



MATERIALS: wool

COLOR: black, natural

Please kindly note that handcrafted items may slightly differ in shades and textures.

Artisan tapestry is handwoven from natural sheep wool on an ancient loom. The panel uses three types of weaving, back side is linen felt.

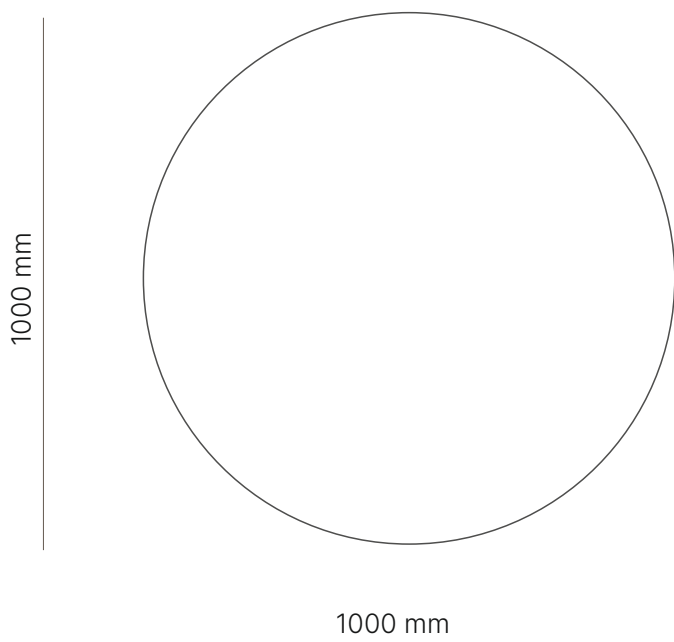
Only for indoor use.

Mostly made to order. Lead time 8-10 weeks.

DIMENSIONS: 1000 x 1000 x 30 mm

APPROXIMATE WEIGHT: 3 kg

PACKAGE: Cardboard box 1100 x 1100 x 140 mm, 5 kg



PRODUCT RECEIVING RULES:

Carefully inspect the product at the courier who delivered it. Pay attention to the configuration, the quality of the appearance of the product, the effect of transformation mechanisms (if any). Remember that accepting a product without specifying any flaws that may be detected when purchasing the product (visible flaws) will deprive you of the right to refer to them in the future. Only after inspection sign the act of acceptance of goods.

ALLOWED AND ARE NOT THE DISADVANTAGES:

- slight difference in the shade of the product;
- a slight (within 10%) difference between the form and the photo of products. All of the FAÏNA items are created by craftsmen manually;
- slight (within 10%) colour difference from photos;
- stains of paint on the wool, due to the artistic approach to the product.

BEFORE USE, READ THE FOLLOWING INFORMATION CAREFULLY:

- a new product may have a particular smell of materials used in the manufacture of furniture, which disappears after a while;
- wrinkles may appear during transport. In order for the panel to return to its correct form, it is enough that it lies down at room temperature
- woollen yarn can differ in shades on different parts of the product due to the peculiarities of the manufacturing process, color reproduction under different light sources, specific properties of the pile and the like.

RULES OF OPERATION OF WOOL PRODUCTS:

It is not allowed to store products in damp and not aired rooms. The optimal conditions for the use of wool products are warm, dry, ventilated rooms at a temperature of 10-28° and relative humidity of 45-70%. It is not allowed to place furniture in places in the immediate vicinity of the heating system. It is not allowed to put on the surface lined with fabrics, skin, hot objects and objects with sharp edges. Protect the front surface from mechanical damage, from solvents, alkalis and acids, as well as coffee, juices, berries, fruits, vegetables, fats. Remove dust with a vacuum cleaner.

Follow the rules of care for furniture and decor items specified in the warranty, in the passport and operating instructions.

PLEASE NOTE THAT WHEN PACKING TAPESTRY IN ORDER TO PREVENT DAMAGE AND CONTAMINATION, ACCESSORIES ARE WRAPPED IN POLYETHENE. UNPACK THE PRODUCT CAREFULLY! REMOVE SELF-TAPPING SCREWS WITH A SCREWDRIVER. TO UNPACK THE BOX CAREFULLY REMOVE THE ADHESIVE TAPE.

