ICOM

UHF TRANSCEIVER

IC-41PRO

Icom Inc.

IMPORTANT

READ ALL INSTRUCTIONS carefully before using the IC-41PRO UHF transceiver.

KEEP THIS BASIC MANUAL, as it contains important operating information that may be useful in the future.

You can download the **ADVANCED MANUAL** for more information from the Icom website.
(http://www.icom.co.jp/world/support/download/manual/index.php)

GENERAL INFORMATION

i. The use of the citizen band radio service is licenced in Australia by the ACMA Radiocommunications (Citizens Band Radio Stations) Class Licence and in New Zealand by the Ministry of Economic Development (MED) General User Radio Licence for Citizen Band Radio and operation is subject to conditions contained within these licences.

ii. Always listen on a channel (or observe the channel busy indicator) to ensure it is not already being used before transmitting.

iii. In Australia, channel 11 is the customary calling channel for establishing communication. Channel 40 is the customary road vehicle channel.

iv. In Australia, except in an emergency, a CB transmitter shall not be operated on UHF emergency channels 5 and 35.

v. No voice transmissions are permitted on data channels 22 and 23 (voice operation is inhibited on these channels).

vi. The user of this UHF CB communications device shall not transmit Selcall tones for longer than 3 seconds during any 60 second period.

vii. UHF CB repeaters extend the operational range of your radio. Repeaters operate utilising two channels (repeater input/repeater output). It is important to avoid operation on locally used repeater input channels (in the channel range of 31 to 38 and 71 to 78) or locally used repeater output channels (in the channel range of 1 to 8 and 41 to 48), unless long distance communication via the repeater is specifically required. See the section on repeater operation (ADVANCED MANUAL) for more information.

viii. Please be aware that the UHF CB network may experience possible operational issues during the changeover to narrowband. This transceiver operates on 12.5 kHz channel spacing. During the changeover period from 25 kHz to 12.5 kHz spacing, there may be some loss of quality when 12.5 kHz (narrowband, 2.5 kHz deviation) transmissions are received on 25 kHz (wide band, 5.0 kHz deviation) equipment, and vice-versa. There may also be interference due to older equipment being operated on channels adjacent to new narrowband channels, as the channel setting on these may cause some 'overlap'. A list of currently authorised channels can be found on the ACMA website (Australia) and on the MED website in New Zealand.

EXPLICIT DEFINITIONS

WORD	DEFINITION
⚠DANGER!	Personal death, serious injury or an explosion may occur.
⚠WARNING!	Personal injury, fire hazard or electric shock may occur.
CAUTION	Equipment damage may occur.
NOTE	If disregarded, inconvenience only. No risk of personal injury, fire or electric shock.

PRECAUTIONS

⚠ **DANGER! NEVER** short the terminals of the battery pack. Also, current may flow into nearby metal objects such as a key, so be careful when placing the battery packs (or the transceiver) in handbags, etc. Simply carrying with or placing near metal objects such as a key, etc. may cause shorting. This may damage not only the battery pack, but also the transceiver.

⚠ **DANGER!** Use and charge only specified Icom battery packs with Icom transceivers or Icom chargers. Only Icom battery packs are tested and approved for use with Icom transceivers or charged with Icom chargers. Using third-party or counterfeit battery packs or chargers may cause smoke, fire, or cause the battery to burst.

⚠ **WARNING! NEVER** hold the transceiver so that the antenna is very close to, or touching exposed parts of the body, especially the face or eyes, while transmitting. The transceiver will perform best if the microphone is 5 to 10 cm away from lips and the transceiver is vertical.

⚠ **WARNING! NEVER** operate the transceiver with a headset or other audio accessories at high volume levels. The continuous high volume operation may cause a ringing in your ears. If you experience the ringing, reduce the volume level or discontinue use.

⚠ **WARNING! NEVER** operate the transceiver while driving a vehicle. Safe driving requires your full attention—anything less may result in an accident.

CAUTION: MAKE SURE the flexible antenna, battery pack and jack cover are securely attached to the transceiver, and that the antenna and battery pack are dry before attachment. Exposing the inside of the transceiver to dust or water will result in serious damage to the transceiver.

DO NOT operate the transceiver near unshielded electrical blasting caps or in an explosive atmosphere.

