Schwegmann family knows what it takes to clean wedding gowns. Every year we process more than 3000 gowns. We clean, restore, and repair gowns recognizing the care and diligence that is needed when handling such an important item for a customer.

Sunshine has several seamstresses and tailors on staff that allow us to remove and replace ornamentation and decorations prior to cleaning. We can cover beadwork, remove embellishments, replace embellishments and create a custom cleaning process for each gown. We truly provide a superior gown cleaning service for you and your customers. Our staff has years of experience. You can accept wedding gowns and other specialty items at your counter knowing that you have our professionalism and service to support your customers' needs.

You can find out more about the Prestige Preservation Program at the website: www.prestigepreservation.com. You can also direct your customers to this site for information, pictures, and warranty information.

Keepsake Items Preservation

Sunshine can clean and preserve keepsake items like military uniforms, sports uniforms, school jackets, christening/baptismal gowns, flower girl dresses and more. Sunshine has a smaller box with a different color scheme that looks like the wedding gown box. We preserve clothing items or keepsake items in the box using the same preservation process as the wedding gowns. Sunshine can provide brochures and guidelines on pricing for this service.

Gown and heirloom items restoration services are available. This is an estimate only service. Please inquire with your salesperson about this part of the service.

Please allow 2-3 weeks for cleaning and preservation services.

Fur Services | Weaving Services

Fur Cleaning Process

Sunshine cleans natural and synthetic furs using a non-immersion process referred to as the furrier method. Linings are hand cleaned to remove soil. Furs are gently tumbled in a specialized machine using a fur-clean and glaze solution. Linings are pressed and any requested repairs are performed. Great care is taken to produce a beautiful, luxurious fur garment for your customer. We offer pile method cleaning for items requesting this type of care.

Fur Storage

Sunshine does not offer fur storage.

Fur Repairs and Alterations

We have a full service furrier on staff to perform repairs and alterations. From tears and buttons to remodels and relines. Additional time is needed for fur repairs and alterations.

Couture/Designer/High Fashion or One of Kind

Due to the use of unique materials, construction and ornamentation/hardware, pieces may be subject to an additional charge for handling, risk, and the extra time and attention required to care for these garments. We will call in these cases.

Weaving

How much does it cost?

Because it is a meticulous hand-done technique, reweaving can be expensive. It is a good alternative, however, to discarding a favorite suit or sweater in the event of damage. We offer free estimates and descriptions of the work at your request.

How long does it take?

We use an outside company for this service and it can take up to 3-4 weeks. It may take longer if we have to wait for the approval of an estimate. Sunshine will call your store with an estimate and descriptions of the weave work that can be performed for all pieces. *All pieces must be approved before they will be processed.* This applies with a request or without a request for an estimate. No exceptions. Please be diligent about returning phone calls with approval or disapproval of work. The weaver determines the type of weave possible. You can also work directly with the weaver: amazinggarmentrepair.com

Pillow Cleaning and Renovation

Feather and down cleaning process

Feather and down-filled pillows are renovated by the Pillow-Vac-System. Pillows are cleaned one at a time. The old ticking(case) is discarded and replaced with a new feather and down proof ticking. Feathers are removed from the ticking, sanitized, deodorized and the same feathers are encased in a new ticking. Many soiled pillows can contain up to a pound of dust and other foreign materials. After sanitizing, those foreign materials are removed. Feathers are agitated by rotating brushes, which fluff the feathers and allow the dirt and non-feather particles to settle to the bottom of the machine. Ozone lights deodorize the feathers as they are fluffed. About 3 pounds of good feathers make one standard size pillow.

- We use a non-gusseted industry size pillow ticking.
- We can make custom sized pillows to order.
- We can renovate custom sized pillows.
- We sell new pillows filled with feathers, down or poly-fiber clusters. Request the price list for this service.
- We can order higher thread count ticking.
- We can replace gusset pillows with new gusseted ticking, by request only.
- We can clean and recover pillows that are synthetic filled.

Pillow Sizes with New Ticking

Standard Size Pillow 19" x 26" Queen Size Pillow 19" x 30" King Size Pillow 19" x 36"

Renovated pillows will be matched to the closest size. Pillows outside of these measurements will be custom made. Please specify on the invoice the size, if a custom pillow is not required. All old ticking will be discarded unless a request to return the ticking is written on our invoice. DOWN FILL IS A CUSTOM BY ESTIMATE ONLY ORDER.

Pillows can be combined or split into different sizes. Please specify the size pillow you would like returned and the charge will be for that size pillow.

Decorator Pillows and other styles of pillows

We are able to upholstery clean decorator and throw style pillows.

Service times are 1-week for normal size pillow renovation and 2-weeks for custom size pillows and decorator style pillows. We also offer new pillows for sale. Please request this separate price book.

