

1540 Westfork Drive Suite 105, Lithia Springs, GA 30122

## **Customer Credit Application**

Trade Name	
Dun & Bradstreet # Credit Line Requested \$	
City State Zip Code Phone No Fax No Year established Federal Tax ID No State Resale or Exemption No	
City State Zip Code Phone No Fax No Year established Federal Tax ID No State Resale or Exemption No	
Federal Tax ID No State Resale or Exemption No	
Ownership type (check one): Sole Proprietor* S Corporation C Corporation	
	on
Limited Liability Partnership (LLP) Limited Liability Co.(LLC	)
*If the Business is a Sole Proprietorship, less than five (5) years in business, Page 8 (Personal Guara	ntee)
must be completed.	
If Corporation, state of incorporation Registered to do business in GA yes	no
Date of Incorporation/ State	_
Are you a subsidiary or division(if yes, check which)  Parent Company Name:	
Address:	
Will the Parent Company guarantee debts? Yes No	
Requested Terms (check one) Wire/Check/ACH Prepayment	
COD-company check Amount	
Credit Card Amount	
Net 30 days open account Amount	
Accts Payable Contact Phone #	
Fax # E-Mail	

Bank 1BranchAccount No		Bank References			
Address	Bank 1.		Account N	No.	
Bank 2BranchAccount No					
Address Person to contact Phone No					
Creditor					
Creditor Account No Year opened Address City State Zip cod Contact person Phone No Year opened Address City State Zip cod Contact person Phone No Creditor Account No Year opened Address City State Zip cod Contact person Phone No Year opened Address City State Zip cod Contact person Phone No If Yes: Verbal Written (check one) Is a purchase order required for each transaction? Yes No Is a purchase order required for each transaction? Yes No		Credit References			
Address City State Zip cod  Contact person Phone No  Creditor Account No Year opene  Address City State Zip cod  Contact person Phone No  Creditor Account No Year opene  Address City State Zip cod  Contact person Phone No  Purchasing Information  Does your company employ a purchase order number system? Yes No  If Yes: Verbal Written (check one)  Is a purchase order required for each transaction? Yes No	Creditor			Year opened	
Contact person					
Account NoYear opener Address					
Contact person					
Creditor Account No Year opened Address City State Zip codd Contact person Phone No Phone No Phone No Phone No Phone Syour company employ a purchase order number system? Yes No If Yes: Verbal Written (check one)	Address	City	State	Zip code	
Address City State Zip cod  Contact person Phone No  Purchasing Information  Does your company employ a purchase order number system? Yes No  If Yes: Verbal Written (check one)					
Address City State Zip cod  Contact person Phone No  Purchasing Information  Does your company employ a purchase order number system? Yes No  If Yes: Verbal Written (check one)					
Phone No					
Purchasing Information  Does your company employ a purchase order number system? Yes No  If Yes: Verbal Written (check one)  Is a purchase order required for each transaction? Yes No					
Does your company employ a purchase order number system? Yes No  If Yes: Verbal Written (check one)  Is a purchase order required for each transaction? Yes No		Purchasing Informa	tion		
Is a purchase order required for each transaction? Yes No	Does your company emp				
List all persons authorized to make purchases (Use additional page if necessary):		` /	ction? Yes N	lo	
	List all persons authoriz	ed to make purchases (Use addition	nal page if nece	essary):	

<b>7</b>
Zip:

Companies requesting sales tax exemption must submit copies of the Sales Tax Exemption certificate.

REQUIRED ATTACHMENTS (for tax exempt purchases):

Current Sales Tax Exemption Certificate Attachments

VISA, MasterCard, DiscoverCard, American Express accepted in lieu of Net 30 Terms. Credit card purchases add a 4% processing fee to total order price.

## Credit Agreement

## **Terms and Conditions of Sale**

These terms and conditions of sale ("Terms and Conditions") apply to all sales of product and services ("Product") by Elevator Parts Supply its parent company, subsidiaries, and affiliates (hereinafter "Company" or "EPS") to you ("Customer"). Customer for credit hereby agrees that if accepted as a customer by EPS, customer agrees and will comply with the terms and conditions stated on EPS's web sites as well as those stated herein.

