



Cabinet Handles - Lifetime Limited Warranty

Ratel warrants its cabinet handles in chrome, brushed nickel finishes only being free of defects in material and workmanship under normal residential usage for the lifetime of the product. Warranty for any part in oil rubbed bronze or matte black finish shall be limited to one (1) year.

The warranty commences from the initial date of purchase by Ratel or an authorized Ratel dealer, through the lifetime of the original purchaser for personal household use in its original location. The warranty is non-transferable.

If the handles are used in public space, for commercial, industrial, or institutional purposes, or is installed outside of the Americas, Ratel warrants the handles for five (5) years, any part in oil rubbed bronze or matte black finish for one (1) year from the initial date of purchase, with all other terms of this warranty applying except duration.

Ratel will, at its equal value election, repair; replace this product or any part of this product if it confirms that the product is defective in materials or workmanship under normal use and maintenance. Ratel is not responsible for expense of normal maintenance, removal, installation, labor charges, or other incidental or consequential costs. In no event shall the liability of Ratel exceed the purchase price of the product.

Proof of purchase (original sales receipt) must be provided to Ratel with all warranty claims.

Restrictions

This warranty does not extend to products previously used as display models or products that have been modified or repaired by anyone else but Ratel unless approved by Ratel.

This warranty does not cover the defects or damage arising from shipping, installation, alterations, accidents, abuse, misuse, improper maintenance and use of other than Ratel replacement parts, in all cases whether caused by contractor, service company, the owner or any other person.

Avoid using cleaning products containing calcium hypo chlorine, scouring powders. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish. Gloss reduction, scratching, staining and acid or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

Responsibility for compliance with local code requirements are excluded from this warranty.

This limited warranty gives you specific legal rights. You may have other statutory rights that vary from state to state; in which case this limited warranty does not affect such statutory rights.