DO NOT push [PTT] unless you actually intend to transmit.

DO NOT operate or place the transceiver in direct sunlight or in areas with temperatures below –30°C or above +60°C.

DO NOT use harsh solvents such as benzine or alcohol when cleaning. They will damage the transceiver surfaces.

PRECAUTIONS (Continued)

DO NOT modify the transceiver. The specifications may change and then not comply with the requirements of a corresponding regulation. The transceiver warranty does not cover any problems caused by unauthorized modification.

BE CAREFUL! The transceiver will become hot when operating it continuously for long periods of time.

BE CAREFUL! The transceiver meets IP67* requirements for dust-tight and waterproof protection. However, once the transceiver has been dropped, or the waterproof seal is cracked or damaged, dust-tight and waterproof protection cannot be guaranteed because of possible damage to the transceiver's case or the waterproof seal.
* Only when the jack cover or the optional HM-168LWP, HS-94LWP or HS-95LWP is attached.

If the transceiver is exposed to saltwater, **BE SURE TO CLEAN IT THOROUGHLY WITH FRESH WATER** when the transceiver's waterproof protection is effective. Otherwise, the keys and switches may become inoperable due to salt crystallization.

Even when the transceiver power is turned OFF, a slight current still flows in the circuits. Remove the battery pack or batteries from the transceiver when not using it for a long time. Otherwise, the attached battery pack or batteries will become exhausted, and will need to be recharged or replaced.

MAKE SURE to turn OFF the transceiver before connecting the supplied/optional equipment.

This device complies with Standard Australia Specification No. AS/NZS 4365-2011.
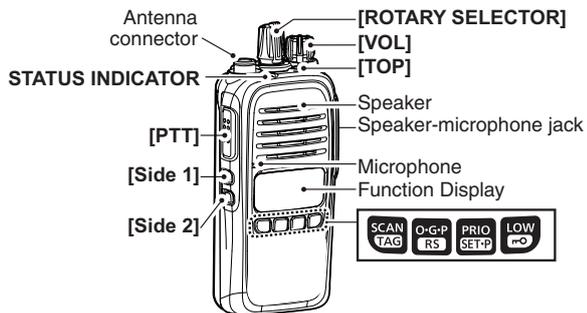
SUPPLIED ACCESSORIES
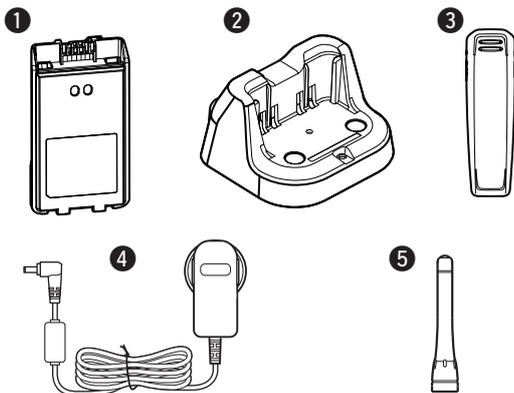
❶ Battery pack
❷ Battery charger (BC-213)
❸ Belt clip (MB-133)
❹ Power adapter (for the battery charger)
❺ Stubby antenna

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1 PANEL DESCRIPTION

■ Panel description

Antenna connector
STATUS INDICATOR
[PTT]
[Side 1]
[Side 2]
[ROTARY SELECTOR]
[VOL]
[TOP]
Speaker
Speaker-microphone jack
Microphone
Function Display

[ROTARY SELECTOR]
• Rotate to change the channel or setting value.

[VOL]
• Rotate to turn the transceiver ON or OFF.
• Rotate to adjust the volume level.

[TOP]
• Push to change between *Normal mode* and *Function mode*.

Normal mode
• Hold down for 2 seconds to enter the Set mode.

Function mode
• When a receive channel is selected, hold down for 2 seconds to enter the RX VFO (receive frequency select) mode.

NOTE : In the Function mode, after 30 seconds with no operation, the transceiver returns to the Normal mode.

Normal mode
• Push to start or stop a scan.
• Hold down for 2 seconds to tag or untag the displayed channel. The tagged channels will be scanned.

Function mode
• Push to enter the Selcall code channel selection mode.
• Hold down for 2 seconds to transmit the selected Selcall code, when a CB channel is selected.