- 1. Acceptance. Customer's acceptance of these Terms and Conditions shall be indicated by signing this Credit Application where indicated or submission of a request to purchase Product by any means ("Order"). The Company's acceptance of Customer's Order is conditioned upon Customer's acceptance of these Terms and Conditions. In the event that Customer's Order is deemed to be an offer, the Company's acknowledgment or performance of the Order is conditioned upon Customer's acceptance of these Terms and Conditions and the Customer's acceptance of delivery without objection to these Terms and Conditions constitutes acceptance of these Terms and Conditions.
- 2. Order and Shipment. Customer will order Product by sending the Company a complete Order, in a form acceptable to the Company. The Company may reject the Order for any reason. The Company will not be bound by any terms or conditions set forth in any Order and this agreement shall prevail should any conflicting terms and conditions be stated therein. Customer agrees not to contest the validity or enforceability of any Order. Delivery will be made in accordance with the Company's shipping policy in effect on the date of shipment. All shipments of Product hereunder will be FOB point of shipment. Insurance coverage, transportation costs and all other expenses applicable to shipment from the Company to Customer's identified place of delivery will be at Customer's sole expense. Company will pay all insurance costs applicable to shipment on behalf of Customer, unless waived in writing by Customer. Customer must notify the Company, by calling the Company's Customer Service Department within fifteen (15) days after delivery, of any claimed shortages or rejections and the Company must receive a written notice ("Shipment Claim"). Failure to give such notice of a Shipment Claim will be deemed an acceptance in full of any such delivery. Approval of and remedy for any Shipment Claim is in the Company's sole discretion. In the event the Company does not approve the Shipment Claim, Customer will pay the total invoice.
- 3. Price and Payment. Prices for the Product will be as set forth in the Company's then applicable price list or per agreed pricing arrangement exclusive of applicable taxes, duties, licenses, excises, tariffs, fees and shipping costs, which shall be the obligations of the Customer. Payment is due within thirty (30) days from date of the Company's invoice, except that COD accounts are due upon delivery. Customer paying with VISA, MasterCard, or other accepted credit card agree to pay, in addition to the Product, shipping and fees, a surcharge equal to four percent (4%) of the Order. The cash sales price for all materials and services purchased by the customer is due prior to delivery of the Order and shall be paid in the currency of the United States. All payments agreed to under this agreement shall be made payable to Elevator Parts Supply, at its office located at 1540 Westfork Drive Suite 105, Lithia Springs, GA. 30122-1595, unless another shall be specified by seller. Customer will pay a late fee of one and one half percent (1.5%) per month on any outstanding balance owed, or the maximum amount permitted under applicable law. The Company reserves the right to withhold shipment of any part of an Order or to require prepayment of any Order in the event that the Company determines in its sole judgment that the Customer is unable to make timely payment. Customer agrees to pay reasonable attorney's fees, all costs of court and any other expenses, including attorney disbursements, incurred by seller in the collection of any invoice amount.
- 4. Returns and Warranty Assistance Service. Customer may return Product purchased from the Company ("Returned Product") and receive a credit up to the amount invoiced for the Returned Product, subject to the following: (a) the Returned Product is received by the Company within fourteen (14) consecutive days of the invoice date; (b) the Company's cost for the Returned Product on the date of shipment is not less than the Company's cost to purchase the same Product as the Returned Product on the date of the return; (c) the Returned Product is new and unused; (d) the Returned Product is in its original package, which has not been damaged or altered; (e) the Company determines, in its sole judgment, that Customer is not in default of the Terms and Conditions or any other agreement between the parties, and (f) the Company issues a return material authorization ("RMA"), including applicable fees, for the Returned Product . Product purchased from the Company determined to be defective during the applicable manufacturer warranty period ("Defective Product") may be returned to the Company for assistance in processing a

manufacturer's warranty, provided that the Defective Product is covered by a manufacturer's warranty, the Company determines, in its sole judgment, that Customer is not in default of the Terms and Conditions or any other agreement between the parties and the Company issues an RMA for the Defective Product . All Returned Product and Defective Product must be shipped by Customer FOB destination and received by the Company within fifteen (15) days of the date of issuance of the RMA. Notwithstanding the foregoing, the Company makes no warranty or representations regarding the Product.

