



We make hearing easier

Retone Fit APP

User Guide

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1. Software Overview

1.1. Overview:

RetoneFit helps user to understand user listening situation more, user could adjust the professional parameters of the hearing aid without help from others, while user could find a professional fitter from APP to help user find and adjust the hearing aid. user could easily achieve these through RetoneFit.

1.2. Function:

1. Users could adjust the volume, noise reduction, and other parameters of the hearing aid through Bluetooth connection.
2. Users could adapt the current noise environments through changing different scenes.
3. After the memo function set items and notifies users, it will remind on time.
4. Users can locate the device based on Bluetooth signal strength through the searching and settings function.

2. Operating Environment

Android requires phones running at least 5.1 or above.

IOS requires phones running at least 9.0 or above.

3. Instructions for use

3.1. Software installation:

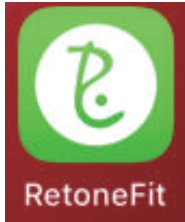
Android phone users could download through major Android application markets; Apple phone users search for "RetoneFit" on the Appstore to download.

3.2. Register:

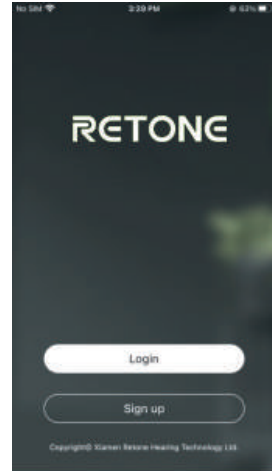
Users need register at the first time accessing the app.

Steps:

1. Click on the icon to enter the APP, as shown below.



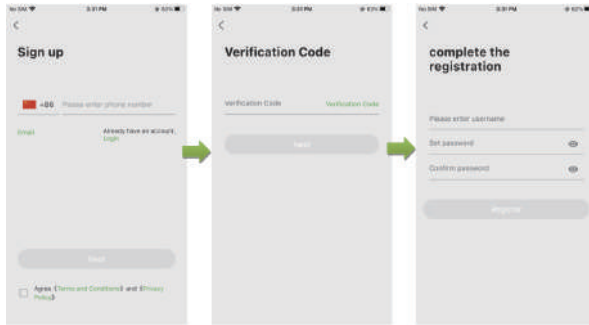
2. Click on registration as follows.



3. Enter the registration interface, where user could choose phone number registration or email registration. Input the correct phone number or email ->check "Agree to User Agreement" -> click "Next".

4. Click on "Obtain Verification Code" ->Input the verification code ->Click on "Next".

5. Set user account and password ->Click "Register" to complete the registration, as shown below.

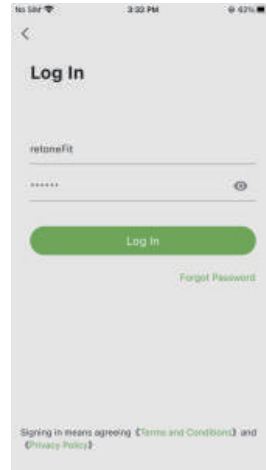


3.3. User Log in

After registration completed, user could log in with the registered account.

Steps:

