

mr.steam | WARRANTY

Residential Steambath Controls & Accessories

Limited Warranty for Mr.Steam® Residential Steambath Controls and Accessories Installed in the United States and Canada

Mr.Steam® warrants that its MR.STEAM RESIDENTIAL STEAMBATH CONTROLS AND ACCESSORIES, installed in the United States or Canada including without limitation: iTempo™, Tempo/Plus™, iSteam®, AudioWizard™, SteamGenie®, iGenie™, AromaSteam, ChromaSteam®, MusicTherapy® In-Shower Speakers, MS Light, HomeWizard®, Drip Pan, Wall Mounted Steam/Shower Seats, and AutoFlush® automatic drain valves (collectively, Mr. Steam Controls and Accessories), are free from defects in materials and workmanship for two year from the date of purchase by the original consumer purchaser. Mr.Steam will repair or replace (at its option) Mr.Steam Controls and Accessories if they fail to conform to this limited warranty. All warranty work will be performed without charge when the Mr.Steam Control and Accessory is returned to the location designated by Mr.Steam within 2 years of the date of purchase.

To obtain warranty service, call 1-800-76-STEAM (East Coast) or 1-800-72-STEAM (West Coast).

Terms, Conditions, and Exclusions

This warranty does not apply to Controls and Accessories that are or have been:

- 1) Used in any non-residential setting.
- 2) Damaged by reason of local water conditions.
- 3) Installed or operated other than in accordance with the applicable Mr.Steam supplied Installation, Operation and Maintenance Manual.

This warranty applies to Controls and Accessories purchased and installed in the United States and Canada only. This warranty does not cover any costs to remove or reinstall the Control or Accessory. All freight charges must be pre-approved by Mr.Steam. This warranty applies only to Controls and Accessories purchased on or after January 1st, 2013.

The foregoing is in lieu of all express or implied warranties. There are no warranties which extend beyond the description contained herein and specifically liability for any breach of any implied warranty of merchantability or fitness for a particular purpose is excluded. The duration of any warranties which may be implied by law notwithstanding the previous sentence (including the warranties of merchantability and fitness for a particular purpose) shall in no event exceed one year. In no event shall Mr.Steam be liable for special, incidental, or consequential damages arising from ownership or use of any Mr.Steam product or for any delay in the performance of its obligations under this warranty due to causes beyond its control. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of consequential damages, so the above limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may have other rights, which vary from state to state.

8:00 AM - 11:59 PM EST Text or Call 800-614-7411 Or simply start a live chat!
Open 7 Days a Week support@usbathstore.com Average response time is 48 seconds.