

Solid Surface Care and Maintenance Guide

Vitolo and Cellini ranges

Thank you for purchasing your new Tissino Solid Surface product. This item will give many years of service if proper attention is paid to the correct care and maintenance,

Tissino solid surface is composed of natural mineral charges and resin. It is coated with a technical enamel that gives it an opaque finish. This coating (800 - 1000 µm) combines excellent resistance to full recoverability of the surface.

Daily care

The care of Tissino Solid Surface is quick and easy. Clean the surface of Tissino Solid Surface using soapy water or a common detergent to remove most stains and the dirt that may have deposited. Gel detergents and abrasive products are particularly recommended in combination with a fine Scotch Brite® (3M registered trademark) pad, or similar fine abrasive pad. Thoroughly rinse the surface with abundant water. In this way, you can make sure the original distinctive opaque finish of Tissino Solid Surface is safely preserved.

How to prevent damages

This surface is highly resistant to stains, in general. Nevertheless, we do not recommend the use of aggressive chemicals such as acetone, trichloroethylene or strong acids or bases. Some substances such as ink, cosmetics and dyes may stain the surface if in prolonged contact with the material. All stains can however be removed by following the directions below. Cigarette burns can be removed according to the same procedure.

How to remove stubborn stains, scratches and burns

Small surface damage can be restored using a Scotch Brite® (3M registered trademark) scrub sponge combined with a common abrasive cleaner. If the damage is still visible, smooth again the area using extra-fine sandpaper.

Suitable products

Detergent creams or powders such as CIF®, VIM® or similar abrasive cleaner products, which contain microgranules that scour the surface. Denatured ethyl alcohol can also be used making sure the surface is then rinsed thoroughly. Care must be taken to ensure that these cleaners do not affect or damage any products nearby such as taps and other fittings.

UNSUITABLE products

Solvents such as acetone or trichloroethylene and other chemicals such as strong acids (e.g. muriatic acid) or strong bases (e.g. caustic soda) or very aggressive substances for clearing sink drains, solvents used in wall painting etc. Industrial detergents or other products of unknown properties should be first tested on an area that is not visible before applying these products on the entire surface.

