

TROUBLESHOOTING

Problem	Possible Cause	Solution
There is leakage under the handle.	The locking nut has come loose.	Unscrew the lever on the handle by hand. Loosen set screw with a hex wrench. Remove the handle and unscrew trim cap by hand. Tighten locking nut with an adjustable wrench.
Water will not shut off completely.	Cartridge may be defective.	Unscrew the level on the handle by hand. Loosen set screw with a hex wrench. Remove the handle and unscrew trim cap by hand. Unscrew the locking nut with an adjustable wrench. Remove ceramic disc cartridge. Check for cracks.
There is a leak between the spray head and the hose.	The spray head may be loose or the washer is not seated correctly in the hose connection.	Tighten the spray head by hand until snug. Make sure the washer is seated correctly.