Communicating with Sunshine

Customer Service

We understand the demands that your customers put on your customer service staff. The staff at Sunshine is here to answer questions. There are multiple places to get information that is already prepared. This price book, the FAQ section on our website about leather cleaning, information can be found for gown services on our website. You can call, text or email. All these materials are available to aid training your staff.

When contacting us, *please have your ticket number available* so we can look up your order. This number can be found on the receipts at your store from our invoice.

859.695.3315

Whenever possible, please use our texting service. We can answer almost all questions via text. Pictures of leather jackets, etc., can be sent to us for estimates or to answer other questions. Please reference your ticket number or what store you are texting from. Multiple staff at Sunshine are monitoring our texting service to provide quick answers.

Email

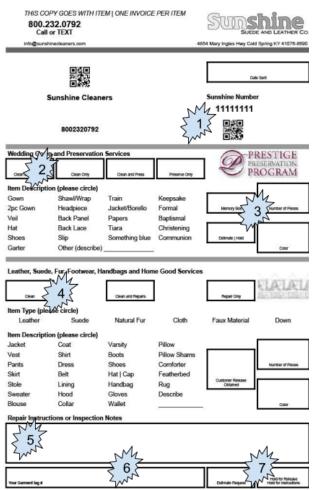
Questions or other inquiries can be made to info@sunshinecleaners.com or info@usleathercleaning. Multiple staff at Sunshine are receiving emails to this account. This allows for more timely responses.

Call

Our local number is 859.781.4777 our toll free number is 800.232.0792. You can select your sales person from the auto-greeting menu when you call or when you hear the greeting press 1 for our customer service team.

Sunshine Tickets

Filling out the tickets for Sunshine indicates to our staff what services are needed for your customer. Every piece that is sent to Sunshine requires a ticket to be attached to the item or in the pocket of the item and to be filled out completely.



The ticket or invoice information is what we use to perform requested services. We do not know what you don't tell us. We like notes and lots of information, mark accordingly.

- 1. When calling us at Sunshine, we use this number to look up your orders in our system.
- This number is on the garment tag we attach to each piece at our check in.
- This number is on the invoice that is returned with each piece.
- 2. Please make sure to mark the service that you would like us to provide. This section is for wedding dress services.
 - 3. Indicate the color and number of pieces
- 4. This section is for textiles, all leather, suede, fur and more.
- 5. This section is for written instructions and for inspection notes.
- 6. This box is for YOUR garment tag information.
- 7. Indicate here if there is an estimate needed for service. Remember you can text us prior to sending a piece for the estimate.

Each piece that is sent for service needs a completed invoice.

Business Information

Sunshine Cleaners Company, LLC

d/b/a US Leather Cleaning, Sunshine Leathercare Company, LeathercareUSA, Prestige Preservation Program, Happily Ever After Preservation, Sunshine Cleaners, SC Co

U.S. Postal Address: 4854 Mary Ingles Hwy Cold Spring, KY 41076-8690

Owned and Operated by:

Jeff Schwegmann II, President and General Manager jeff@sunshinecleaners.com

2023 Monthly House Charge Policy

Monthly House Charge Accounts are subject to approval and ongoing commitment to the terms. Statements are generated on the last day of the month and mailed on the 1st of the month. Payments in full are due upon receipt of the statement. Delinquent accounts are subject to an interest charge of 4% per month. Services may be withheld for accounts over 30-days past due. Monthly House Charge Accounts can be revoked at any time and the account placed on COD for failure to comply with terms. We reserve the right to withhold delivery of goods for delinquent accounts and/or failure to pay at time of delivery. Frequently late accounts will require a credit card to be on file for payment. Sunshine accepts payments by these methods:

- 1. Payments made directly to your sales person at the time of delivery.
- 2. By mailing a check, money order or credit card number to our business office.
- 3. Setting up an auto-payment to your credit card. Accounts with auto-payments will be charged on the last day of the month for the activity that occurred on the account in that month. Also payments can be made on delivery with credit cards. Statements will be mailed or emailed showing payment and activity.
- 4. We accept Visa, MasterCard, Discover, American Express and Paypal.
- 5. You can call our office with your credit card number for a one-time payment.
- 6. Please return the statement coupon with your payment or indicate the account number on your check.

Send us your email address for paperless statements.

Shipping

FedEx Ground is Sunshine Cleaners primary parcel delivery service.

Sunshine uses FedEx to provide pick up and delivery service throughout the United States. This provides timely service 52-weeks a year. FedEx is available to any Sunshine customer at any time. Additional charges may apply. Please see the chart below (pricing subject to change if FedEx changes our rates).