Normal mode
• Push to select an Open **OS**, Group **GS**, and Priority **PS** scan.
• Hold down for 2 seconds to start or stop a Repeater scan.

Function mode
• Push to turn the Selcall Quiet mode ON or OFF.
• Hold down for 2 seconds to display the history of received ID codes.

Normal mode
• Push to display the Priority channel, if set.
• Hold down for 2 seconds to set the displayed channel as the Priority channel.

Function mode
• Push to transmit a Smart-ring signal.
• Hold down for 2 seconds to clear the Priority channel setting.

🔲 (LOW)

Normal mode
• Push to set the transmit output power level to "HIGH (5W)" or "LOW (1W)."
• Hold down for 2 seconds to electronically lock [ROTARY SELECTOR] and all keys except [PTT], [Side 1], [TOP], 🔲 (when in Function mode) and 🔲.
• Hold down for 2 seconds again to unlock all keys.

Function mode
• Push to select the Duplex (repeater access) and Simplex (no repeater access) mode.
• Hold down for 2 seconds to enter the zone selection mode.

[Side 1]
• Push to turn the Monitor (open squelch) function ON or OFF.
• Hold down for 2 seconds to set the items in the list below.

TSQL (Tone squelch)	Only receives calls with the same tone squelch code.
TSQL 🔔 (Pocket beep)	Informs that you have missed a call.
TSQL 🔔 (No tone operation)	"TSQL 🔔" disappears.

[Side 2]
• Push to enter or exit the squelch setting mode.
  While in the squelch setting mode, rotate [ROTARY SELECTOR] to adjust the squelch level.
• Hold down for 2 seconds to turn the ATS (Automatic Transponder System) function ON or OFF.

[PTT]
• Hold down to transmit. Release to receive. (p. 5)
• A PTT Hold function can also be used.
  (Push to start transmitting, push again to stop transmitting)
 See ADVANCED MANUAL for more information.

STATUS INDICATOR
• Lights red while transmitting.
• Lights green while receiving a signal, or when the squelch is open.
• Lights or blinks orange when a matched Selcall is received.
• Blinks green slowly when you should charge the battery.
• Blinks green quickly when you must charge the battery.

About the external speaker-microphone jack:
• Connect an optional external device.
• Make sure the power is OFF before connecting.
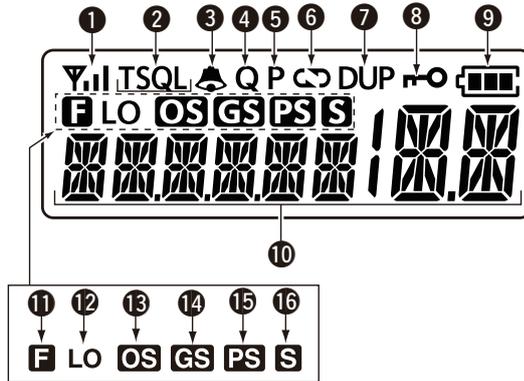
■ Display

q **SIGNAL STRENGTH INDICATOR**
- " ıl " displays the relative signal strength level.
- " ❤ " blinks when ATS is used.

w **TONE**
- "T" is displayed while the subaudible tone encoder is used.
- "TSQL" is displayed while using the Tone squelch mode.

e **BELL ICON**
- Displayed when using the Pocket beep function.
- Blinks when the transceiver has received a specified Sel-call or Smart ring call.

r **QUIET MODE ICON**
Displayed when the Selcall Quiet mode is ON.

t **PRIORITY CHANNEL ICON**
Displayed when the Priority channel is set.

y **SCRAMBLER ICON**
Displayed when the Voice scrambler function is ON.

u **DUPLEX ICON**
Displayed when a Duplex channel is selected.

i **KEY LOCK ICON**
Displayed when the Keylock function is ON.

o **BATTERY ICON**
Displays the battery current capacity, or blinks when the capacity decreases below a specific level.

!0 **CHANNEL READOUT**
Displays the operating channel number, channel name, Set mode items, and so on.

!1 **FUNCTION ICON**
Displayed when the Function mode is ON which enables you to access the functions in the secondary menu.

⑫ LOW POWER ICON
  • Displayed when low output power is selected.
  • When the battery power decreases below a specific level, the transceiver automatically switches to low output power.

