



Job: Retail Assistant
Company: Human Collective
Primary Location: Dublin City Centre
Employee Status: Employee
Schedule: Full time

Human Collective

Human Collective is an award-winning Irish Sustainable Clothing brand with a mission to spread equality through the clothes we wear. This is a fast-paced, ever-evolving environment and is ideal for those applicants who believe in social justice and the power of change.

The Role

We're looking for an experienced Retail Assistant who is active on social media and loves finding ways to delight our community of customers, who also has the ambition to help grow a progressive start up.

What you'll do:

- Manage the daily operations of our new City Centre store.
- Promote the brand and educate potential customers on the ideology behind the brand.
- Analyse daily, weekly and monthly sales figures to audit store performance.
- Deal with customer complaints, refunds or returns in a professional and customer centric capacity.
- Recruit, train, manage and motivate staff to ensure in-store efficiency and to increase sales.
- Ensure the safety of staff and customers and maintain service levels to company standards.
- Ensure new or existing Stock is ordered, received and displayed in a timely manner.
- Schedule and manage the rota for retail staff and brief them on new and existing product lines.
- Ensure compliance with all health and safety requirements.
- Assist where possible in the additional day to day responsibilities not listed herein.

What you'll bring:

- 1+ years' experience in Retail Management .
- Experience managing multiple, competing priorities simultaneously in a fast-paced environment.
- Ability to think creatively and commercially.
- Experience working in a fast-paced B2C / B2B business.
- Competence in Microsoft Word, G-Suite, Excel, Powerpoint.

Advantageous but not essential:

- A passion for fashion and social justice
- Experience using Shopify Point of sale software
- An active participant in multiple Social Media platforms
- Experience working in a start-up.

How to apply : If you're interested please send your CV and cover letter to peter@wearehumancollective.com citing Retail Assistant in the subject line.