



MATERIAL: ceramics, ash.

The vase is made of the fireclay covered with engobe on the outside and glazed inside. Live ceramics don't naturally hold water. Please use only for dry flowers.

COLOR: black, natural.

GLOSSINESS: matte.

There are decorative round elements made of black ash on both sides of the vases. These are made through the process of burning and then covered with linseed oil.

The natural vases have a distinct texture with aesthetical stains of paint.

Vases are completed with self-adhesive felt pads on the bottom.

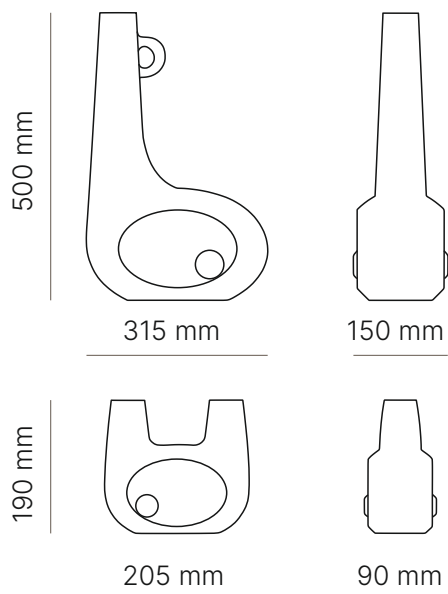
Only for indoor use.

Please kindly note that handcrafted items may slightly differ in shades and textures.

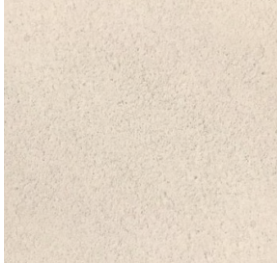
DIMENSIONS : 315 x 150 x 500 mm, 4 kg
205 x 90 x 190 mm, 1,8 kg.

APPROXIMATE WEIGHT:

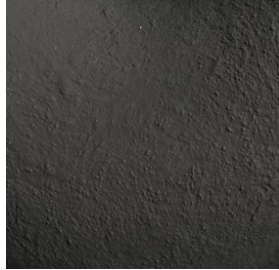
Plywood box 595 x 395 x 225 mm, 14 kg.



Ceramics



NATURAL



BLACK

TRANSPORTATION AND STORAGE:

The product should be transported and stored in the package in compliance with safety precautions to avoid mechanical damage and exposure to atmospheric precipitation.

PLEASE NOTE THAT WHEN PACKING CERAMIC PRODUCTS IN ORDER TO PREVENT DAMAGE AND CONTAMINATION, ACCESSORIES ARE PLACED IN PLYWOOD BOXES, WRAPPED IN POLYETHENE AND FIXED WITH FOAM INSERT. UNPACK THE PRODUCT CAREFULLY!

PRODUCT RECEIVING RULES:

Carefully inspect the product at the courier who delivered it. Pay attention to the configuration, the quality of the appearance of the product, the effect of transformation mechanisms (if any). Remember that accepting a product without specifying any flaws that may be detected when purchasing the product (visible flaws) will deprive you of the right to refer to them in the future. Only after in section sign the act of acceptance of goods.

ALLOWED AND ARE NOT THE DISADVANTAGES:

- a slight (within 10%) difference between the form and the photo of products made of ceramics. All of the FAÏNA items are created by craftsmen manually;
- slight (within 10%) colour difference from photos of ceramics;
- stains of paint on ceramics, due to the artistic approach to the product. BEFORE USE, READ THE FOLLOWING INFORMATION CAREFULLY:
- a slight difference in the shades of ceramic parts is possible;
- a slight difference in the size and shape of the ceramic parts is possible.

