

RETURNS FORM

We at Tribe Tropical are passionate about ensuring that our customers are completely satisfied with their purchases.

If you receive an item and are not completely happy with it, you are welcome to return it for refund or exchange, provided that the conditions for return outlined on our website (please see 'returns/exchanges' section) are met.

Customer name & email address.....

Order number.....

Date of purchase.....

Date of return

Reason for return.....

Are you returning for refund or exchange?

Exchanges / refunds:

I confirm that this/these item(s) is/are:

- ☐ In new condition, unwashed and with tags + hygiene sticker attached.
- ☐ I understand that I am to cover the postage costs to return items back to Tribe Tropical.
- ☐ In the case of exchange request I understand that I will receive a gift card / credit note to the same value of the item(s) being returned, for use towards my desired size/style.
- ☐ In the case of refund, I am aware that I will receive a full refund less a \$5 admin/restocking fee (per item) back to my original form of payment, provided all return conditions are met.

Tribe Tropical reserves the right to reject any return or exchange of goods should they not be returned in accordance with our returns policy.

Please enclose this form with your return(s) and send to:

Tribe Tropical
PO Box 8193
Bargara 4670
QLD
Australia

For all questions please contact: info@tribetropical.com

Thank you ☺