⑬ OPEN SCAN ICON
  Displayed when Open scan is selected.

⑭ GROUP SCAN ICON
  Displayed when Group scan is selected.

⑮ PRIORITY SCAN ICON
  Displayed when Priority scan is selected.

⑯ SCAN CHANNEL ICON
  • Displayed when the displayed channel is a tagged channel be scanned.
  • Blinks while scanning.

Information
"N/A (Not Applicable)" is displayed when you push a key that has no setting or function.

4

BASIC OPERATION

■ Turning the transceiver ON

Before using the transceiver for the first time, you must charge the battery for optimum life and use.

➥ Rotate [VOL] to turn the transceiver ON.

■ Receiving and Transmitting

NOTE: Transmitting without an antenna may damage the transceiver.

◊ Receiving
If "TSQL" or "TSQL 🔔" is displayed, you can only receive calls from others with the same tone squelch code.

① Select the desired operating channel.
② Push [Side 1] to turn the Monitor function ON or OFF.

◊ Transmitting
① Check for a clear channel, or wait until a conversation is completed before transmitting.
② While holding down [PTT], speak into the microphone at your normal voice level.

Information
To maximise the clarity of the signal:
• Pause briefly after pushing [PTT]. This ensures that the first part of your message is transmitted.
• Hold the microphone about 5 to 10 cm from your mouth.

Transmit inhibit function
The transceiver will not transmit under the following conditions.
• The channel is busy.
• The displayed channel is a receive only channel. (Example: CB22, CB23)

Output power level
Depending on the operating environment, it is useful to reduce/increase the transceiver output power level of the transceiver.
➥ Push 🔲 to change from "HIGH (5W)" to "LOW (1W)."
• Select "LOW" to conserve battery power, or HIGH for longer distance communications.
• "LO" is displayed when low output power is selected.

■ Caution

Misuse of Lithium-ion batteries may result in the following hazards: smoke, fire, or the battery may rupture. Misuse can also cause damage to the battery or degradation of battery performance. Prior to using the battery pack for the first time, or after not using it for a long time, you must fully charge the pack. Otherwise, the transceiver may not turn ON.

◇ Battery caution

R **DANGER! DO NOT** hammer or otherwise impact the battery. Do not use the battery if it has been severely impacted or dropped, or if the battery has been subjected to heavy pressure. Battery damage may not be visible on the outside of the case. Even if the surface of the battery does not show cracks or any other damage, the cells inside the battery may rupture or catch fire.

R **DANGER! NEVER** use or leave battery packs in areas with temperatures above +60˚C. High temperature buildup in the battery, such as could occur near fires or stoves, inside a sun heated car, or in direct sunlight may cause the battery to rupture or catch fire.

R **DANGER! DO NOT** expose the battery to rain, snow, seawater, or any other liquids. Never charge or use a wet battery. If the battery gets wet, be sure to wipe it dry before using.

R **DANGER! KEEP** battery packs away from fire. Fire or heat may cause them to rupture or explode. Dispose of used battery packs in accordance with local regulations.

R **DANGER! NEVER** solder the battery terminals or NEVER modify the battery pack. This may cause heat generation, and the battery may burst, emit smoke or catch fire.

R **DANGER!** Use the battery only with the transceiver for which it is specified. Never use a battery with any other equipment, or for any purpose that is not specified in this instruction manual.

R **DANGER!** If fluid from inside the battery gets in your eyes, blindness can result. Rinse your eyes with clean water, without rubbing them, and see a doctor immediately.

△ **WARNING!** Immediately stop using the battery if it emits an abnormal odor, heats up, or is discolored or deformed. If any of these conditions occur, contact your Icom dealer or distributor.

△ **WARNING!** Immediately wash, using clean water, any part of the body that comes into contact with fluid from inside the battery.

△ **WARNING! NEVER** put the battery in a microwave oven, high-pressure container, or in an induction heating cooker. This could cause a fire, overheating, or cause the battery to burst.

CAUTION: Always use the battery within the specified temperature range, for the transceiver –30˚C to +60˚C, and the battery itself –20˚C to +60˚C. Using the battery out of its specified temperature range will reduce the battery's performance and battery life.