RULES FOR OPERATING OF CERAMICS DECOR :

1. It is not allowed to store products in damp and not aired rooms. The optimal conditions for the use of ceramics are warm, dry, ventilated rooms at a temperature of 18-25°C and relative humidity of 40-65%.
2. Do not place the product in the immediate vicinity of the heating system.
3. Do not use a ceramic object for other purposes. The ceramics decor should stand upright on a flat surface.
4. Protect surfaces from mechanical damage, from solvents, alkalis and acids, as well as fats.
5. Keep away from acetone, solvents and other chemical and cleaning agents.
6. Ceramics should be protected from various mechanical wrecks.
7. Follow the decor care rules specified in the warranty, in the passport and in the operating instructions.
8. Decor items must be installed on level surfaces.
9. Do not expose ceramic to unusual loads.
10. Do not immerse ceramic products in water or other liquids. Live ceramics don't naturally hold water. Please use only for dry flowers.
11. Do not use cleaning or abrasive powders; there is a chance that they could enter into a chemical reaction or scratch the coating. When purchasing cleaning and ceramic care products, pay attention to the composition of the products.
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CARE RULES:

- The main care rule is to wipe the dust with a dry cloth and only touch the surface with a soft cloth - flannel, velvet, suede or special rags, the packaging of which says "for decor or furniture".
- In some rare cases, you can partially wipe the decor with a damp cloth slightly moistened with water and soap.
- Removal of local contaminants (spots) must be done immediately, not allowing them to dry.
- Do not try to scrape away dried spots.

IMPORTANT! When choosing a detergent, it is necessary to familiarize yourself with the instructions for its use or consult with specialists of specialized enterprises.

WARRANTY:

The warranty period for the operation of ceramic products is 12 months and is calculated from the date of sale specified in the warranty card, and in the absence thereof from the date of shipment from the warehouse.

Free maintenance (product repair) occurs during the warranty period, subject to the conditions of transportation, operation and recommendations for the care of the furniture.

Free warranty repair applies to product defects arising from the fault of the manufacturer. Insufficiencies in the work performed that can be detected upon receipt of the product (claims regarding the appearance of the product, lack of completeness, as well as inconsistencies in the order, etc.) are accepted only upon receipt of the product and provided that the unpacking was carried out by courier. Further in the future, such claims are not accepted, all work is carried out only at the expense of the buyer.

NOTE! Unreasonable CALL for service is paid by the Buyer.

TERMS AND CONDITIONS OF DISCLAIMER:

The manufacturer reserves the right to refuse warranty repair and maintenance and qualify it as paid in the following cases:

- in the absence of this passport for the product.
- Attention! In case of loss, the passport is not restored;
- on product with visible defects at the time of purchase, which should have been noticed by the consumer;
- product with defects that arose due to the fault of the consumer, due to damage from loads exceeding the established norms;
- if product defects have arisen as a result of a consumer's violation of the operating rules and care recommendations;
- damage to the product and its loss as a result of natural factors (fires, floods, earthquakes, accidents, etc.);
- if the product has mechanical damage that occurred during improper use;
- if the product has damage to the inside of the product of unsuitable objects, liquids, animals, insects, has scratches and stains on the surface resulting from a careless attitude and improper care during operation;
- if damage is caused by deliberate or erroneous actions of the consumer;
- if the product was used not in accordance with the requirements of the instructions for assembly and operation;
- damage to the product as a result of changes in its design.

NOTE! CLAIMS ON CONTAMINATION OF THE PRODUCT DUE TO OPERATION ARE NOT ACCEPTED.

PROCEDURE FOR CLAIMS SUBMISSION:

Claims on the appearance of the product, the incompleteness of the set are accepted only directly upon receipt of the product. Further in future, such claims are not accepted, all work is carried out only at the expense of the buyer.

1. Claims for the quality and completeness of décor should be sent by the buyer to the store where the product was purchased. Free and paid service is carried out at the written request of the buyer.
2. The term of repair and satisfaction of the buyer's requirements corresponds to the period specified in the law "On Protection of Consumer Rights". By agreement of the parties, this period may be extended.
3. The nature of the defect is established by a company specialist. Based on the results of the inspection, he draws up an act of inspection of the product and introduces the buyer to it. Repair is carried out at home or at the enterprise, depending on the nature of the defect.
4. Claims shall not be accepted in case of defects arising due to non-compliance by the buyer with the rules of transportation, storage, operation, and maintenance of the product.

