



## Limited Lifetime Warranty for HVLS Fans

Hunter Fan Company (“Hunter”) offers the following warranty for the products listed below that were purchased on or after January 1, 2024. This warranty is subject to all the conditions, limitations, and exclusions contained throughout this warranty document. Thank you for choosing Hunter!

### Products Covered and Warranty Period

Product Models	Item	Limited Warranty (Years)*
Titan, Eco, XP	Motor	Life
	Blades	Life
	Blade Holders	Life
	User Interface (Control)	8
	Down Rod	Life
	Variable Frequency Drive (VFD)	10

\*Any component with lifetime limited warranty coverage is for the life of the component so long as the entire product remains at the original installation site in addition to all other requirements in this warranty document.

### What is Covered?

This warranty covers defects in materials or workmanship, as determined solely by Hunter, under normal use when the fan and other components are installed and operated correctly according to Hunter’s written installation and operation instructions.

### Who is Covered and When does Coverage Start?

Hunter grants this warranty to the original purchaser and subsequent owners so long as the fan remains at the original installation site. Warranty coverage begins when the fan is installed or 45 days from when the fan was purchased - whichever date is earlier. This warranty is only applicable to fans purchased and installed in the United States and Canada.

### What will Hunter do for You?

At Hunter’s sole discretion, Hunter will offer one of the following options during the warranty period if Hunter determines that there is a defect in material or workmanship of one or more components:

- Repair or replace the defective component;
- Repair or replace the entire fan; or
- Refund the price you paid for the fan or the defective component.\*

If no replacement component or product can be provided for your fan, Hunter may provide a comparable or superior replacement component or product at its sole discretion. Hunter reserves the right to utilize quality refurbished components for warranty work. Hunter may ask you to ship a defective component or product back to Hunter utilizing Hunter provided shipping labels with a particular return goods authorization number. Failure to ship a defective component or product back to Hunter within forty-five (45) days of receipt of replacement grants Hunter the right to invoice you for the component or product. You are responsible for packaging the fan or fan component in such a way to prevent damage during transport back to Hunter.

If Hunter determines, in its sole discretion, that there is no defect in the materials or workmanship of the returned component or product, the return will be subject to Hunter’s return policy, including any applicable restocking fees, and Hunter reserves the right to charge you for the shipping fees.

\* If no replacement component or product can be provided for your fan because the component or product has been discontinued, Hunter may, in its sole discretion, provide you a refund. The refund amount will be prorated based on the years you utilized the component or product. The maximum refund will be 100% of the purchase price, decreasing 15% each year for the first 5 years after installation, and 1% each year thereafter.

Limited Labor Warranty. This warranty extends for one (1) year from the date of installation, and it applies exclusively under the condition that the installation was both purchased from Hunter and installed by a Hunter Factory Authorized Installer. Hunter will cover reasonable labor costs that have been pre-approved for any repairs or replacements deemed necessary under the terms of this warranty within the first year. It is important to note that labor coverage under this warranty is contingent upon prior basic troubleshooting conducted with a Hunter technical support representative. Labor costs for warranty work not meeting these criteria will not be covered.

### **How to Obtain Warranty Coverage?**

If the fan is not operating properly, turn it off immediately. Proof of purchase and proof of the date of installation are required when requesting warranty service.

Contact the Hunter Industrial division online at [www.hunterfan.com/pages/industrial-contact-us](http://www.hunterfan.com/pages/industrial-contact-us) or by phone at 1-844-591-FANS (3267).

### **Your Responsibilities**

In addition to anything else stated in this warranty document, you need to do the following in order to keep this warranty:

- Install the fan according to Hunter's installation instructions as well as according to all applicable federal, state and local laws, rules, codes, and regulations;
- For the electrical portions of the fan or component installation, utilize a licensed electrical contractor or other state-qualified contractor;
- Install the fan indoors only unless the fan is specifically rated for outdoor use;
- Perform any maintenance, if required, per Hunter instructions;
- Follow Hunter's operating instructions;
- Use only fan controls supplied or authorized by Hunter;
- Report possible defects to Hunter within forty-five (45) days of discovery;
- Do not remove and reinstall the fan at another location; and
- Keep the fan operating in a safe environment free from exposure to chemicals, salt water, pool water, corrosive elements, and excessive heat, humidity, or wind.

### **What is Excluded from this Warranty?**

Labor Excluded. Unless expressly stated elsewhere in this warranty statement, this warranty does not cover any costs or fees associated with the labor required to install, reinstall, disassemble, reassemble, remove, or replace a fan or fan component including related to shipping a fan or fan component back to Hunter. Installation associated costs (e.g. lift rental) are also excluded.

There is no warranty coverage for the following: fans that have been moved or reinstalled at a new location; fans purchased or installed outside the United States or Canada; fans for which proof of purchase and proof of installation has not been established; fans purchased from an unauthorized reseller; ordinary wear and tear; minor cosmetic blemishes; normal operating noises; adverse site conditions including excessive heat, humidity, wind, dust, or corrosive elements; refurbished fans; fans with removed or defaced serial numbers; defects reported more than 45 days from when they were discovered; and fans that are damaged due to any of the following: improper installation, misuse, abuse, improper

care, failure to follow Hunter instructions including the requirements under the "Your Responsibilities" section of this warranty document, misapplication, accidental damage caused by the fan owner or related parties, shipping damage for product in transit to Hunter, modifications to the fan, improper or incorrectly performed maintenance or repair, improper voltage/current supply or power surge, use of improper parts or accessories, failure to provide maintenance to the fan, or acts of God (e.g. flood).

Except for the warranties provided in this warranty document, no other written or oral warranties apply and no other person (e.g. employee, rep, or dealer) is authorized to give additional or different warranties on behalf of Hunter.

ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR A CLAIM OF ANY KIND WITH RESPECT TO THIS PRODUCT SHALL BE THE REMEDIES SET FORTH HEREIN. HUNTER FAN COMPANY IS NOT RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS, DUE TO PRODUCT FAILURE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE. Some states/provinces/territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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