◇ Battery caution (Continued)

CAUTION: Shorter battery life could occur if the battery is left fully charged, completely discharged, or in an excessive temperature environment (above +50˚C) for an extended period of time. If the battery must be left unused for a long time, it must be detached from the transceiver after discharging. You may use the battery until the remaining capacity is about half, then keep it safely in a cool dry place with the temperature range as below:
   –20˚C to +50˚C (within a month)
   –20˚C to +40˚C (within three months)

BE SURE to replace the battery pack with a new one approximately five years after manufacturing, even if it still holds a charge. The inside battery material will become weak after a period of time, even with little use. The estimated number of times you can charge the battery is between 300 and 500. Even when the battery appears to be fully charged, the operating time of the transceiver may become short when:
• Approximately five years have passed since the battery was manufactured.
• The battery has been repeatedly charged.

◇ Charging caution

⚠ **DANGER! NEVER** charge the battery pack in areas with extremely high temperatures, such as near fires or stoves, inside a sun heated vehicle, or in direct sunlight. In such environments, the safety/protection circuit in the battery will activate, causing the battery to stop charging.

⚠ **WARNING! NEVER** charge or leave the battery in the battery charger beyond the specified time for charging. If the battery is not completely charged by the specified time, stop charging and remove the battery from the battery charger. Continuing to charge the battery beyond the specified time limit may cause a fire, overheating, or the battery may rupture.

⚠ **WARNING! NEVER** insert the transceiver (battery attached to the transceiver) into the charger if it is wet or soiled. This could corrode the battery charger terminals or damage the charger. The charger is not waterproof.

CAUTION: NEVER charge the battery outside of the specified temperature range: +10˚C to +40˚C. Icom recommends charging the battery at +20˚C. The battery may heat up or rupture if charged out of the specified temperature range. Additionally, battery performance or battery life may be reduced.
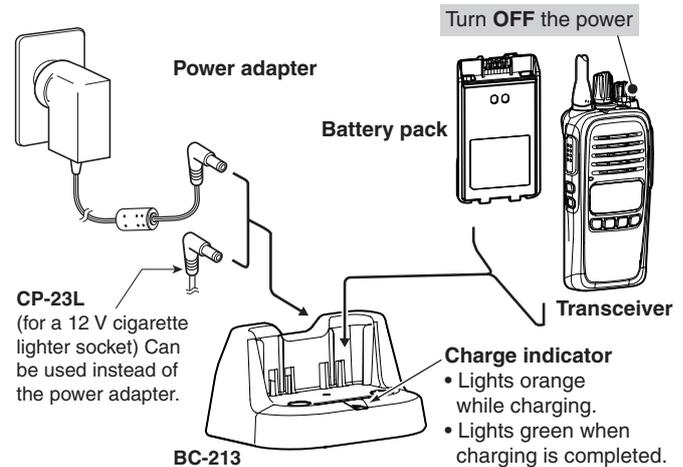
■ Rapid charging with the BC-213

The BC-213 DESKTOP CHARGER rapid charges the Li-ion battery pack. The BC-213 is used with a power adapter or the CP-23L CIGARETTE LIGHTER CABLE (purchase separately).

• **Charging time of the BP-280: Approximately 3 to 4 hours.**

CAUTION: STOP charging if the charge indicator alternately lights orange and green.

NOTE: Charge the battery within the specified temperature range of +10°C to +40°C. Otherwise, the charging time will be longer, but the battery will not reach a full charge. While charging, at a point after the temperature goes out of the specified range, the charging will automatically stop.
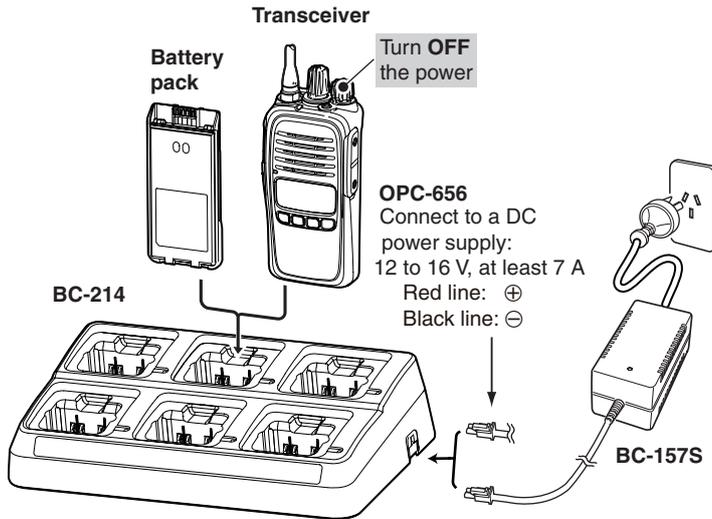
Power adapter

