



RETURNS/EXCHANGES



WE APPRECIATE SOMETIMES YOU NEED TO RETURN SOMETHING
WE WANT TO MAKE IT AS EASY AS POSSIBLE.
YOU HAVE 60 DAYS TO RETURN UNWORN ITEMS TO US



COMPLETE THE BACK OF THIS FORM AND INCLUDE IN YOUR RETURNS
PACKAGE SO WE KNOW WHO THE RETURN HAS COME FROM, IF YOU
DON'T THEN WE WON'T BE ABLE TO EXCHANGE/REFUND YOU



SIMPLY VISIT
[HTTPS://RETURN.AUSPOST.COM.AU/WORK_BOOTS_DIRECT](https://return.auspost.com.au/work_boots_direct)
ENTER YOUR ORDER NUMBER AND DETAILS, WE'LL SEND YOU AN EMAIL



PACKAGE UP YOUR ITEMS IN THE ORIGINAL BOX/PACKAGING AND TAKE IT
YOUR NEAREST POST OFFICE, THEY WILL PRINT THE LABEL FOR YOU AND
WE'LL TAKE CARE OF THE REST

OR SCAN THE
QR CODE TO
START YOUR
RETURN





Your name

Your best contact number

Your order number

Your order date

Remember returns cannot be accepted more than 60 days from date of purchase

Items you are returning:

Reason:

1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____

Please could I:

- Have a full refund
- Exchange my items for something else (please detail below)

If we don't have the exchange item we will contact you to either find a suitable replacement for you or issue a full refund

Please note:

1. Items can only be returned within 60 days of purchase
2. Returned items must be in their original packaging with any tags still attached. Any evidence of wear will void your refund.
3. Any Clearance items cannot be returned or exchanged unless it is faulty or delivered incorrectly

Please refer to our returns policy on our website for any clarification or if you have any questions then please email us on hello@workboots-direct.com.au or call us on 07 3065 9165