1. Enter account ->Input password ->Click "Log in" to complete the process.



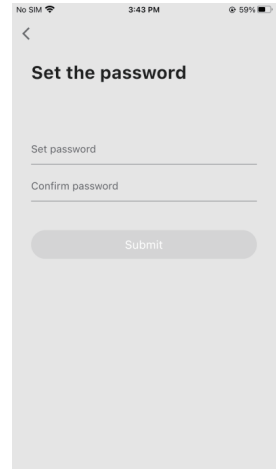
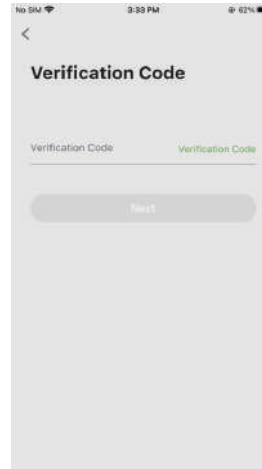
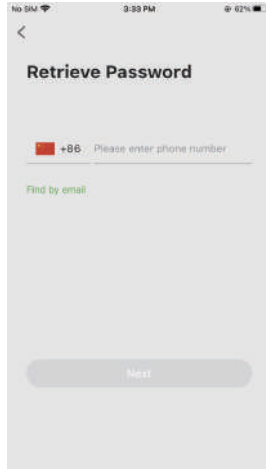
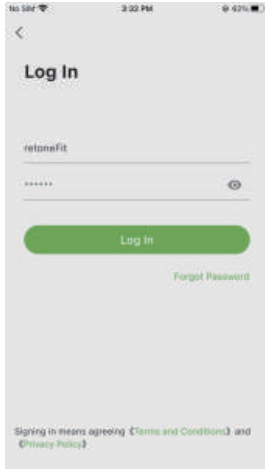
3.4. Forgot Password

When user forgot password, please reset it by clicking 'forgot password' on the log in interface.

Steps:

1. Click "Forgot Password" on the log in interface.
2. In the password retrieval interface, enter the account for which user want to retrieve ->Click "Next".
3. Click "Get Verification Code" ->Click "Next".

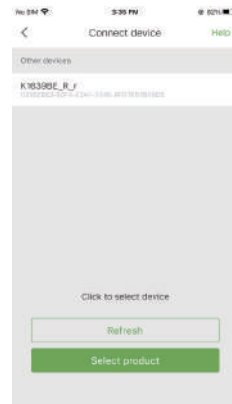
4. Set the password and click "Submit" to log in to the account again on the log in interface.



3.5. Connecting the device to the phone
Connect the hearing aid device through Bluetooth, and there are 4 types of hearing aid products available to choose.



4. Click on "Product Selection" to match other products for search.



Notice: User must agree with RetoneFit's access to Bluetooth in order to search for hearing devices.

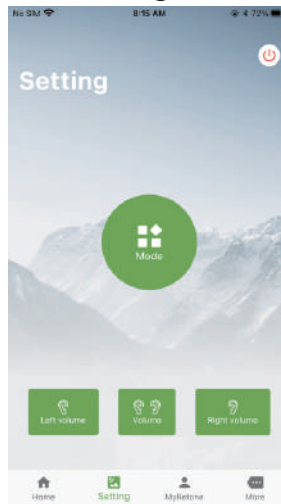
Steps:

1. Turn on the Bluetooth function of user's phone.
2. Click on the homepage "Status" ->"Replace Device" ->The program automatically searches for devices.
3. Click to search for the devices to connect directly.

If no device found, please try as following:

1. Check that the Bluetooth of the mobile phone is turned on.
2. Confirm that the location of the Android phone is turned on.
3. Ensure that the Bluetooth permission obtained by the APP and the location permission obtained by the Android phone are authorized to the APP.
4. Confirm that there is no problem as above, put the device back into the charging case and take it out again, and re-scan the connection.

3.6. After hearing aid connected with Bluetooth, users could adjust the volume, noise reduction through the program, and the bass, mid, and high tones could be adjusted through the equalizer button. Different products for different setting options vary. After selecting Product 1 and connecting to Product 1, the scene interface is as following:

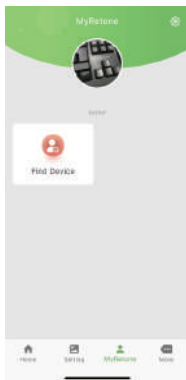


Steps:

1. Change modes by clicking the "Mode" button;
2. Adjust the volume of the left earphone by clicking on the "Left Volume" button, same as the right ones, and adjust the volume of the dual earphones both by clicking on the "Volume" button in the middle;
3. By clicking the "On/Off" button, the earphone hearing aid mode could be temporarily turned off, and click again will rework the hearing aid mode.