Turn **OFF** the power

Battery pack

CP-23L
(for a 12 V cigarette lighter socket) Can be used instead of the power adapter.

Transceiver

Charge indicator
• Lights orange while charging.
• Lights green when charging is completed.

BC-213

3 BATTERY CHARGING

◇ Rapid charging with the BC-214

The BC-214 MULTI CHARGER* can simultaneously charge up to 6 Li-ion battery packs. The BC-214 is used with the BC-157S AC ADAPTER* or the OPC-656 DC POWER CABLE*.

* Purchase separately

• **Charging time of the BP-280: Approximately 3 to 4 hours.**

Transceiver

Battery pack

Turn **OFF** the power

OPC-656
Connect to a DC power supply:
12 to 16 V, at least 7 A
Red line: ⊕
Black line: ⊖

BC-214

BC-157S

■ **Optional HM-168LWP description**

Alligator type clip
To attach the speaker-mic.
to your shirt or collar, and so on.

PTT button
Hold down to transmit,
release to receive.

Microphone

Speaker

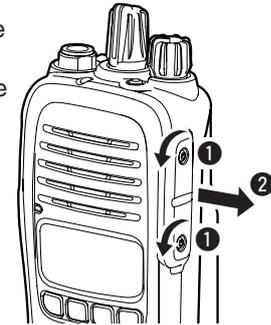Turn OFF the transceiver
when you connect the
HM-168LWP.
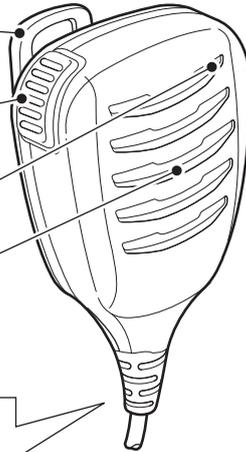
NEVER immerse the connector in water. If the connector
becomes wet, be sure to dry it **BEFORE** connecting it to the
transceiver.

NOTE: The microphone is located as shown in the dia-
gram above. To maximize the readability of your transmit-
ted signal (voice), hold the microphone approximately 5 to
10 cm from your mouth, and speak in a normal voice level.

Follow the steps below to attach the
HM-168LWP. First, you must turn
OFF the transceiver, and detach the
jack cover.

◇ **Detaching the jack cover**
❶ Unscrew the screws using a
screwdriver.
❷ Detach the jack cover.

◇ **Attaching the HM-168LWP**
① Attach the speaker-microphone's connector to the speak-
er-microphone jack on the transceiver.
② Tighten the screws with your fingers.

NOTE: Use only your
fingers instead of tools to
tighten the screws.

CAUTION: Firmly attach
the connector. Otherwise
water will enter into the
connector.

IMPORTANT: Keep the
speaker-microphone jack
cover attached to the
transceiver when an exter-
nal device is not used.

Hand
tighten
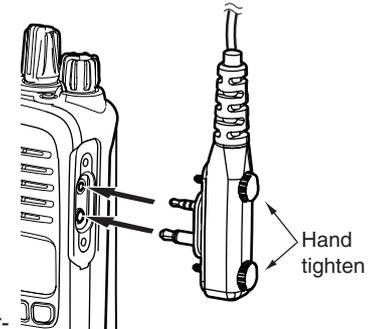
4 OPTIONS

◇ BATTERY PACKS

• **BP-280/BP-279/BP-278** BATTERY PACK

Battery pack	Voltage	Capacity	Battery life*
BP-280		2280 mAh (minimum) 2400 mAh (typical)	18 hours
BP-279	7.2 V	1485 mAh (minimum) 1570 mAh (typical)	12 hours
BP-278		1130 mAh (minimum) 1190 mAh (typical)	9 hours

* When the Power Save function is turned ON, and the operating periods are calculated under the following conditions:
TX : RX : standby = 5 : 5 : 90

◇ CHARGERS

• **BC-213** DESKTOP CHARGER + **BC-123SV** AC ADAPTER
To rapidly charge a single battery pack.
• **BC-214** MULTI CHARGER + **BC-157S** AC ADAPTER
To rapidly charge up to 6 battery packs.

