

Warranty



LAVIVA Inc. products have been manufactured under the highest standards of quality and workmanship. Each product goes through a rigorous and multipoint quality control process to ensure excellence.

LAVIVA Inc. offers the following limited warranty on each of its vanity products (the “Product”) and the components thereof. This warranty extends only to the original owner or end-user for personal household use. This warranty is void if the product has been moved from its initial place of installation. For commercial uses, additional limitations apply. LAVIVA Inc. warrants the product to be free from defects in workmanship and materials under normal use and service for a period of one (1) year from the initial date of purchase by the owner or end-user, contractor, or builder, from LAVIVA Inc or an authorized LAVIVA Inc. dealer unless otherwise noted. Subject to the warranty service provision below, any product reported to the authorized dealer or to LAVIVA Inc. as being defective within the warranty period will be repaired, or replaced with a product of equal value at the discretion of LAVIVA

Inc.. This warranty extends to the original owner or end-user and is not transferable to a subsequent owner.

Neither the distributor, authorized LAVIVA Inc. dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against LAVIVA Inc. or any other person.

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage, and / or dull the product and / or finish and void this warranty. The owner/end-user of the product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing. LAVIVA Inc. neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, LAVIVA Inc. cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly. The owner/end-user must provide access to the components of the Product as described in the installation guide so that LAVIVA Inc can execute the warranty specified herein. If such access is not available, all expenses to provide said access will be the responsibility of the owner/end-user. This warranty does not apply to local building code compliance. The owner/end-user should check with the local related plumbing codes before installation.

This warranty does not apply to products that have not been installed or operated in accordance with instructions supplied by LAVIVA Inc. and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the LAVIVA Inc. Product is installed by fully insured licensed professionals. LAVIVA Inc. strongly recommends that such licensed professionals have experience in the installation of bathroom products. Installation of certain products, including, without limitation, glass products (i.e., glass countertops glass sinks) by an inexperienced person may result in glass breakage and, consequently, cause personal injury or death.

LAVIVA Inc. is not liable for personal injuries or deaths to any persons or for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty. Except as otherwise provided above, LAVIVA Inc. makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose or compliance. In any case, LAVIVA Inc. cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, or builder.

LAVIVA Inc. reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

If you experience any difficulties, please contact us at support@usbathstore.com, and we will help resolve your issue.