

KRS Corporation, LLC

Aluminum Bumpbar Repair Service & Recycle Program — Rules & Eligibility

- **ALL** in-bound shipping costs to KRS Corporation, LLC are the responsibility of the customer. Return shipping to customer for the Aluminum Bumpbar Repair Service is included in the cost of the service.
- Bumpbars sent to KRS Corporation, LLC for repair must include **RMA Form** (form will be emailed to customer after purchasing Aluminum Bumpbar Repair Service).
- Aluminum Bumpbar Repair Service is only available for Bumpbars received with expected wear and tear. Any Bumpbars that we believe have been intentionally damaged, damaged beyond normal wear and tear, or have clearly been tampered with are **NOT** eligible for repair. Any ineligible Bumpbars sent in for repair will either be recycled or can be returned at customer's expense. For defective Bumpbars, please see our policy regarding refunds and exchanges of defective merchandise.
 - Examples of **ACCEPTABLE** damage:
 - Buttons damaged/worn-through
 - Cable damaged/cut
 - Unexpected behavior/connection issues
 - Example of **UNACCEPTABLE** damage:
 - Holes drilled into Bumpbar
 - Bent, smashed, or otherwise destroyed Bumpbar
 - Damaged from contact with fryer or other kitchen cooking equipment
- Free Shipping Coupon and \$5 Competitive Upgrade Coupon **CAN** be used on the same order.
- Free (\$20) Shipping Coupon can only be used if shipping rate is at or below \$20.
- Both coupons are **ONE** time use only. Up to **ONE** coupon of each may be issued to any individual customer. Customers are **NOT** entitled to multiple coupons if they send more than one Bumpbar for recycling. Any fraudulent attempts to receive more than one coupon will not be honored.
- Bumpbars returned for recycling **MUST** arrive to KRS Corporation, LLC in a timely manner. KRS Corporation, LLC reserves the right to withhold coupon if unit to be recycled is not shipped within **30 DAYS** of original purchase.
- Coupons will not be issued until KRS Corporation, LLC receives and inspects the returned Bumpbar.