◇ DC CABLES

• **CP-23L** CIGARETTE LIGHTER CABLE
Enables charging the battery pack using a 12 V cigarette lighter socket. (Use with the BC-213)
• **OPC-656** DC POWER CABLE
Enables charging the battery pack using a 13.8 V power source instead of the power adapter. (Use with the BC-214)

◇ ANTENNA

• **FA-SC73US** STUBBY ANTENNA
450–490 MHz

◇ OTHERS

• **MB-130** MOBILE BRACKET
Mounts the BC-213 DESKTOP CHARGER in a variety of places in a vehicle.
• **MB-133** BELT CLIP
• **HM-153LA/HM-166LA** EARPHONE MICROPHONE
Ideal for hands-free operation. Clip the HM-153LA or HM-166LA (with integrated PTT switch) to your lapel or breast pocket.
• **HM-158LA/HM-159LA**/**HM-168LWP*** SPEAKER MICROPHONE
Combination speaker-microphone that provides convenient operation while the transceiver is hanging on your belt.
• **HS-97** HEADSET
+ **VS-4LA** PTT SWITCH CABLE/**OPC-2004LA** ADAPTER CABLE
HS-97: Throat microphone
VS-4LA: To connect the headset
OPC-2004LA: To connect to the headset for VOX operation
- Adjust both the microphone and VOX gain before use.
• **HS-94LWP*/HS-95LWP*** HEADSET
HS-94LWP: Ear-hook type
HS-95LWP: Neck-arm type
- Adjust both the microphone and VOX gain before use.

* When in use, the transceiver meets IP67 requirements for dust-tight and waterproof protection.
• **CS-41PRO** CLONING SOFTWARE + **OPC-478UC** CLONING CABLE
Enables quick and easy entry of settings such as RX frequencies and Set mode contents.

Approved Icom optional equipment is designed for optimal performance when used with an Icom transceiver. Icom is not responsible for the destruction or damage to an Icom transceiver in the event the Icom transceiver is used with equipment that is not manufactured or approved by Icom.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Cannot receive, but others can hear my transmissions.	Squelch is set too high.	Reduce the squelch level. Push [Side 2] and then rotate [ROTARY SELECTOR] counterclockwise to set the correct squelch level.
	Tone squelch (quiet reception mode) is ON. ("TSQL" is displayed)	Hold down [Side 1] for 2 seconds several times untill "TSQL" disappears.
	Selcall Quiet Mode is ON. ("Q" is displayed)	Push [Top] to enter the Function mode, and then push to turn OFF the Quiet mode.
Can receive, but others cannot hear my transmissions.	Output power level is set to "LOW." ("LO" is displayed)	Push to change the output power level to "HIGH." Make sure that the battery is fully charged.
	Other stations are operating in Tone squelch or Selcall modes.	Set the correct Tone squelch setting for the user group.
The transceiver continues to transmit after PTT is released.	The PTT Hold function is ON.	Turn OFF the PTT Hold function in the Set mode. (See the ADVANCED MANUAL)
The transceiver transmits regularly (LED blinks red), the signal strength indicator blinks, and beeps.	The ATS (Automatic Transponder System) function is ON.	Hold down [Side 2] for 2 seconds to turn the ATS function OFF.
Continuous noise is heard from the speaker.	Monitor (Open squelch) is ON.	Push [Side 1] to turn the Monitor function OFF.
	Squelch level set too low.	Increase the squelch level. Push [Side 2] and then rotate [ROTARY SELECTOR] clockwise until the noise disappears.
	Activity on the channel	Check if the noise is also heard on other channels. If not, another station may be transmitting on that channel, or you may be receiving interference from other devices.
Buttons have no effect or do not work as expected	The Keylock function is ON.	Hold down for 2 seconds to unlock the keys.
	The keys may have been reassigned.	Contact your authorized Icom dealer for details.
Wish to hear the channels announced audibly	The Channel announce function is OFF.	Turn ON the Channel announce function in the Set mode. (See ADVANCED MANUAL)