Special request shipping is \$18

Express, Next Day, etc., shipments are billed at cost

Wedding gown shipping directly to retail customer: \$35.00

Scheduling a pickup with FedEx

To schedule a pickup with FedEx you will need to call 1-800-463-3339, when prompted, say "Ground Return Pickup". Answer questions when prompted. You will need the shipping label information and the approximate weight of the package. FedEx will come to your business to pick up the package. Be sure the package is ready to go. This process works with the orange labels provided by Sunshine called PRP labels. You do not need a FedEx account to ship items to Sunshine. All shipments are completed on Sunshine's FedEx account. This ensures continuity of insurance. We can email shipping labels for printing locally.

You can schedule a pick up online at FedEx.com by selecting Schedule a Pick Up. You will need to create an online profile at FedEx.com to do this.

You can drop the package at any FedEx drop off location. You can find drop locations at FedEx.com.

Rush Service, Special pickups, and more

Sunshine can set up special pickups or make special deliveries when requested. Please contact Sunshine customer service for help with this service. Charges may apply. We ship more than 6000 packages a year. Sunshine is very experienced with shipping goods and is ready to assist.

Glossary of Leather Terms

Leather: a material made from the skin of an animal by tanning or a similar process.

Suede: leather with the flesh side rubbed to make a velvety nap.

Shearling: generally, a sheep suede that has been tanned and the wool left on; suede on one side and clipped fur on the other.

Top Grain: Leather bearing the original grain surface as exposed by removal of the epidermis and with none of the surface removed by buffing, snuffing or splitting.

Nubuck: Cowhide leather that has been rubbed on the outer side of the hide to give it a feel like that of suede.

elusive: difficult to find, catch or achieve

Aniline Leather: a type of leather dyed exclusively with soluble dyes without covering the surface with a topcoat paint or insoluble pigments. The resulting product retains the hide's natural surface with the 'grain', i.e. visible pores, scars etc. of the complete original animal's skin structure. This type of leather can also be called full aniline leather or cuir sauvage, depending on the dye treatment variants.

Semi-aniline leather: is produced through a very similar process to full-aniline, but has a thin protective top coat added to protect it from wear and staining. Pull-up aniline leather has additional oil or wax applied to the leather to give it a distressed look.

Hugger-mugger: confused, disorderly, secrecy

Antiqued Leather: Leather that is dyed with one color over another (usually darker over lighter) so as to create rich highlights and an artificial aged appearance. It is also called distressed leather.

Sus: giving the impression that something is questionable or dishonest; suspicious.

Fur: the short, fine, soft hair of certain animals.

Dry clean: clean (a garment) with an organic solvent, without using water.

Confusion: the state of being bewildered or unclear in one's mind about something

Subtly: in a clever and indirect way, in order to achieve something

Wet clean: is a method in garment cleaning, utilizing a gentle washing machine, biodegradable soaps and conditioners, and various types of pressing and re-shaping equipment that may be specialized for many different fabric and fiber types.

Faux: made in imitation; artificial, not genuine.

Refinish: apply a new finish to a surface or object.

An informed customer is a satisfied customer!

To assure satisfaction for your customer, discuss these points with your customer about suede and leather cleaning.

- 1. There will be a change in appearance.
- 2. In all suede and unfinished leather garments, although slight, there may be a change in textures and colors, due to the inherent nature of working with skins. Every effort is made to return the garment to its original like-new condition.
- 3. There is always relaxation in leather cleaning.
 - a. This varies from garment to garment and in most cases is not significant. Shrinkage occurs only from skins being overstretched during the tanning process. It is not possible for the cleaner to predict the amount of shrinkage. Every effort is made to return the garment to its original dimensions.

Follow these guidelines when accepting suede and leathers:

1. Carefully inspect the suede/leather garment for:

Breaks	Discolorations	Skin damages	Food
Thin areas	Cuts or tears	Perspiration	Lining damage
Spots or stains	Mold/mildew	Ink	Damaged Ornaments
Paint	Protein stains	Salt Stains	Oxidation

a. Any scars, vein marks, belly wrinkles, tick marks, etc., originally masked by the leather tanner, may be more evident after cleaning. We refer to these as, beauty marks; these marks make each garment unique in appearance and give leather and suede garments individual characteristics.

1. Check if the lining hangs below the garment

- a. If the lining extends from the sleeves or hem this may indicate shrinkage. Check the lining for open seams and stains.
- 2. Check if the garment is part of a suit or has multiple pieces.
 - a. All pieces must be processed at the same time to guarantee color match.
- 3. Look for fading or oxidation.
 - a. Check an unexposed area such as under the pocket flaps and collar. Oxidation and sun fade permanently damage the color, but we will attempt to restore the color as near the original shade as possible.
- 4. All leather cleaning services include refinishing as possible and pressing

NEVER PLACE ADHESIVE MATERIALS ON SUEDE OR LEATHER. THIS CAN CAUSE PERMANENT DAMAGE TO THE SKIN, LEAVING VISIBLE MARKS.

