

RETURN FORM

NOVADO

15 Day Money Back Guarantee

We are more than happy to refund your product if it does not match the description, is damaged, or defective.

Return Form

Fill-in the 'Return Form' outlining necessary details and do not forget to attach it with the package along original invoice.

Repack The Product

Please repack the product neatly so it cannot be damaged any further with its original packaging.

Shipment

Please take the Package to your nearest designated courier service & ship it at the given mailing address.

Return Item Info:

Need to inform within 36 hours & return the item on the given address within 7 working days.

Order Information

Order No: _____

Name: _____

Receiving Date: _____

Product Name	Size	Color	Quantity	Reason

Reason Code:

<input checked="" type="checkbox"/> Not as picture	<input checked="" type="checkbox"/> Damaged/Defective Items	<input checked="" type="checkbox"/> Didn't Fit
<input checked="" type="checkbox"/> Wrong Item Sent	<input checked="" type="checkbox"/> Not as Described	

Exchange Your Item

Request Credit Voucher

Request Refund

Exchange Items Info:

Need to inform within 36 hours & return the item on the given address within 7 working days)

Product Name	Size	Color	Quantity

Please note if your requested exchange items(s) are out of stock, we'll automatically email you credit voucher of the returned item's invoice value.

Refund Request: (10 – 12 Days)

You will be refunded or your product will be replaced in 10-12 days after an internal inspection.

Refunds will be processed via Bank Transfer/Easypaisa/Jazz Cash

Please fill the Bank Details for refund

Bank: _____

Account Title: _____

Account# _____

Branch: _____

Name of CNIC Card Holder	CNIC Number	Mobile Number	Email
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Email: cs@novado.com.pk

Cell: +923373176900

WhatsApp: +923373176900

Issued Department

Approval Director

Logistic

Address:

Plot 141, Sector 15, Korangi Industrial Area, Karachi-74900, Pakistan.