

E-Scooter Charging Guide

For private use and reference

Purpose

This guide sets out the process of safely charging a Beam e-scooter battery in a non-commercial environment, as per the manufacturer's operating instructions.

Any questions in relation to the use and operation of a Beam e-scooter that is not covered by this guide, please contact your Beam representative for more information.

Charging Location

- Ideal charging location for an e-scooter is in an undercover outdoor area.
- Park the e-scooter on a flat and stable surface away from walkways and entry/exit points to avoid trip hazard injury.
- Provide a clear area around the e-scooter, such that you can access all sides of the scooter freely without obstruction.
- A standard 10A power point should be close by, to avoid the need for an extension lead to charge the e-scooter.

Charger

- Plug the charger into the 10A power point and plug the other end into the e-scooter charging port located at the bottom rider facing side of the stem.
- Position the charger flat on the ground next to the e-scooter. Do not stack anything on or next to the charger.
- Only the charger supplied with the e-scooter shall be used to charge the e-scooter.
- Report any damage or unusual operation to your Beam representative.

Battery

- The battery is located within the e-scooter and must not be removed at anytime, unless by an approved Beam representative.
- Report any damage or unusual operation to your Beam representative.

Charging the Battery

- The charger and e-scooter must be always clearly visible.
- Do not leave the e-scooter charging unattended.
- Battery is fully charged when the battery charger indicator changes from red (charging) to green (trickle charge).
- Once charged, disconnect the battery charger from the e-scooter and power point.
- Charging from a very low battery level will take approximately 4 hours.
- Battery level is displayed on the e-scooter dashboard.
- Charge the battery when it is low, do not completely discharge the battery.
- Contact your Beam representative if you plan to store and not use the e-scooter for longer than 1 week.
- Should an error code be displayed on the dashboard, or any other unusual operation occur, contact your Beam representative.
- Do not charge or store the e-scooter in temperatures greater than 40 degrees celsius.
- If the e-scooter or charger emanates smoke or a hissing sound is heard, immediately turn off the charger at the wall, take the e-scooter to a safe outdoor area and contact your Beam representative immediately.
- **In the event of an emergency, Contact 111 in New Zealand and 000 in Australia.**