RULES FOR THE CARE OF WOOL PRODUCTS



ATTENTION: THE PRODUCT CANNOT BE WASHED!

To maintain the tapestry in good condition, it is recommended to regularly clean the surface of the fabric with a soft hairbrush or remove dust with a vacuum cleaner using a special nozzle and gentle operation.

The warranty period for the operation of ceramic products is 12 months and is calculated from the date of sale specified in the warranty card, and in the absence thereof from the date of shipment from the warehouse.

ATTENTION!!! WHEN CHOOSING DETERGENTS, IT IS NECESSARY TO READ THE INSTRUCTIONS FOR ITS USE OR CONSULT A SPECIALIZED COMPANY (DRY CLEANING, ETC.).

- Do not try to scrape away dried spots or a sticky pile of material;
- Before cleaning, try the product on a tissue sample or a small inconspicuous area and allow it to dry. If the colour or texture of the coating has changed, use a different tool;
- Never apply stain remover directly on the surface of the coating, in order not to disturb the structure of the coating, the stain remover must be applied without rubbing into the surface;
- use insect repellents.

WARRANTY:

The warranty period for the operation of ceramic products is 12 months and is calculated from the date of sale specified in the warranty card, and in the absence thereof from the date of shipment from the warehouse.

Free maintenance (furniture repair) occurs during the warranty period, subject to the conditions of transportation, operation and recommendations for the care of the furniture.

Free warranty repair applies to furniture defects arising from the fault of the manufacturer.

Insufficiencies in the work performed that can be detected upon receipt of the product (claims regarding the appearance of the product, lack of completeness, as well as inconsistencies in the order, etc.) are accepted only upon receipt of the product and provided that the unpacking was carried out by courier. Further in the future, such claims are not accepted, all work is carried out only at the expense of the buyer.

NOTE! Unreasonable CALL for service is paid by the Buyer.

TERMS AND CONDITIONS OF DISCLAIMER:

The manufacturer reserves the right to refuse warranty repair and maintenance and qualify it as paid in the following cases:

- in the absence of this passport for the product.
- Attention! In case of loss, the passport is not restored;
- on furniture with visible defects at the time of purchase, which should have been noticed by the consumer;
- furniture with defects that arose due to the fault of the consumer, due to damage from loads exceeding the established norms;
- if product defects have arisen as a result of a consumer's violation of the operating rules and care recommendations;
- damage to the product and its loss as a result of natural factors (fires, floods, earthquakes, accidents, etc.);
- if the furniture has mechanical damage that occurred during improper use;
- if the furniture has damage to the inside of the product of unsuitable objects, liquids, animals, insects, has scratches and stains on the surface resulting from a careless attitude and improper care during operation;
- if damage is caused by deliberate or erroneous actions of the consumer;
- if the furniture was used not in accordance with the requirements of the instructions for assembly and operation;
- damage to the product as a result of changes in its design.

NOTE! CLAIMS ON CONTAMINATION OF THE PRODUCT DUE TO OPERATION ARE NOT ACCEPTED.

PROCEDURE FOR CLAIMS SUBMISSION:

Claims on the appearance of the product, the incompleteness of the set are accepted only directly upon receipt of the product. Further in future, such claims are not accepted, all work is carried out only at the expense of the buyer.

1. Claims for the quality and completeness of decor should be sent by the buyer to the store where the product was purchased. Free and paid service is carried out at the written request of the buyer.
2. The term of repair and satisfaction of the buyer's requirements corresponds to the period specified in the law "On Protection of Consumer Rights". By agreement of the parties, this period may be extended.
3. The nature of the defect is established by a company specialist. Based on the results of the inspection, he draws up an act of inspection of the product and introduces the buyer to it. Repair is carried out at home or at the enterprise, depending on the nature of the defect.
4. Claims shall not be accepted in case of defects arising due to non-compliance by the buyer with the rules of transportation, storage, operation, and maintenance of the product.

TERMS AND CONDITIONS OF ADDITIONAL SERVICE:

Decor with defects that arose due to the fault of the Buyer due to breakdowns, breaks from excessive loads, can be restored and/or repaired at the Buyer's expense.

After the warranty period, the manufacturer provides after-sales service at the buyer's expense. surface;