3.7. Change Personal Information

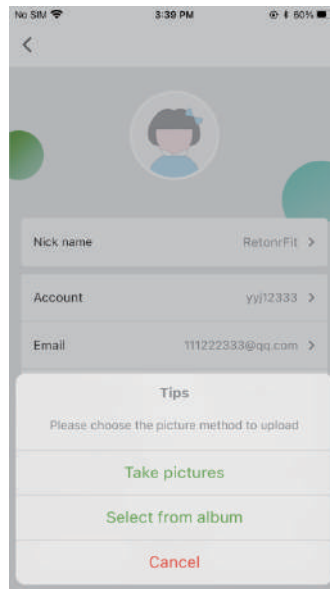
In the 'My' tab, click on the avatar to enter the personal information interface.



3.7.1. Replace avatar

Steps:

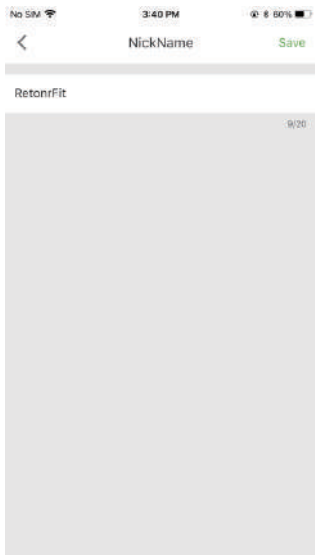
1. Click on the avatar and a method for selecting and changing avatars will pop up for choose. Then select an image from the album and click on the image to complete it.



3.7.2. Change nicknames

Steps:

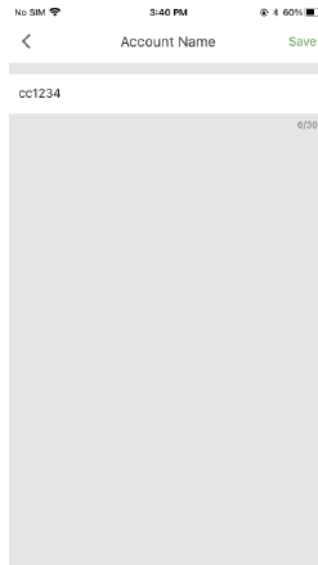
1. Click on "Nickname" to enter the change nickname interface, as shown below. Click on the input box to change the nickname. Click on "Save" in the upper right corner to save the new nickname.



3.7.3. Change Account

Steps:

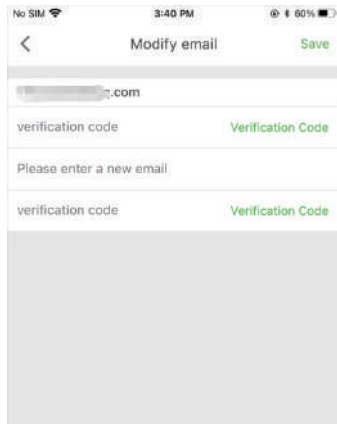
1. Click "Account" to enter the account modification interface, as shown below. Click on the account modification box, change the account, and then Click on "Save" to save the modified account.



3.7.4. Replace bound email

Steps:

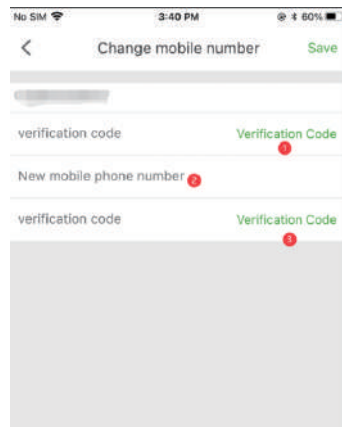
1. Click on "email" to enter the email interface, click on the previous one to obtain the verification code of the original email.
2. After entering a new email address, click on the one below to obtain the verification code. Obtain the verification code from the new email and enter the new verification code.
3. Click "Save" to replace the bound verification code.



