

Return form

Dear namuk Customer,

Thank you for shopping with namuk. We hope you are satisfied with our service, that the newly purchased products fit your little one perfectly and that you can start your next adventure together soon.

If an item does not quite meet your expectations, is faulty or simply does not fit perfectly, please proceed as follows:

- Fill out the return form legibly and completely
- Send us the product, the delivery note and this return form within
 30 days to our logistic centre in Arbon/Switzerland
- Please remember to return the product in new condition. We cannot accept items that have been worn
- If you have any further questions, please contact us via info@namuk.com or 044 558 37 38

Please note that the return shipment is at your expense. We cannot accept liability for lost or improperly packed returns.

As soon as we receive your return, we will process it and credit the appropriate amount to your original payment method. Once we have processed the refund, you will receive a confirmation e-mail from us.

Your namuk team

Return adress: namuk GmbH, c/o MS Direct AG Zelgstrasse 2 - 5, Rampe 10/11 9321 Arbon

Personal data:	
First name and surname	
E-Mail adress	
#CH	
namuk order number	
Short return information:	
Product name, size and colour	Reason for return