



Please select a timeframe that works best and we will try and accommodate you:

Description	Date	Time
Installation for _____ Location: Please reference invoice # (INV-)		<input type="checkbox"/> Morning (9am-12am) <input type="checkbox"/> Afternoon (12pm-3pm) <input type="checkbox"/> Evening (3pm-6pm)

Please make sure that you attach all images/videos of the following:

Entrance: Having a visual of the entrance where your sauna will be delivered is very important as it allows us to determine which type of equipment will be needed to carry the sauna in.

Walkway: Before arriving at your location, we need to determine if our crew is able to maneuver the sauna through the walkway leading to where the sauna will be installed.

Placement: To avoid any cancellations or rescheduling for the installation of your sauna, we must ensure that the location where the sauna will be installed is on a flat leveled surface. Meaning, no soil, loose dirt, or grass. Majority of our customers have concrete poured over the desired area, or place it over a wood deck area.

Payment

Please note that a full payment must be made in order to book your appointment. If no payment is received 24 hours before your scheduled appointment, your installation is subject to cancellation.

Please be advised that if there are any obstacles, such as a blocked or obstructed path, or if there are any stairs or multiple levels, hills, or any type of challenges that we aren't made aware of, you can be subject to additional charges.

Cancellation/Rescheduling Policy

We understand that unexpected emergencies come up and you may need to cancel your appointment. We kindly ask for any cancellations to be made 48 hours in advance. If you fail to give cancellation notice either via email, text, or call, 30% of your payment will be charged. Any rescheduling notice needs to be made 48 hours in advance in order to avoid penalties. Please note that if rescheduling notice is given after the time frame provided, a full amount payment will be required to make a new appointment, subject to availability.

Please Note:

Installers with Enlighten Sauna are not responsible for the electrical portion of the installation. They are not allowed to hook up your sauna to an outlet. This prevents any liability from any work your electrician has done. We suggest you have your electrician come hook up your sauna shortly after the sauna has been installed.

I, _____ have read this entire agreement and
(printed first/last name)

understand that I will be held fully responsible for its terms and charges.

X _____
_____ *(signature)* *(date)*