

YOUR ORDER SUMMARY	
ORDER DATE:	ORDER NUMBER:

QTY	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
			1. TOO SMALL
			2. TOO BIG
			3. ARRIVED TOO LATE
			4. QUALITY NOT AS EXPECTED
			5. LOOKS DIFFERENT TO IMAGINE SITE
			6. ORDERED MULTIPLE SIZES
			7. INCORRECT ITEM RECEIVED
			8. PARCEL DAMAGED ON ARRIVAL
			9. FAULTY PRODUCT

Delivery and Returns Note

Need to return something? **Items can be returned for refund or exchange.** Simply fill in the form and send it back to us with the item/s (in their original condition). Please follow the steps below within **15 days** of receiving your delivery:

1. Next to the products listed above, select one of the reason codes against your return.
2. You can place a new order if a replacement size, colour or alternative items are required, and return the original item/s to us for a refund.
3. Return the order in the original packaging, in perfect conditions and unworn. If the shoes show sign of usage we will not refund your order.
4. Returns can take up to 21 working days to get back to us. **It is very important to include this form inside of your parcel to enable us to process your return within 48 hours of receipt.**
5. Please retain a proof of postage until we have confirmed your refund has been processed.

For more information or help at any time, please visit our pages at www.lostangel.it/pages/return-policy or write an email to lostangel.jpg@gmail.com

SEND TO:

LOST ANGEL

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