

HURLINGHAM

The Bath Company

HANDMADE ACKNOWLEDGEMENT

Thank you for choosing Hurlingham for your latest bathroom project.

Made from classic and authentic materials, such as cast iron, copper, brass, nickel plating, stainless steel and even marble, all products within the Hurlingham range are *handcrafted*.

Due to natural and environmental factors of aging, use, maintenance, and inevitably, the authentic characteristics of the materials, surface textures will be visible. Each product is therefore unique in appearance as detailed below:

CAST IRON

Vitreous Enamel Interior: A thin layer of glass is fused at high temperatures on to the surface of the cast iron.

- During the process, the vitreous enamel will follow the contours of the hand cast bath or basin, creating natural undulations within the surface texture that gives a handmade appearance.
- There may be small pin holes in the enamel surface and sometimes minute black specks which all result from the nature of the manufacturing process and are to be expected.

Full Polish Finish: The bare metal cast iron is hand polished to create a truly wonderful, highly burnished metal surface.

- The cast iron is made from molten iron under extreme temperatures and the mixture can have small air pockets that will demonstrate pitting and random patination in the cast iron finish. When the bath or basin is polished, this gives the product character, as the surface takes on the same properties as polished stone.
- If you have chosen a polished cast iron finish, this is sealed with a clear lacquer coating. If the bath you have chosen has a plinth, the protective black rubber strip that has been applied, should remain in place until the bath is in the final position. Care should be taken during installation as any damage caused may become evident as rusting, in the localised area of damage, at a later date.



COPPER, BRASS, NICKEL PLATING:

Every copper, brass and nickel plated bath or basin is made by skilled craftsmen from pure metal materials that are hand beaten into shape and then hand burnished. This results in a beautifully unique and bespoke product. Due to the hand crafted nature there may be varying degrees of the following characteristics inherent in the finished items;

- Soft undulations in the surface from being hand beaten in to shape.
- These metals are reactive in nature and the patina will naturally change with time and use. If you have selected a non-waxed option the patina may already be evident on delivery.
- Non-waxed items will darken in colour with exposure to the air and develop a patina.
- Waxed items will need to be maintained with a re-application of suitable wax, to prevent discolouration.
- Weld seams may be slightly visible on non-plated items. This is as a result of the handmade method of manufacture.
- All metal items are burnished by hand and consequently there may be evidence of polishing marks on the metal surface.
- The metals used are pure metals and as such may have some minute characteristic etchings in the surface.



SOLID WOOD:

- Timber colours will vary throughout each individual product.

MARBLE:

- Variations in the veining of the marble.
- Colour/ patterns may vary from the advertised products.

We have a duty of care to inform and advise you on the characteristics and quality of these hand crafted products.

The products have been checked by our production team and meet all tolerances in relation to the extent of natural characteristics present, with all items having been authorised for despatch.

A care kit and warranty card have been included with your delivery. The warranty gives details of the care and maintenance recommended for your product purchase, please keep the warranty for future reference. Additional care products can be easily sourced online or at local merchants.

Please check your product thoroughly and sign to accept delivery of the order, the starter care kit and warranty.

Hurlingham Baths will not accept liability on any damage notified after signed acceptance of delivery.

PRINT NAME	
SIGNED:	

FOR INTERNAL USE:

INTERNAL CUSTOMER ACCOUNT:	ORDER NUMBER:
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