

## RETURNS FORM

We hope that you love your purchase from us but understand that sometimes the style & size might not be quite right.

If you receive an item and are not completely happy with it, you are welcome to return it, provided that the conditions for return outlined on our website (please see 'returns/exchanges' section) are met.

Customer name & email address.....

Order number.....

Date of purchase.....

Date of return .....

Reason for return.....

Are you returning for refund^ or exchange? .....

*^please note that, as per policy, if an item was sold with more than 20% discount it is considered to be on sale / promotion / clearance, and can be exchanged but is strictly non-refundable.*

### Exchanges / refunds:

I confirm that this/these item(s) is/are:

- ☐ In new condition, unwashed and with tags + hygiene sticker attached.
- ☐ I understand that I am to cover the postage costs to return items back to Tribe Tropical.
- ☐ In the case of exchange request I understand that I will receive a gift card / credit note to the same value of the item(s) being returned, for use towards my desired size/style.
- ☐ In the case of refund, I am aware that I will receive a full refund less a \$5 admin/restocking fee (per item) back to my original form of payment, provided all return conditions are met, and provided the item was not on sale / sold with more than 20% discount.

*Tribe Tropical reserves the right to reject any return or exchange of goods should they not be returned in accordance with our returns policy.*

**Please enclose this form with your return. Address for return is:**

Tribe Tropical  
PO Box 8193  
Bargara 4670  
QLD  
Australia

For all questions please contact: [info@tribetropical.com](mailto:info@tribetropical.com)  
Thank you ☺

