

STU2 Instruction Manual

# SAFETY PRECAUTIONS

Basic safety precautions must be followed when handling or using electrical products, especially those within the reach of children. Please make yourself aware of the following guidelines:

- This product should only be used by children who are 8
  years and older or by persons with disabilities who have
  received supervision and instructions on the safe use and
  the hazards involved when using this product.
- It is unwise to allow children to play with this electronic bidet, supervised or not.
- It is not recommended that children who are unsupervised be allowed to clean and perform maintenance for this product.

# SIGNS AND MEANINGS



**WARNING** 

Improper operations due to ignorance of the instructions may result in death or injury



**CAUTION** 

Improper operations due to ignorance of the instructions may result in body injury and property loss



**FORBIDDEN** 

Not allowed



**MUST** 

Should be followed



Please do not touch the electrical outlet with wet hands.

Or it may cause electric shock

Please do not pour liquids such as water or detergent on top of the electronic outlet and the toilet.

- Or it may cause fire, electric shock, heat or short circuit
- Or it may cause injury and indoor water seepage because of the damaged part

Never attempt to disassemble, repair, or alter the product yourself.

 Or it may cause fire, electric shock, heat or short circuit



Please do not install the toilet in the car, ship, or any other moving objects.

- Or it may cause fire, electric shock, short circuit or fault
- Or the ceramic, seat, and the main part will be damaged due to fall

Do not use if it is broken. Under the following condition, please turn off the toilet and the water angle valve.

- Water leakage from the pipe or inner parts of the toilet
- Smoke
- Unusual heating and smell
- Blockage



Continuous use of the toilet despite of the damages and above-mentioned conditions may result to fire, electric shock, heat, short circuit, injury, and indoor water seepage.

Please don't use seawater and other water except for tap water or potable well water (underground water)

• Or it may cause skin irritation or inflammation

During thunderstorms, do not touch the electrical plug

Or it may cause electric shock

Please do not let the water inlet soft pipe connect to the electrical plug and outlet

 Or it may cause fire, electric shock, heat, and short circuit because of moisture condensation



Please do not damage the power cable or plug. Do not strike, yank, twist, bend excessively, or alter the electrical cords. Also, do not place anything heavy on, bind or pinch the cords

 Or it may cause fire, electric shock, heat, and short circuit if it's broken

Please do not use a loose or faulty electrical outlet

• Or it may cause fire or short circuit

Please use the electrical outlet and wire appliance in the specified outlet

Or it may cause fire

Please do not put your finger or anything into the warm air outlet. Do not cover or put objects or clothes on the air outlet.

Or it may cause scalding, electric shock, or fire



Pay attention to the low temperature scalding Improper use of warm seat may cause low temperature scalding

If you sit for a long time, please turn the temperature setting to "off level. Please turn the seat temperature setting to "off level, warm air-dry temperature to "low" level under the following situations

- Children and elders or those who cannot adjust the temperature to the proper level
- Persons with disability and patients with behavioral problems
- People who have taken medicines with side effects of hypnosis (hypnotics, cold meds, etc.), orthose who are excessively drinking alcohol, too tired, and with somnolence



This is an electrical product, please do not install it in a place where it will get wet easily or in areas with high humidity. If installed in the bath- ram, please install a ventilator to maintain the bathroom ventilation. Or it may cause fire or electric shock

The product must be connected to the cold water supply

Or it may cause body burn or machine fault

Please confirm if the electrical outlet is connected to the ground.

 Or it may cause electric shock because of fault or short circuit

The outlet for power wire should obey the following rules or it may cause fire or electric shock.

Please ask the maintenance team or similar department to replace the power soft wire if it is broken to avoid danger. Repair work must be done by professionals.



Please do not throw lighted cigarettes and other flaming material into the toilet.

Or it may cause fire



Do not install this product in a room where it may be frosted. The room temperature can't be less than 39.2 degree Fahrenheit.

Don't block the air outlet



Do not use excessive force when closing the cover and the seat.

Do not intentionally soil, spray, or block the cleaning nozzle.

Pull out the plug regularly and clean off the dust with a dry cotton cloth.

Use the new hose parts that come with the product. The old ones should not be reused.



Keep the product away from the heater.

Close the water supply valve before taking out the junction block.

If you need to be away for a long time, be sure to plug it out, turn off the water, and drain the remaining water inside the bidet. The remaining water may freeze when the product is transported over long distances or stored for a long time in cold winter or alpine region.

# **AUTOMATIC FUNCTIONS**

#### **Self-Cleaning Wand**

The spray wand cleans itself before and after every use by rinsing itself as it enters and exits.

### **Aromatherapy**

The aromatherapy starts anytime the seat sensor has been activated. The aromatherapy will stop automatically after approximately 15 seconds

#### **UV Sterilization**

Every time the lid closes the UV sterilization actives and kills germs

#### **Pre-Rinse**

The Pre-Rinse starts anytime the seat sensor has been activated. A quick jet of water covers the bowl to help waste slide down.

# **Automatic Flush**

The toilet will flush automatically when someone leaves the seat sensor. This setting can be turned on and off.

