

## WARRANTY

1. TOTO warrants its sanitary product to be free from defects in materials and workmanship during normal use when properly installed and serviced for a period of one (1) year from date of purchase. This limited warranty is extended only to the ORIGINAL PURCHASER of the product and is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. This warranty applies only to TOTO Product purchased and installed in North, Central, Latin and South America.
2. TOTO's obligations under the warranty are limited to repair, replacement or other appropriate adjustment, at TOTO's option, of the Product or parts found to be defective in normal use, provided that such Product was properly installed, used and serviced in accordance with instructions. TOTO reserves the right to make such inspection as may be necessary in order to determine the cause of the defect. TOTO will not charge for labor or parts in connection with warranty repairs or replacements. TOTO is not responsible for the cost of removal, repair and/or reinstallation of the Product.
3. The warranty does not apply to the following items:
  - a) Damage or loss sustained in a natural calamity such as fire, earthquake, flood, thunder, electrical storm, etc.
  - b) Damage or loss resulting from any accident, unreasonable use, misuse, abuse, negligence, or improper care, cleaning, or maintenance of the Product.
  - c) Damage or loss resulting from adjustments or fringer matter contained in a water system or resulting from freezing temperatures that cause water in contact with the product to freeze.
  - d) Damage or loss resulting from improper installation or from installation of the Product in a hard and/or hazardous environment, or improper removal, repair or modification of the Product.
  - e) Damage or loss resulting from electrical surges or lightning strikes or other acts which are not the fault of TOTO or which the Product is not specifically designed.
  - f) Damage or loss resulting from normal and customary wear and tear, such as glass reduction, scratching or fading over time due to use, cleaning products or water or atmospheric conditions.
4. In order for this limited warranty to be valid, proof of purchase is required. TOTO encourages warranty registration upon purchase to create a record of Product ownership at <http://www.totoworld.com>. Product registration is completely voluntary and failure to register will not deprive you of your warranty rights.
5. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.
6. To obtain warranty repair service under this warranty, you must take the Product or deliver it prepaid to a TOTO service facility together with proof of purchase (original sales receipt) and a letter stating the problem, or contact a TOTO distributor or products service center, or write directly to TOTO, U.S.A., Inc., 1155 Southern Road, Morrow, GA 30260 (800) 251-1818 (875) 465-1302. If outside the U.S.A., if because of the size of the Product or nature of the defect, the Product cannot be returned to TOTO, request to TOTO, if written notice of the defect together with proof of purchase sales receipt shall constitute delivery. In such case, TOTO may choose to repair the Product at the purchaser's location or pay to transport the Product to a service facility.

**THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY TOTO. REPAIR, REPLACEMENT OR OTHER APPROPRIATE ADJUSTMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE ORIGINAL PURCHASER. TOTO SHALL NOT BE RESPONSIBLE FOR LOSS OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE ORIGINAL PURCHASER, OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. IN NO EVENT WILL TOTO'S RESPONSIBILITY EXCEED THE PURCHASE PRICE OF THE PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR USE OR FOR A PARTICULAR PURPOSE, ARE EXPRESSLY DISCLAIMED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.**

**WARNING:** TOTO shall not be responsible or liable for any failure of, or damage to, this plumbing product or product component caused by other circumstances in the treatment of public water supply or private well systems containing chlorine (as a disinfectant). Note: The use of high concentration of chlorine or chlorine related products can seriously damage the fittings. This damage can cause leakage and other property damage. For more information, please call us at (800) 251-1818 or (875) 465-1302. If outside the U.S.A.,

**TOTO**  
1155 Southern Road  
Morrow, GA 30260  
770-282-8686

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