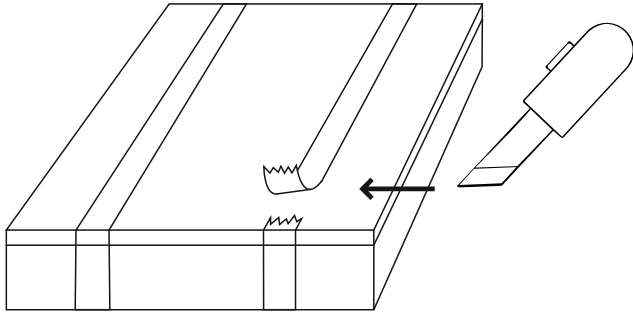
TERMS AND CONDITIONS OF ADDITIONAL SERVICE:

Product with defects that arose due to the fault of the Buyer due to breakdowns, breaks from excessive loads, can be restored and/or repaired at the Buyer's expense. After the warranty period, the manufacturer provides after-sales service at the buyer's expense.

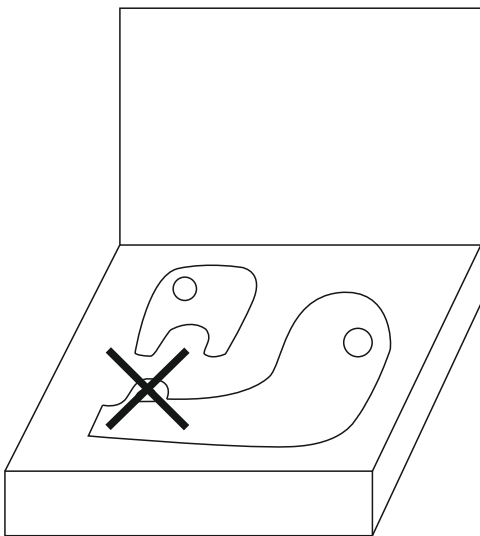
Read the unpacking and repacking manual

UNPACKING

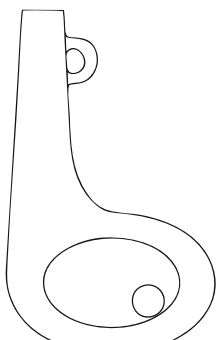
1. To unpack the plywood box remove the adhesive tape



2. Take the decor out of the foam carefully. Don't pull the decorative handle when taking out of the



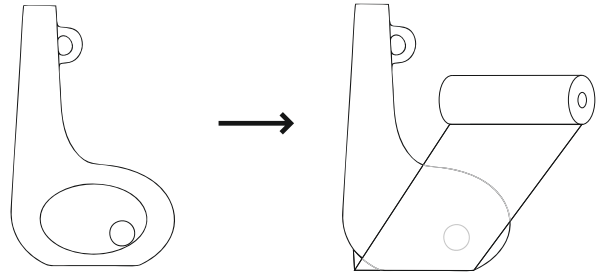
3. Remove the polyethylene



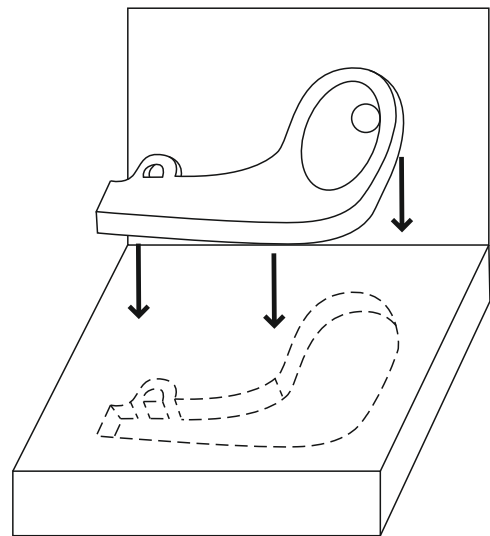
REPACKING

If you need to relocate the decor after unpacking y to follow the instructions:

1. Wrap the decor in polyethylene necessarily



2. Place the decor in a proper foam formpackage



3. Close the plywood box and fix it with adhesive tape

