



RETURN / EXCHANGE

- Please fill out the information required below:

Full Name:

Order number:

Items:

Size:

Return

Exchange

Why:

New Size:

Why code:

O - Big N - Small C - Don't feel it E - Not as expected U - Different color P - About quality O - Wrong Item N - NA

- Send us the item(s) to the following address:

Once Upon a Ride S.L.
C/Monasterio de Montesclaros 4, Portal F, 5-2
28049, Madrid, Spain

- Choose a courier service and fund the shipping to us. If you return from outside the European Union, a Customs Declaration Form is needed. Please check this with the courier company.
- Provide the same description and value we included on your original order.
- The cost incurred to ship the item(s) to you from your refund will be deducted.