

# Lifetime Limited Warranty



## **LULANI FAUCET WARRANTY**

### **Consumer Lifetime Limited Warranty Industrial / Commercial Limited 5-Year Warranty**

Lulani products have been manufactured under the highest standards of quality and workmanship. Lulani warrants our faucets as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), that this faucet was installed in, will be leak and drip-free during normal use and all parts and finishes of this faucet will be free from defects in material and manufacturing workmanship. All other purchasers (including purchasers for industrial, commercial and business use) are warranted for a period of 5 years from the original date of purchase (the "Warranty Period" for non-homeowners).

If this faucet should ever develop a leak or drip during the Warranty Period, Lulani will free of charge provide the parts necessary to put the faucet back in good working condition and will replace free of charge any part or finish that proves defective in material and manufacturing workmanship, under normal installation, use and service. Replacement parts may be obtained by calling 760-536-5160 or by writing to Lulani, 1945 Camino Vida Roble Suite J, Carlsbad, CA 92008. Proof of purchase (original sales receipt) from the original consumer purchaser must accompany all warranty claims.

Because Lulani is unable to control the quality of Lulani products sold by unauthorized sellers, (including online), unless otherwise prohibited by law,

this warranty does not cover Lulani products purchased from unauthorized sellers. Defects or damage caused by the use of other than genuine Lulani parts is not covered by this warranty. If repair or replacement is not practical, Lulani may elect to refund the purchase price in exchange for the return of the product. These are exclusive remedies.

Lulani includes water supply lines with our faucets. Water supply lines are not considered part of the faucet. The warranty for Lulani water supply lines is 5 years. Lulani recommends to replace water supply lines every 5 years. Water supply lines should only be used for a single installation. If the faucet is re-installed or moved, we recommend new water supply lines.

Electronic parts (other than batteries), if any, of Lulani faucets are warranted to be free from defects in material and workmanship for five (5) years from the date of original purchase or, for commercial purchasers, for one (1) year from the date of original purchase. No warranty is provided on batteries.

This warranty is extensive in that it covers replacement of all defective parts and finishes. However, damage due to installation error, product abuse, product misuse, use of cleaners containing abrasives, alcohol or other organic solvents, use of the product for an unintended application, freezing water, neglect of maintenance or repair, including failure to follow the applicable care and cleaning instructions, whether performed by a contractor, service company, or yourself, are excluded from this warranty.

Lulani will not be responsible for labor charges and/or damage incurred in installation, repair or replacement, nor for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to this faucet. Except as provided by law, this warranty is in lieu of and excludes all other warranties, conditions and guarantees, whether expressed or implied, statutory or otherwise, including without restriction those of merchantability or of fitness for a particular purpose.

Some states, provinces and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions

may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state, province to province, nation to nation. Lulani will advise you of the procedure to follow in making warranty claims. Simply write to Lulani using the address below. Explain the defect and include proof of purchase and your name, address, area code and telephone number.

Lulani recommends using a professional plumber for all installation and repair of faucets. We also recommend that you use only genuine Lulani replacement parts.