

# Return form

**TO MAKE YOUR RETURN AS SIMPLE AS POSSIBLE, WE WOULD LIKE TO DRAW YOUR ATTENTION TO THE FOLLOWING:**

- At glerups you always have a 30-day return guarantee.
- The item must be returned unused.
- For returns, you are responsible for all return shipping costs.
- Customers should expect processing time of up to 7 working days from receipt of returned packages.
- Pack the item in original glerups shoebox and outer box/or wrapping paper and attach this slip with the return. Alternative you can fill out and send the return form to glerups@glerups.dk
- Avoid glueing, taping or damaging the original product/packaging.
- Please send your return to: **Aktieselskabet Glerups.dk, Keldalvej 27, 9600 Aars, Denmark.** – Please note, you must write "Return" on the outer box.

FIRST NAME:

SURNAME:

External Order No:

RETURN:

COMMENTS:

## REFUND OF MONEY

The purchase price will be refunded to the payment card used at the time of purchase within a few business days and no later than 30 days after glerups has received and approved the returned item. You will receive a credit note by email as soon as the money has been refunded.

## GENERAL

You are always welcome to contact us by phone on: +45 9866 6515 or at glerups@glerups.dk. We are open Monday - Thursday from 9.30 AM - 3.00 PM and Friday from 9.30 AM - 14 PM.