# **Automatic Opening/Closing**

The lid and seat can be set to automatically open when approaching the toilet. This setting can be turned on and off.

# **VOICE FUNCTIONS**

Listed below are the voice functions that you can use with the toilet. Begin every command with "Hello Toilet" and wait for the toilet to respond.

# VOICE CONTROL FUNCTIONS

Hello toilet	full flush
open the lid close the lid	switch on the power switch off the power
open the seat	turn on the night light turn off the night light
start cleaning close cleaning clean the nozzle move clean stop move	increase the water temperature reduce the water temperature
	increase the seat temperature reduce the seat temperature
boom forward boom backward	increase the wind temperature reduce the wind temperature
start drying  Sissing start drying	increase the water power reduce the water power
rear clean	turn up the volume turn down the volume

# **GETTING TO KNOW YOUR KNOBS**

#### Left side knob operation



#### Without Sitting

Short press for flushing Long press for on/off



#### After Sitting

Short press for stop Double press for drying



#### After Sitting

Rotate forward for rear wash Rotate again for oscillating



#### After sitting

Rotate backward for front wash Rotate again for oscillating

#### Right side knob operation



#### After Sitting

Short press for elder mode rear wash Long press for elder mode front wash



#### After Sitting

Rotate backward for water temperature adjustment



#### After Sitting

Rotate forward for seat temperature adjustment

# GFTTING TO KNOW YOUR DIGITAL DISPLAY

Wind temperature

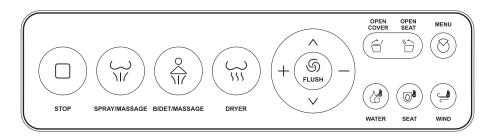
Seat temperature

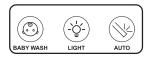


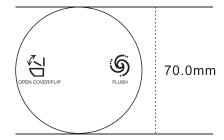
Water temperature

Seat sensor

# **GETTING TO KNOW YOUR REMOTES**







### **GETTING TO KNOW YOUR LID & SEAT**

# **Opening and Closing the lid**

There are four methods to open and close the lid. These methods include (1) by hand, (2) using the remote, (3) using the foot sensor and (4) automatically.

- Method 1: Using your hand you can open or close the lid.
  - Note: Do not interrupt the lid opening or closing with your hand if it is moving via another method. This can cause the gears to break.
- Method 3: When the lid is closed, gently tap the location of the foot sensor.
- Method 4: The lid will automatically open when you are close to it if the automatic lid function is active. The lid will

automatically close on its own after no motion is detected for approximately 30 seconds.

• Note: You can activate or deactivate this feature. See instructions on this feature on page 12.

### **Opening and Closing the seat**

There are three methods to open and close the seat. These methods include (1) by hand, (2) using the remote, and (3) using the foot sensor.

- Method 1: Using your hand you can open or close the seat.
  - Note: Do not interrupt the lid opening or closing with your hand if is moving via another method. This can cause the gears to break.
- Method 2: Press the Open Seat button [ ] to open or close the seat.
- Method 3: When the seat is closed, gently tap the location of the foot sensor.

# **Adjustable Seat Temperature**

• Press the Seat button [ 🔊 antil the desired seat temperature is selected. There are four adjustment levels.

# **Setting Automatic Lid Opening/Closing**

- Press and hold the Open Cover button [ f ] for five seconds.
- When Automatic Lid Opening activates you hear 2 beeps.
- When Automatic Lid Opening deactivates you hear 1 beep.

### **Setting of Sensing Distance (Cover Flip/Seat Flip)**

- Press and hold the Stop button [  $\square$  ] for approximately three seconds, then immediately press the Open Seat button [  $\stackrel{\sim}{\square}$  ].
- Press the ^ button to decrease the sensing distance.
- Press the v button to increase the sensing distance.
- The Digital Display will display the current operating level.
- The sensing distance has five levels.

# GETTING TO KNOW YOUR BIDET

### Stop

Press the Stop button [ ] to immediately end any function.

#### **Rear Wash**

• When the user is seated, press the Spray/Massage button [ $\stackrel{\smile}{\text{NI}}$ ] to start rear washing. Press the Spray/Massage button [ $\stackrel{\smile}{\text{NI}}$ ] again to start the oscillating function.

#### **Adjustable Water Pressure**

 When you are washing, use the plus and minus buttons [ + - ] to increase or decrease the water pressure. There are four levels of adjustment.

### **Adjustable Spray Wand Position**

• While washing, press the arrow buttons [ ∧ ∨ ]. There are four levels of adjustment.

### **Adjustable Water Temperature**

 Press the Water button [ ] until the desired water temperature is selected. There are four levels of temperature adjustment

#### **Front Wash**

• When the user is seated, press the Bidet/Massage button [  $\frac{\wedge}{\Im}$  ] to start front washing. Press the Bidet/Massage button [  $\frac{\wedge}{\Im}$  ] again to start the oscillating function.

### **Drying**

• When the user is seated, press the Dryer button  $[\mbox{$\frac{\omega}{m}$}]$  to start the drying function.