- 5. Freight & Insurance: All shipments are FOB origin. Customer may elect to insure the product or may contact Customer's own insurance company to obtain an umbrella policy to cover Customer in the event product is damaged in shipment. Unless otherwise requested obtaining and paying for insurance is the responsibility of the Customer. Customer understands that they will bear the responsibility and costs associated with all damages and losses if they do not obtain insurance. Customer understands that he is responsible for obtaining insurance and will be responsible for the associated costs of the insurance coverage.
- 6. <u>Credit Memos and Refunds</u>. Credit memos may be available to Customer pursuant to the Company's then applicable policies and programs. The Customer or the Company may apply any Credit Memos to any amount Customer owes to the Company. Refunds will be issued, upon request of Customer, only in the event of an overpayment and provided that Customer's account with the Company is current.
- 7. <u>Confidential and Proprietary Information</u>. Each party acknowledges that all non-public information, disclosed as a result of performance of these Terms and Conditions, including without limitation, customer lists, pricing information or other customer-specific or marketing information, whether in tangible or intangible form and however conveyed shall be deemed "Confidential and Proprietary Information". Each party agrees not to disclose or use such information except, (i) in connection with these Terms and Conditions, or (ii) as required by law to do so. Each party agrees to promptly notify the other party of any subpoena or court order compelling disclosure.
- 8. WARRANTY. DISCLAIMER AND LIMITATION OF LIABILITY. THE COMPANY MAKES NO WARRANTIES OF ANY KIND WITH REGARD TO THE PRODUCT. THE COMPANY DISCLAIMS ALL REPRESENTATIONS AND WARRANTIES, EXPRESS OR IMPLIED, AS TO THE PRODUCT, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL THE COMPANY BE LIABLE FOR ANY LOSS, DAMAGE OR COST FOR BREACH OF WARRANTY. THE COMPANY WILL NOT, IN ANY EVENT, BE LIABLE FOR ANY LOSS OF REVENUE, PROFIT, USE OF DATA, UNAUTHORIZED USE OF THE ESYSTEM, INTERRUPTION OF BUSINESS OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL. EXEMPLARY OR PUNITIVE DAMAGES, HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY, ARISING OUT OF THE USE OF OR INABILITY TO USE THE PRODUCT, OR IN ANY WAY CONNECTED TO THIS AGREEMENT. EVEN IF THE COMPANY HAS BEEN ADVISED OF SUCH DAMAGES. IN NO EVENT WILL THE COMPANY'S LIABILITY TO CUSTOMER EXCEED THE LESSER OF (1) THE PURCHASE PRICE PAID FOR THE PRODUCT THAT IS THE BASIS FOR THE CLAIM, OR (2) \$25,000 THIS DISCLAIMER AND LIMITATION OF LIABILITY PROVISION WILL APPLY WHETHER ANY CLAIM IS BASED UPON PRINCIPLES OF CONTRACT, WARRANTY, NEGLIGENCE OR OTHER TORT, BREACH OF ANY STATUTORY DUTY, PRINCIPLES OF INDEMNITY OR CONTRIBUTION, OR OTHERWISE.
- 9. Export Restrictions. Customer will obtain all licenses, permits and approvals required by any government and will comply with all applicable laws, rules, policies and procedures. Customer will indemnify, defend and hold harmless the Company for any violation or alleged violation by Customer of such laws, rules, policies or procedures.
- 10. General. These Terms and Conditions will be construed in accordance with the laws of the state of Georgia other than conflicts of law. Customer consents to the non-exclusive jurisdiction of any State and Federal Court in Douglas County, Georgia regarding any disputes arising out of these terms and conditions. The parties agree that the United Nations Convention on Contracts for the International Sale of Goods will not apply to these Terms and Conditions. The failure of either party to insist upon strict performance of any of the provisions of the Terms and Conditions will not be deemed a waiver of any breach or default. Each of the parties represents that it has the authority to enter into and sign these Terms and Conditions. Any notice given to either party will be in writing and effective by transmission via facsimile and/or email with a confirmation of receipt and regular mail to the addresses indicated in the Credit Application or as advised in writing by the party. The Company will be entitled to receive all costs, including attorney fees, disbursements and costs, incurred as a result of enforcement of any provision hereof or collection of any sum due from Customer. If any provision of these Terms and Conditions are unenforceable as a

matter of law, all other provisions will remain in effect. The Company may assign these Terms and Conditions. Customer may not assign these Terms and Conditions without the prior written approval of the Company. The Company will not be liable for any delay or failure in performance whatsoever due to acts of God, earthquakes, shortage of supplies, transportation difficulties, labor disputes, riots, war, acts of terrorism, fire, epidemics and similar occurrences. These Terms and Conditions constitute the entire agreement between the parties as to the Sale of Product and supersede all prior or current written or oral statements, representations, negotiations, agreements and understandings regarding the Sale of Product. The Terms and Conditions may be amended or modified only in writing, signed by both parties. Customer warrants and represents that the information provided as part of this Credit Application is true and correct and acknowledges that the Company will rely on this information in determining financing terms for Customer, if any.

Customer hereby authorizes all banks creditors to release credit information to Elevator Parts Supply The foregoing application for customer credit has been completed for the purpose of obtaining credit from Elevator Parts Supply The undersigned hereby certifies that the foregoing information is truthful and accurate, and agrees that the applicant if accepted as a customer will be bound by the terms and conditions stated above and states that he or she has authority to bind the applicant to this agreement. Customer acknowledges acceptance of these Terms & Conditions of Sale.

Customer Sig	gnature:	(Authorized Individual)
Name:		- ` /
Title:		_
Date:		•
Companies requ	nesting a sales tax exemption must submit the following:	
Please Attach:	Current Sales Tax Exemption Certificate for all states t Current signed resale certificates for all states to which	

## **Bank Information Release**

Dear Bank Officer:

Signature: X\_\_\_\_\_

I authorize you to release credit information about my account standing, credit line, and payment history to Elevator Parts Supply to be used explicitly for the establishment of an open account and credit line. This information is to be kept within the strictest of confidence. This form may be reproduced or photocopied and a faxed copy shall be as effective consent as the original which I have signed.

Printed Name:								
Title:								
Company:								
To whom it may concern:								
The above customer has compared the following information								
Date account opened	(1)							
Average account balance	(1)							
Line of credit								
Date established								
Secured by			<del></del>					
Amount now owing								
Payment habits								
NSF checks			<del></del>					
Comments								
Officer's name								
Title			<del></del>					
Please return completed		Elevator Parts ATTN: Account 1540 Westfork	ing Dept.					