Leather and Suede Acceptance Form Release of Liability

Leather and suede garments/accessories are susceptible to hazards inherent to the fact that they are made of leather skins, and thus subject to variances in the tanning/manufacturing process. The customer should understand the following are some, but not all, possible risks when cleaning suede, leather, fur and accessory items.

- 1. Loss of color or change of color: Some dyes are soluble in cleaning. While we attempt to preserve the original color, some colors can not always be restored. Refinishing and coloring are included in the service. We do our best to return the garment to the manufacturer's original intent.
- 2. Imperfections in the skins: scars, tick marks, veins, wrinkles and texture variances can become more apparent after cleaning.
- 3. Shrinkage: Skins over-stretched during tanning may relax after cleaning. Slight shrinkage is considered acceptable in the cleaning processes and customers can expect 2-5% shrinkage. All pieces are pressed and blocked to try to obtain the original dimensions of the garment.
- 4. Color Shading from adhesives: Glues used during construction that are not solvent resistant may seep through the leather causing dark areas.
- 5. Multicolored garments: Dyes may bleed onto adjacent leather, suede or fabric.
- 6. 2pc outfits may not be made from the same hide or lot and color matching after cleaning cannot be guaranteed. Always clean both pieces together.
- 7. Stains: Some stains can not be removed without causing damage to the color, skins or fabric. There is no guarantee of stain removal.
- 8. **All purses, handbags, footwear and other accessories:** Most accessories do not contain a care label indicating a safe service method. All *accessories* are cleaned at the customer's *risk only*. Trims, hardware, multiple colors and fabrics make cleaning accessories a challenge; most items can be safely serviced, your consent and release is required.

Possible Risk for cleaning accessories include, but not limited to:

- 1. Distortion or change of shape
- 2. Shrinkage or relaxing of leather
- 3. Color transfer or bleed out
- 4. Leather may soften and lose some of its rigidness
- 5. Stain removal is not guaranteed
- 6. Color restoration is not guaranteed
- 9. All leather, suede and fur goods without care or content label are cleaned at the customer's risk only.
- 10. Liability of the dry cleaner and/or subcontractor is limited to the cleaning service charges and no more.

Release of Liability

I have read the above statements and understand the risk involved in processing my items. I understand that this is not a comprehensive list of risks and other unforeseen occurrences are possible and may have not been stated. I release the dry cleaner and subcontractor from any and all liability for processing my items. I have completely read this form and understand the risk. By signing below I agree to assume all liability. I understand that in the event that one or more of possible risks occurs that I am *not* entitled to compensation except for the cost of the cleaning service.

Signature:		
Date:	Ticket #:	





Quick Reference Price Listings	Wholesale Price	Suggested Retail
Leather/Fur		
Leather or Suede Jacket	\$42.00	\$63.00
Leather or Suede Coat (over 37")	\$46.00	\$69.00
Combination style cloth with leather/suede trim	\$29.00	\$44.00
Ultra Suede (faux suede) or Vinyl (faux leather)	\$29.00	\$44.00
Varsity Style Jacket Leather/Suede/Vinyl Sleeves	\$42.00	\$63.00
Full Leather Purses/Handbags (customer risk only)	\$48.00	\$60.00
Combination Style Purse - cloth with leather/suede trim (customer risk only)	\$36.00	\$54.00
Boots (UGG and other brands)	\$27.00	\$40.00
Shearling Coat	\$60.00	\$90.00
Natural Fur Jacket	\$46.00	\$69.00
Natural Fur Coat	\$52.00	\$78.00
Fake Fur Coat	\$40.00	\$60.00
Wedding Gowns		
Clean and Preserve	\$147.00	\$285.00
Clean Only (no pressing)	\$96.00	\$144.00
Clean and Press	\$132.00	\$198.00
Textiles		
All comforters (including down)	\$36.00	\$61.00
Featherbeds	\$54.00	\$90.00
Area Rugs	\$2.50sq/ft	\$3.50 sq/ft
Zippers (est \$35-53)		
#5 One-way (Most Common)	\$47.00	\$59.00
#7 One-way	\$52.00	\$65.00
#10 One-way (heavy duty)	\$63.00	\$79.00
Alterations (est \$48 an hour)		
Plain Sleeve Shorten	\$50.00	\$63.00
Shorten Sleeves with Details (zippers, buttons, etc)	\$60 and up	\$75 and up
Reline Leather Garment (est \$132-160)	\$145.00	\$150.00
Repair Only Minimum Charge	\$19.00	\$24.00