### **Adjustable Drying Temperature**

# **Baby/Children Wash**

#### **Eco Mode**

# **Infrared Therapy**

While seated, press the Auto button [ >> ] to turn on the infrared light at the tip of the bidet want.

# GFTTING TO KNOW YOUR BOWL

#### **Efoam**

 Press the Menu button [ ] to turn on the Efoam. Efoam helps eliminate splashing, makes the room smell better, and makes the toilet easier to clean.

# **Night Light**

• Press the Night Light button [-♥-] to turn on/ the night light.

#### **Automatic Flush**

Press and hold the Flush button [ ⑤] for approximately 5 seconds to turn this function on/off. When the function is turned on, you will hear 2 beeps. When you turn it off, you will hear 1 beep.

### **Adjusting the Flush Time**

- Press and hold the the center of the left knob to turn off the machine and then press the flush button on your remote control immediately after the toilet turns off.
- You are now ready to adjust the amount of water that fills the bowl before the flush. Using the remote press the ^ or v button to increase or decrease the amount. Once you have set your desired level press the flush button on the remote control.
- You are now ready to adjust the length of time that the SyphonAssist jet is active. Using the remote press the ^ or v button to increase or decrease the amount. Once you have set your desired level press the flush button on the remote control.

- You are now ready to adjust the amount of water that fills the bowl after the flush. Using the remote press the ^ or v button to increase or decrease the amount. Once you have set your desired level press and hold the stop button on your remote control to power back on the toilet.
  - Note: Waiting too long without any buttons pressed in any of these adjustments will cause the toilet to exit this mode.

### PAIRING THE REMOTE



- 1) Twist the knob to Rear Wash for approximately 3 seconds until you hear a beep and the LCD screen display starts flashing.
- 2) Press any button on the remote control.
- You will hear a beep and the display will stop flashing to let you know that you have successfully paired your remote control with your toilet bidet combo.

# HOW TO ADD EFOAM LIQUID

You can mix your own Efoam liquid solution with 3-5% of any liquid soap and water. To refill the Efoam:

- 1. Pull up the rear cover. Pour your solution into the pictured hole and be careful not to overflow.
- 2. Re-install the rear cover.





# HOW TO ADD AROMATHERAPY

When your aromatherapy begins to lose its scent, you can add your own essential oil to the aromatherapy tablet. You can also purchase a new tablet at <a href="https://www.troneplumbing.com">www.troneplumbing.com</a>. To add aromatherapy:

- 1. Pull up the rear cover and locate the aromatherapy circle as pictured.
- 2. Apply 2-3 drops of essential oil into the aromatherapy piece, making sure to not drop oil onto the toilet.
- 3. Reapply the rear cover.









#### CLEANING AND CARE

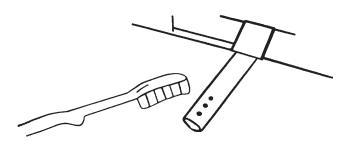
Note: Turn off the power, close the water supply angle valve, and stop the water supply before doing any maintenance work. DO NOT rinse this product with water during maintenance.

## **Toilet Bowl Cleaning**

- Please ensure that the electrical plug is taken out.
- Please use soft damp cloth to wipe the toilet shelf and seat. The dirt should be easily removed. If it's not, you may use neutral detergent.

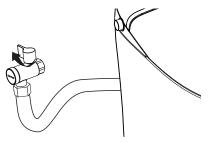
# **Self-Cleaning Nozzle Maintenance**

- Press "Auto" on the remote control and the wand will extend for cleaning.
- Wash the cleaning tube and nozzle with a toothbrush coated with toothpaste.
- Do not use excessive force. Press the Stop [ ☐ ] button to take the nozzle tube back once you're done cleaning.

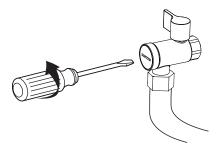


# **Cleaning the Steel Mesh Filter**

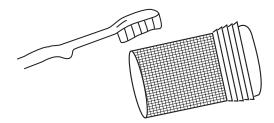
• If the flush or bidet washing become weak, clean the steel mesh filter. Close the water supply angle valve.



 Turn the filter counterclockwise with a flathead screwdriver or coin to open the filter. It is recommended to clean the steel mesh every 1-2 months.



 Clean with water and toothbrush. Do not use any cleaning chemicals.



Reinstall the filter and turn back on the water.

# **Replacing the Battery**

 The toilet has an emergency backup battery for flushing without power. Replace the 9V battery when necessary.

# PRODUCT SPECIFICATIONS

Model Number	STU21 (white model) STU22 (matte black model)
Rated Voltage	120V-, 60Hz
Rated Power	1350W
Power Cable	1.5m
Applicable Water Pressure	22 - 105 PSI
Waterproof Level	IPX4
Cleaning Water Flow	0.18 gpm
Seat Temperature Adjustment	93.2 to 104 °F
Water Temperature	93.2 to 104 °F
Wind Temperature	95 to 131 °F