WARRANTY AND REGISTRATION

ICOM LIMITED WARRANTY
Icom Incorporated is proud of its advanced technology and the high quality of workmanship and components included in the production of every product. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
Icom (Australia) Pty. Ltd., the authorised Icom Distributor, warrants this Icom product within Australia to be free from defects in material or workmanship for the applicable period indicated below:

- **Radios:**
  Five (5) years from the date of purchase, (excluding accessories), when purchased from an Australian authorised Icom Dealer.
- **Accessories:**
  One (1) year from the date of purchase, when purchased from an Australian authorised Icom Dealer.
  (i.e. battery, antenna, battery chargers etc)

Icom (Australia) Pty. Ltd. will, at its discretion, and subject to the terms and conditions stated below, repair or replace any goods or component parts which after examination are found to be defective.
Unless otherwise expressly provided, any fault arising from defective workmanship or material shall be rectified by Icom where the equipment is returned freight prepaid to Icom (Australia) Attn: Service Dept. Unit 1/103 Garden Rd, Clayton, VIC, 3168. Telephone (03) 9549 7500, Fax: (03) 9549 7505. Email service@icom.net.au.

This warranty shall not apply:
  (a) To an Icom Product which has failed due to improper installation, misuse, accident, alteration or unauthorised repair or modification.
  (b) If any serial number or identification plate attached to the goods has been altered, rendered illegible, or removed
  (c) If the goods have been damaged by corrosion, deterioration or the like contributed to abnormal temperatures; the influence of foreign matter or energy or physical or chemical properties of water, steam or chemical compounds.

  (d) To any Icom product not originally supplied by Icom (Australia) Pty Ltd to an authorised Dealer of Icom (Australia) Pty. Ltd.
  Please check with us if you feel an Icom product is being offered for sale that has been sourced from other than Icom (Australia) Pty Ltd.

WARRANTY SERVICE INSTRUCTIONS
  If you are experiencing difficulty with your Icom equipment:
  1. For warranty claims, complete a repair order form located at: http://www.icom-australia.com/files/Repair_Order_Form.pdf and send with goods to Icom (Australia) with a brief explanation of the issue.
  2. If the fault is related to the use of a particular accessory or accessories, please include these for inspection with the radio, and list these on the repair order form. Icom (Australia) Pty. Ltd. shall assume no liability for the loss or safe return of an accessory item that is not listed.
  3. Please contact Icom (Australia) regarding any compensation that may be payable for reasonable expenses incurred in making a warranty claim.
  4. If the requested repairs or services are within the terms of warranty, your equipment will be returned after repair (prepaid) to any designated point within Australia.
  5. If the requested repairs of service are not within the terms of warranty, or if you fail to provide acceptable evidence of the date of purchase, return freight will be charged.

  This warranty is in addition to and does not limit, exclude or restrict your right under the Competition and Consumer Act 2010 or any other protection laws that may apply.

PRODUCT REGISTRATION
Please log on to www.icom.net.au to register your Icom product, or complete & return the registration reply page.

ICOM

REGISTRATION CARD

PLACE
POSTAGE
HERE

Icom (Australia) Pty. Ltd.
Unit 1/103 Garden Road
Clayton VIC 3168

Purchaser Details:

Model No: _____   Serial No: _____   Date of Purchase: _____

Dealer Name: _____   Receipt No.: _____

Purchaser Name: _____   P/Code : _____

Purchaser Address: _____

Email: _____   Phone No: _____   Occupation: _____

Please provide the following optional information to help us meet your future needs:

In what media have you seen Icom products advertised?

☐ Newspaper   ☐ Magazine   ☐ TV   ☐ Radio   ☐ Website   Other: _____

Magazines you regularly purchase from the Newsagent: _____

I would like more information on the following:

☐ Air Band   ☐ Amateur   ☐ Commercial Radios   ☐ Marine   ☐ Receiver   ☐ UHF CB

Other Radio Communications Equipment you use: _____

Comments: _____

_____

_____

Thank you for completing this Registration Card. We feel confident you will enjoy the many years of superior performance your Icom equipment provides.

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Count on us!