

# Luxaar Limited Warranty

## **Claims and Returns:**

Inspection of goods received is the customer's responsibility. All claims must be made within four (4) days after receipt of goods. Return of goods must be approved by Luxaar's Customer Service dept. A 25% restocking charge may be applicable. No returns will be accepted after 14 days. A copy of the original invoice or a copy of the issued RGA must accompany the returned goods. The merchandise must be returned in its original packaging and condition. All return shipping costs will be paid by the sender. Product damaged during the return due to lack of proper packaging will not be credited.

## **Limited Warranty:**

Luxaar guarantees all products to be free of defects in materials and workmanship for two (2) years from the original date of purchase. These warranties extend to the original purchaser. If a product fails due to defects in material or workmanship during the warranty period, Luxaar will replace it at its sole discretion. Luxaar will not be liable for labor charges or freight cost incurred in connection with replacement of a product or for any other consequential damages.

## **All products require installation from licensed professionals.**

If, under normal use and after proper installation by a licensed professional, a Luxaar product should have a manufacturer's defect in materials or workmanship during the warranty period, Luxaar will provide FREE OF CHARGE the parts necessary to resolve the issue, including a full replacement of the product if necessary, at the manufacturer's discretion. A proof of purchase, such as a receipt from the original retailer, will be required for all warranty claims. Defects or damage caused by non-Luxaar parts will void this warranty. This warranty covers the replacement of all defective parts and finishes. However, damage due to installation error, product abuse or misuse, or use of cleaners containing abrasives, alcohol or other organic solvents, whether performed by a contractor, service company, or yourself, are excluded from this warranty. Luxaar will not be responsible for labor charges and/or damage incurred in the installation, repair, or replacement of any Luxaar product. Furthermore, the manufacturer shall not be responsible for any indirect, incidental or consequential damages, losses, injury or costs of any nature relating to the item.

## **Exclusion from Warranty:**

Damage resulting from abuse, improper use, negligence or accident, and wear and tear, during or after the installation of a Luxaar product.

Defects resulting from any modification or improper installation.

## **Care and Maintenance:**

Always wipe furniture dry with a damp, non-abrasive cloth. It is crucial to ensure the wiring of mirrors are handled with care by professional installer and are not improperly cut or left exposed.

## **Legal Disclaimer:**

The technical data provided in this publication is provided as a service to Luxaar's customers. Terms, conditions and specifications are subject to change without prior notice. While Luxaar has made every effort to provide accurate information, Luxaar does not assume responsibility for omissions or typographical errors and shall not be liable for incidental or consequential damages. All products should be inspected and measured upon delivery before any alterations are done in preparation for installation. Luxaar makes no warranties, expressed or implied, including but not limited to any warranty of merchantability or of suitability for a particular purpose of products described within.