

FAQS

Q. What are the flow rates?

A. The flumes are supplied by 3/8" tubing and only require a small flow to minimally wet the flume.

Q. How many gallons per minute can the supply tubing support?

A. The water supply tubing can handle approximately 5 gpm of flow.

Q. What type of warranty is available when the poolside slide is installed by an approved installer? How does one become an authorized installer and what are the warranty terms?

A. When installed by a factory approved installer, Spectrum's poolside slide warranty will apply. To request a copy of the warranty, please contact the Spectrum sales team. In order to become a certified installer, one must complete several installations alongside an approved installer to learn the critical portions to become certified.

Q. Is the steel powder-coated?

A. Yes, all of our models come powder-coated. This is not an optional feature.

Q. Is a certification required for the poolside slide after the installation and before use?

A. Typically, inspections are completed by the local building or health inspector. Spectrum's only requirement is that the installation is completed by an approved installer.

Q. Is safety signage included in the purchase of a poolside slide?

A. Yes, safety signage with baseline usage recommendations is provided.

Q. What is the pool depth requirement?

A. Our baseline recommendation is 3' 6", however please defer any depth requirements set forth by state or local code legislation.

Q. Are the poolside slides manufactured in the U.S.?

A. Yes, all portions are manufactured inside of the PlayCore family of brands in the United States.

Q. Are there other color options available outside of the standard options?

A. Yes, custom color options are available at an additional cost.

Q. Are there any accessories available?

A. Yes, accessories are available at an additional cost, the palm tree toppers shown in some of our photos is one of them. Please contact us to discuss options available to you.

Q. Do the support columns and stairs require thickened concrete slabs?

A. Not in our experience. These slides have been in the market for about 12 years and have been successfully retrofit onto many typical existing slabs. For new construction, the engineer may make a requirement but that would be at their discretion.

Q. How do you regulate usage with no guard at the top?

A. Several models to provide room for a guard at the top, but since they are not amusement slides they typically don't require stringent levels of monitoring.

Q. The quad flume slide half hex deck terminations look too close together.

A. That may be the case in some areas. The rules for termination separation can vary greatly. We have seen exemptions for situations where only a single rider is using the slide at a time.

Q. What are the support columns made of?

A. The slide platforms and staircases are supported by 5" x 0.120" ATSM A500 steel. All columns are thoroughly blasted, cleaned, and coated with a super-durable TGIC coating to inhibit corrosion. All columns are supplied with the appropriate fittings to securely close any open ends.

Q. What are the slide platforms made of?

A. The slide platforms are constructed of 12ga ASTM A1011 steel sheet. All platforms are thoroughly blasted, cleaned, and encapsulated in a dip applied Plastisol coating to inhibit corrosion. The platforms feature a perforated pattern to provide adequate traction and drainage.

Q. What are the slide flumes made of?

A. Slide flume sections and tower panels are fabricated from rotationally molded UV stabilized and color impregnated LDPE. Flume section interfaces are ball and socket construction to ensure water-tight connections.

Q. How are the flumes supported?

A. Slide flumes are adequately supported by saddle style support posts to ensure safe and consistent operation. Flume supports are constructed from 1.9" x 0.145" ASTM A500 steel posts with aluminum support saddles and adjustable fittings.

Q. What do you use for the hardware?

A. All fasteners are constructed of 300 series stainless steel. All exposed fastener threads are covered with appropriate caps or hardware.

Q. Can I create a custom poolside slide?

A. Yes, custom slides are available.