3.7.5. Replace bound phone number

Steps:

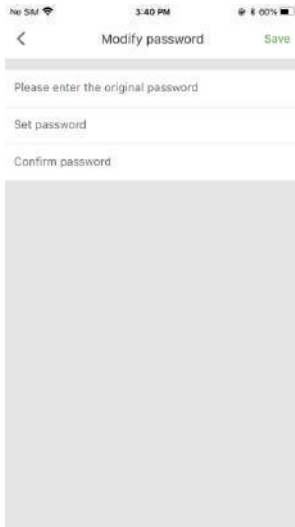
1. Click on "Phone Number" to enter the phone number interface, click on the previous one to obtain the verification code for the original phone number.
2. After entering a new phone number, click on the one below to obtain the verification code, obtain the verification code from the new phone number, and enter the new verification code.
3. Click "Save" to replace the bound verification code.



3.7.6. Change password

Steps:

1. Click "change Password" to enter the password modification interface, as shown below.
2. Enter the old password of the account.
3. Set a new password for the account, confirm the new password, and Click on "Save" to complete the password modification.



3.7.7. Log out

Steps:

1. Click "Exit Log in" to exits log in.

3.8. Memo Reminder

Users could add a reminder event time, and when the time arrives, there will be a voice broadcast reminder content.

Steps:

1. In the "More" module, click on the memo reminder to enter the memo reminder interface.
2. Click on "Add" in the upper right corner, fill in the reminder items to be added, reminder time, and weekly reminder time.
3. Click on "Save" in the upper right corner to complete adding a note reminder.



3.9. Device Binding and Unbinding

The connected device will be automatically bound to the account, and other accounts need to unbind the device before it could be bound to other accounts. Once the account is bound to a device, scanning it again will automatically connect to the device.

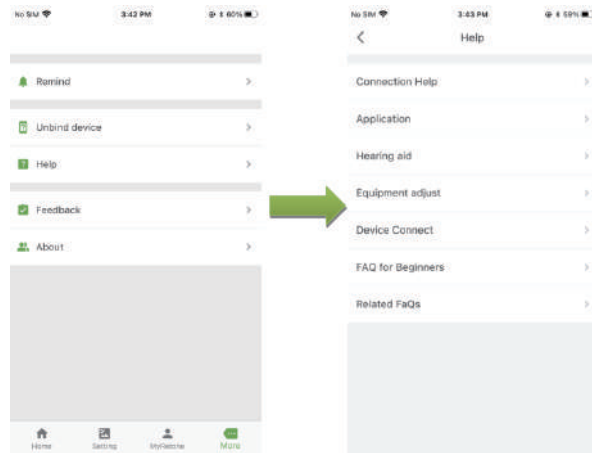


3.10. Help Documents

If user was not familiar with the relevant functions of the program, please try to help view the content in the document. This may solve the problem.

Steps:

1. Click on "Help Document" to view the content of the help document, as shown below:

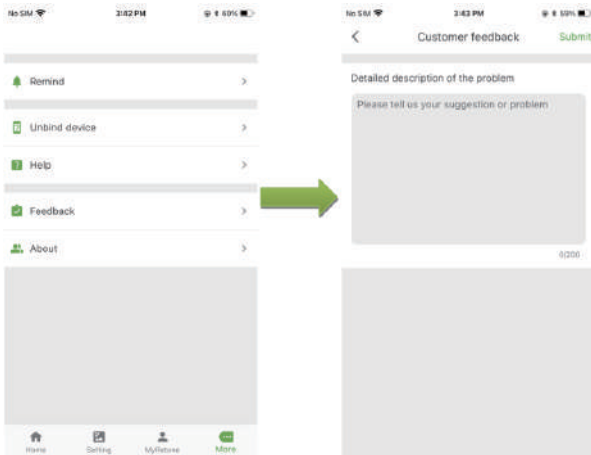


3.11. User feedback

Users could provide feedback on how they feel using the app.

Steps:

1. Click on "User Feedback" to enter the user feedback content interface.
2. After writing the feedback content, click on "Submit" in the upper right corner to complete the feedback.



3.12. About us

View the current APP version information, privacy policy, terms and conditions.

